

Message from the CEO



Hi everyone and welcome to Issue 21 of the iPi Group Insider Magazine. In this issue we deal with stories events and happenings from in and around the iPi Group during the First Quarter of 2015. As is customary our Group Business Development Manager Peter Long kicks off the issue with his

summary of business development happenings during the First Quarter; thanking the management team at the SP Breweries both POM and Lae after we had managed to successfully roll over our catering contracts at both those locations. Peter then speaks warmly of managers clients and suppliers across various of our business areas. We are proud of the high achieving ladies in our Group and strive wherever we can do so to showcase their achievements and give recognition for the efforts; in fact I'd say it is incumbent for me to do so given that during the Quarter I managed through the Annual General Meeting to keep my Board position upon the PNG Business Coalition for Women! The BCFW

is all about empowering Women for smart business and I'm involved by Chairing a working Group which is developing Gender Smart HR Policies and practices. In the Insider this Quarter we are therefore proud to have our Legal Officer in Lae, Elizabeth Sandeka introduce and briefly praise the qualities of Masu Sibi, my PA in Lae, who quite frankly runs more of my functions than I'm sometime aware of in an absolutely hyper efficient manner; Irene Abraham new to the Accounts team and Shirley Sioni the new front of house face of the iPi Group in Lae. I should also mention Nalie Kahata in charge of logistics in Lae whom the BCFW have been gracious enough to feature in an upcoming edition of their own newsletter. Well done ladies.

Next in this issue Peter Denmead our Project Manager at the UPNG Catering site writes of his invitation by the University Administrators to address the 2015 incoming Student Body to give a key note about the iPi Group and our relationship with the UPNG. Unbeknownst to Peter in attendance were some dignitaries up to Ministerial level, and he recounts nervousness soon replaced with passion as he was able to give some information on our Group and its interactions at campus. *Continued overpage...*

IN THIS ISSUE

Message from the CEO <i>continued</i>	3	A 'good things' story from Porgera	12
From the Group Business Development Desk	4	Seen any of these on the Highlands Highway?	13
Fresh new faces in the Lae Administration Office	6	Good things story	14
The University of Papua New Guinea, 2015	7	GREAT THINGS: A heart of Gold	15
Our InterOil Napa Napa Refinery Project	8	An odd shift	15
League's Lockyer joins InterOil work safety team	8	Quality Assurance	16
The 'insider' stories...a prize I hear !!!	9	Anita; our Logistics Star	17
South Pacific Brewery in Lae	10	Longevity and dedication at its best.	18
Embraces a new partnership with Origin	11	Commitment to the University of Papua New Guinea	19

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Message from the CEO *continued...*

Over at Napa Napa refinery during the Quarter the management team at InterOil invited rugby league legend Darren Lockyer into the mess for a talk to the assembled diners and a few laughs about PNG's Rugby star "the Juke Box" (because the hits just keep coming?!) and a motivational talk concerning leadership qualities on and off the field. The league star has been appointed by InterOil as a champion of their safety programs and our catering team with a measured absolute zero lost time injury safety record at Napa Napa from contract commencement to present were very happy to be involved in the event.

Next in this edition we move to the more light hearted. I had my daughter Chantelle running around the Port Moresby office over Christmas giving out small gifts I had organised for the staff, and leaving little notes on people's desks 'Merry Christmas from Chantelle aka Santa'! It made everyone feel good, and lowered the pressure in what is normally quite an intense office environment! I decided to introduce the good things stories section as a response to this and in this issue we announce Frank Sioni as the First Quarter Edition winner of the Good Things Story. Frank is a payroll officer in the catering division and talks of some wonderful dedicated fund raising efforts at his local church and the small items to benefit the congregation that they were able to purchase through these efforts. Well done Frank, you win the inaugural prize and your next pay packet will have K500 extra in it as a recognition and vote of thanks from the iPi Group to you.

Then in this edition we move to the SP Brewery in Lae where our Logistics star Nalie Kahata writes of the conferring of our latest site specific ISO 9001-2008 quality assurance certification at the SP site in Lae. Our certification to quality is not blanket, based upon a head office type location, on the contrary each and every one of our individual sites is individually audited individually assessed and individually certified. This represents a tremendous amount of work and commitment, efforts we are proud of and strive to replicate in all we do in the iPi Group.

Our Manager for Freight Services in the Transport Division, Greg Langley writes of our new partnership with Origin Energy, moving their bulk gas product throughout the Highlands. We then include a recipe for Fried Tamarind Pork, yum, and continue on with Chris Ketau our Warehouse

Manager in Porgera sharing some pictures from events of the previous year as his entry to the Good Things Stories segment, followed by Elizabeth Sandeka our loyal Legal Officer in Lae with her entry. Great entries Chris and Liz, only very narrowly piped by Frank's story!

David McKenzie who heads our Highland Region for Transport operations writes of our new depot shift in Goroka and the moving of some of our containerised transport offices around the township. On with the good things stories theme and we include the beautiful entry from Shirley Sioni in Lae and then Peter Laurie a logistics supervisor in the main Lae depot writes of transporting a 24 tonne tree mover out of Lae and to Bulolo on behalf of PNG Forest Products.

John Brock who is our QA Manager and also in charge of Hazzard Analysis and Critical Control Point management and training in the Catering division writes in more detail of the process toward individual site QA certification, and then Sere Lao Dou who is a supervisor in the Lae Transport Operations team writes to showcase the talents of our very own iron lady of Transport, Anita Rochus. Anita rules with an iron hand over 80 odd highway drivers and their support, and she keeps extremely detailed and accurate statistics for senior management. She's a real star and deserves the congratulatory write up from Sere!

Finally in this issue, Daryl Diehl our Workshops Manager for Transport gives thanks to Aunty Maria Isom for 15 years of dedicated service to the Transport team in Lae and Chris Moroney the GM of all Catering operations writes of the hand over during the Quarter to the UPNG of our dividend to the UPNG Administration for our shared retail facility.

We are proud of our efforts during the Quarter and hope you all enjoy the read!!

With Regards Scott

Scott

Scott O'Reilly, CEO iPi Group

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From the Group Business Development Desk...



Peter Long, Business Development Manager

To each and all in our Group,
Once again it is with great pleasure that I have the opportunity to draft a few lines and share these with you. There is no question that the year ahead of us will be full of advancement and positive opportunity. It is with much enthusiasm that I see 2015 as being a year which will further launch the iPi Group to a new and refreshing level; one which

should present us all with special challenges and continued optimism along the way.

We are targeting steady and progressive growth across all business entities and thus far, it is very satisfying to learn that our year kicked off with a highly charged and very pleasing renewal, roll-over of our South Pacific Brewery Catering Contracts both in Lae and Port Moresby. That terrific news set the tone and has offered further direction and professional motivation to umbrella the same success across all Project sites. Be very comforted, we are refusing to shift our strategic focus away from achieving anything less than great things. Oh, having said that you will notice that as part of this edition of the 'insider' our CEO has again lead the charge and in doing so has asked in the background for all of us to share openly stories of good things...and yes, I too look forward to reading the same.

To the work front and moving forward...the Business Development Team is indeed working closely with a number of current and potential Clients all of whom are again seeking the professional service delivery the iPi Group's business entities are renowned for. We pride ourselves in understanding clearly the wants and needs of our highly valued Clients and in doing so, require the absolute commitment of every single member of the iPi Group family. Our success is very much in the hands of our dedicated and determined employees regardless of work function and job role. It is always worth remembering that all we do and how we are seen or perceived in the wider commercial world is a direct reflection on how we perform, how we approach our responsibilities and how we execute our tasks each and every moment. Your individual and collective commitment supports all the Business Development Team strives to achieve. Please, keep up the great work...and do it safely.

iPi Transport is continuing to reinvent, reinvigorate and revamp; this across the board. Management is indeed highly focused on the wider market in Papua New Guinea and it is clearly intentional that we wish to broaden our base across the country. It is accepted that operating a Transport Company in PNG is a tough gig and more so working up and along the Highlands Highway however it is pleasing to note that the professional efforts being injected by Maso Mangape, Greg Langley and their teams at each Depot are resulting in meeting daily targets and where external issues and or extraneous conditions impede those targets are faced, mountains are being moved to overcome these barriers. Many thanks Maso and Greg. Yourselves and your teams are tenacious.

We know that behind the scenes, much effort is being dedicated to the continued training and development of our drivers. We all understand that the standards expected of our 'pilots' are high, yet maintaining these qualities sets us apart from our commercial alternates. Of course, the link we have with our people makes us a company of both value and worth. It is once again terrific to see across the wider iPi Transport business absolute dedication to task. We are positive that embracing that 'can-do' attitude, far more business will be slotted our way; business houses rely on timely and safe delivery and our push along those principles remain fixed and firm.

iPi Catering has successfully embedded the commitment of quality and consistency across all Project sites. I am proud of the outcomes and achievements of each and every Catering Team and regardless of size, volume or daily output, the net results of their work is highly apparent on the smiling faces of the people we serve. I have the opportunity of visitation periodically and regardless of which Project site I am on, the feedback and chatter on service quality is highly encouraging. Our Project Teams all lead by Chris Moroney are on a roll; a very positive roll and it is on this platform that further work opportunities are being presented our way. iPi Catering has strived to continuously provide nothing less than excellent Camps Management, Catering and Allied Services and the on-going delivery of these hospitality services are not only highly sought but equally, warmly embraced by our Clients. It is often suggested that by way of our proven and long term service delivery success, the catering function is easy...well, not easy but more an outcome gained from personalised effort, professionalism, commitment to the iPi

brand, dedication to each and every person services are delivered and furthermore, an application to making certain every Client is fully satisfied with Contractual adherence.

I am most proud to repeat the words publically used recently by the University of Papua New Guinea; this in relation to our workload at both the Waigani and Medical Facility outlets...the 'unique partnership' of the UPNG and the iPi Group. This says it all. To have uttered openly that level of comment underpins all we have endeavoured to achieve. And, it is true...we do enjoy a 'unique partnership' with the UPNG, InterOil, Barrick, the South Pacific Brewery, the Tolukuma Gold Mine and over the many years of our Catering history, a number of significant, highly satisfied Clients and customers.

Our unique partnership though goes well beyond our suite of Clients. Perhaps worth pointing out here that our partnerships extend through to a very serious and highly protected cluster of fully supportive suppliers; these in country and many external overseas sources. The reliance we have on and with our many supply and logistics houses is rewarded with mutual respect and a long term commitment. Again, this is unique where more often than not, supply is treated as a "yeah, got to have it but there will always be another around the corner who will deliver a like product". The iPi Group favours mutual best interest and in this context, we are believers in supporting commercially those to whom support us.

Our unique partnerships are equally with that of our dedicated employees. The iPi Group has some 1,300 employees across the full spectrum of our in-country operations and by all measures we are not a small business. It is wonderful to see the rewards of and from fortnightly pay-packets extending through the many communities we work in.

Folks, we have come a long way over the many years; we have developed and we have matured. Importantly, we have invested in our people, in our Projects, in assets, in further opportunities and all this for the betterment of our shareholders and internal and external stakeholders. Again,

I am proud to say that I am part of the iPi Group and in saying so, I take a moment each and every day to reflect upon what I can inject, what I can do, what I can add, what I can offer and what I can deliver to the Group. I can only but encourage you all to do the same.

Yes indeed, 2015 is a year I am looking forward to. Stay tuned for on-going Project developments and for new and exciting initiatives. Keep the 'work safe' attitude alive. Keep optimism buoyant. Keep a positive view and above all, keep the iPi Brand polished, refreshed, out there and highly visible.

In closing, I do trust you enjoy the read of this edition of the 'insider' and many thanks for the opportunity to say a few words.

Cheers and see you soon around the traps...

Peter Long, Business Development Manager
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Our unique partnerships are equally with that of our dedicated employees. The iPi Group has some 1,300 employees across the full spectrum of our in-country operations and by all measures we are not a small business.

iPi Transport Fresh new faces in the Lae Administration Office

Hi everyone,

Please allow me to introduce the "Dynamic Trio" all now located in the Admin/Finance Department. They are Ms Masu Sibi, Executive PA to the CEO, Ms Irene Abraham, Accounts Payable Supervisor and Ms Shirley Sioni, our Receptionist. Interestingly enough, our ladies came from very different backgrounds and when put together, they make up what I call the "Dynamic Trio".

Our Executive PA to the CEO – Ms Masu Sibi; she is an ole hand who knows her way around even though she is new to the Transport caper. Coming from Coral Seas Hotels at a Management level and with a Hotelier background for some 15 years, her customer service and knowhow of the job as an Executive PA to the CEO is more than just icing on the cake. Masu is well liked especially by those of us who are very close to her; this more so the Senior Management team and was met and well liked by the iPi Board of Directors during their 2015 first quarter meeting here in Lae. All of us in the Transport Division are very excited to have Masu with us as she has brought a true and charming 'Hotel-hospitality' atmosphere to the iPi Group.

Our Accounts Payable Supervisor – Ms Irene Abraham is an experienced Accounts person who is most willing to assist in the Accounts Payable Section of iPi Transport. Although very new to the company; this for only three and a half months, Irene is already very much glued to her tasks at hand.

Our Receptionist – Ms Shirley Sioni is a vibrant young lass who is keen and very eager to learn all she can. Shirley has come straight from secondary school; this having completing her Grade 12. She is now really enjoying her role at the Reception desk and importantly, she is not just the voice behind the phone, answering and making calls, but also the first face one sees on entering the building. With the valued and highly appreciated assistance and tutoring of Masu and myself, Shirley has easily tackled her internal training. Shirley is part of the Administration/Finance Department and has shown a wonderful work ethic; this is terrific and demonstrates that given an opportunity, one can be young and hold little experience in a field however shine given applicable support and encouragement.

Welcome aboard ladies.....thanks and cheers.....

Elizabeth Sandeka

Administration Officer - Legal/Insurance
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"DYNAMIC TRIO"



Masu Sibi – Executive PA to the CEO



Irene Abraham – Accounts Payable Supervisor



Shirley Sioni – Receptionist

iPi Catering

The University of Papua New Guinea, 2015



Peter Denmead delivering his address to the University of Papua New Guinea

To our readers across the iPi Group,

I am sure you will all delight in learning more news from Waigani Campus of the University of Papua New Guinea. Most of you are aware that the University year commences late February-early March; this with student enrolments, orientation and the like and then, the lectures and tutorials kick off. Well, the Catering team based at the University had started much before then and this with a thorough and professional kitchen facility and dining room deep clean, last minute and final equipment maintenance checks and all this across both the Medical Facility and Waigani Campuses. We were well and truly ready for action the moment students graced the hallowed halls of the University.

Having said that, I enjoyed a very proud moment; this when asked by the University Administration to address the students just post the academic year commencement on all things iPi, the iPi Group and iPi Catering. I am not one for public moments however the call to duty for a public speech is something we all attend to on occasions so, I put on my best speaking voice, wandered into the main theatre and delivered rather nervously, my address.

In front of me were some 1500 people comprising of Senior Administration and academic UPNG Staff, students and importantly, the Minister for Higher Education, Research, Science and Technology, the Right Honourable Malakai Tabar.

I commenced with an introduction of the iPi Group and its various business entities, lead into iPi Catering and there, our direct involvement with the UPNG and overviewed the many good things our organisation does both within the University environment and that of the communities in which we work; the latter right across Papua New Guinea.

It was the right time to also outline the UPNG's mess access times, explain our menu formats and foodservice coverage, cover off on all the basic mess rules especially those of expected behaviours and manners whilst on campus. It is important to us also that we acknowledge all cultural likes and dislikes, offer the nutritional information the students ought to know, deliver to the students points of contact in regard to catering services and further, demonstrate that our commitment to their safety and well being is absolute. This was a terrific opportunity to present and a moment where all attention and focus was centred...and on me.

I was very comfortable in that all I had to offer was taken onboard. I, as mentioned, enjoyed the session immensely. It was a moment where I had the attention of all students and it was a perfect opportunity to outline the wonderful relationship the iPi Group has with the University, its staff and students alike. We are proudly part of the UPNG family and indeed, it is worthy that everyone who lives and studies on campus understands the level of priority we place on our work and on our responsibilities.

The conclusion of the address surprised me no end...the audience applauded most loudly and I was quite taken back. Many thanks were offered and I felt quite humbled.

To the University Administration staff and especially Professor Subba Rao, many thanks for the opportunity to present. I thoroughly enjoyed the experience. To the iPi Catering teams at both the Medical Facility and on the Waigani Campus, many thanks too for all your professional and dedicated support. It is greatly valued.

Peter Denmead

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iPi Catering Our InterOil Napa Napa Refinery Project

Readers,

As all of you know, we are so proud of our business relationship with InterOil; this out at the Napa Napa Refinery just on the flanks of Port Moresby. Recently we had a visitor invited in by InterOil and we have included the applicable news headlines accordingly for your read...but to be fair, our Catering staff were very much overwhelmed too. So much so, I think every one of our staff had their photo taken at least three perhaps four times!!!

Pictured here is iPi Catering's Health, Safety and Environment representative Yombon Mandan inducting Darren Lockyer on site. Quite the moment you would all agree.

Darren hosted a 'town hall' at the InterOil Napa Napa Mess Facility and over 100 employees came to hear Darren speak openly about leadership, creating a winning culture, team and individual accountability (both on and off the sporting field).

Darren of course answered many questions from the excited and enthusiastic audience. He also spoke at length about his personal playing days and pointed out specifically his involvement in the 2008 World Cup when Australia

played Papua New Guinea. On that note and with that game, Darren said to all that he kept getting big hits from an unknown PNG player who all but shut him (Darren) out of the game. After the game Darren asked his team mates who was that fellow from PNG and they said to Darren, he is called the Jukebox...because... "the hits just keep on coming".

Source: PNG Loop News



League's Lockyer joins InterOil work safety team



InterOil has appointed rugby league great Darren Lockyer, of One Key Resources, as a safety champion.

The appointment highlights the company's efforts to reinforce good safety behaviour in its workforce.

It is one of the initiatives being taken across the company to improve performance in its petroleum exploration and development activities in Papua New Guinea.

Most InterOil employees and contractors work in hazardous, remote situations spread over a wide area of Gulf Province.

InterOil's safety and environment vision is to harm no one and to minimise impact on the environment and communities where it operates.

InterOil has set several targets in 2015, including reducing injuries and high-potential incidents and environmental releases.

While Darren's visit to PNG is supported by InterOil and aimed at improving the company's safety record, his advice has wider application across the community.

His key messages, drawn from his leadership as one of the world's best rugby league players, focus on:

- **Individual Accountability** – personal values, understanding and following the rules, commitment, skills, knowledge and speaking up.
- **Team Accountability** – each person has a part to play; 'we' before 'me'; planning and communication.
- **Leadership and Communication** – leading through personal example.
- **Creating a winning culture** – every little bit helps, even the "one per-cent" efforts

Darren's visit to Papua New Guinea is also being used by InterOil to launch a set of 'life saving rules' for its employees, known as Rul Bilong Laif.

Callum McKinnon

Project Manager – iPi Catering

InterOil Napa Napa

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iPi Group's 'insider' The 'insider' stories...a prize I hear !!!

Dear all,

As the Editor of the iPi Group's 'insider', you will have noticed over the years that I put the call out for articles, photos, ideas, suggestions and the like via each edition of our internal broadcast and in the main, we receive some terrific stuff and at all times, we endeavour to include the lot best put.

Our CEO, Scott O'Reilly, recently and as part of an address to each and all in the Group called for something similar but, with a slight twist...and a grand idea. This is Scott's original note.

...To make us all feel a bit better, to bring a smile to a few faces, and to help us all realise we are pretty good people in the iPi Group, I want to hear a few of the stories from around the Group of great things that you have done, whether it be by being a great person helping other people, or whether it be being helped by other great people.

I want to help to encourage you all with the stories by publishing the best "Great Things" story each quarter in our 'insider' Magazine...with the author to receive a K500 bonus into his or her pay! That's right, you get solid cash for great stories!

It's open to absolutely everyone in the iPi Group and I'll set the judging panel as myself and Peter Long (who spends a lot of time helping editing the 'insider'). I'll kick it off with an example story of something my daughter did over Christmas to give you an idea of what I am talking about, and no, I am not eligible to receive the K500 for Chantelle, it's an example story only!!

There you go...so, as part of this edition, we have included what we see as the best sent through...they are terrific reads and we all trust that you too, delight in the articles.

I am sure that Scott will happily announce the winner...but congratulations to everyone who contributed.

The Editor

C/O Peter Long

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iPi Catering South Pacific Brewery in Lae...

There were smiles all round early February in Lae and the reason became very obvious very quickly. Yes, our sharp Catering Team, dedicated to the provision of terrific foodservice at the South Pacific Brewery down on the Lae waterfront, were proudly showing off their newly awarded Certification; this for the ISO 9001-2008 Quality Assurance and HACCP Accreditation.

It is a measure of a job very well done and our congratulations are extended to the Lae Brewery Catering people, the Lae Catering Warehouse support group along with the leadership and dedication demonstrated by John Brock, iPi Catering's PNG QA Manager.

We received the below note from Nalie, iPi Catering's Warehouse Supervisor in Lae and we think it says it all...

Boss,

Please find attached the photo taken this afternoon at the Lae South Pacific Brewery Messing Facility.

Mr Kuri Yuwai, the Lae SP Brewery Manager was most delighted and quite chuffed to be present and spent a valued amount of time chatting with our Catering Team. Kuri warmly congratulated our people and outlined the importance of the Certification. He said that the South Pacific Brewery was extremely proud that their long term Contracted Caterer, iPi Catering had indeed dedicated the time to achieve the recognition it now has.

I will now make sure that both the ISO and HACCP Certificates are suitably hung in the Lae Mess Facility...we want all SPB employees to see the culmination of our efforts and work.

If you wish to see more pictures of Kuri and our staff at the South Pacific Brewery, I have loaded these up on the iPi Group Public Drive...and we took lots. Kuri says to pass on his hellos to all the iPi Catering people and I will make sure this is done.

Regards,

Nalie Kahata - Lae Warehouse Manager

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Mr Kuri Yuwai, the South Pacific Brewery Manager – Lae presenting our Catering Team with their ISO Quality Assurance and HACCP Certificates.

iPi Transport

Embraces a new partnership with Origin

All of us in the Group are extremely proud of our Contractual longevity and trucking - haulage responsibilities; this in partnership with our many dear and valued Clients and to name just a few, Barrick, Puma Energy, Niugini Oil Company, British and American Tobacco, Esso Drilling, the MMJV and so it goes on...recent news for you is that we have embraced Origin as a new Client and very soon will be delivering the line haulage needs of Origin from Lae through into the PNG Highlands.

This is a very proud moment for the iPi Transport Team...much planning and dedication is the norm in tackling our daily delivery schedules and it now appears that Clients certainly take much notice of our 'behind the scenes' activity; all this resulting in efficient and effective transport services. What is further pleasing and most comforting is having potential Clients independently over-viewing our operations and this across all Depots and locations and forming or concluding with a response back to us being..."yes, we like what we see, we are highly encouraged by the way iPi Transport's systems are stewarded - managed and importantly, we see iPi Transport as being our preferred carrier".

So indeed, in the coming weeks you will see traversing the Highlands Highway our highly visible and very distinctive Rigs with Origin Bulk Gas Tanker Barrels trailing behind.

We would like to extend our many thanks to the leadership team of Origin and unquestionably look forward to the years ahead with us carrying the bulk gas needs of Origin's customers. We do not take the responsibilities lightly. There will be some very serious and considered training for our ground staff-handling teams along with our highly talented highway drivers all of whom will require further up-skilling in respect to product knowledge (gas), safety training and advanced driving technique.

The preparation has begun and the outcomes for Origin we believe will be both positive and rewarding.

We warmly welcome Origin into the iPi Group's suite of highly prized and highly protected Clients.

Greg Langley

GM – PNG Freight Services iPi Transport
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Fried Tamarind Pork



- 500g pork spare ribs
- 1 onion, roughly chopped
- 2 cloves garlic
- 2 teaspoons chopped fresh ginger
- 2 table spoons dark soy sauce
- 1 teaspoon sambal ulek or 2 fresh red chillies, seeded
- 1 tablespoon oil
- 4 tablespoons tamarind liquid
- ½ teaspoon salt
- 2 teaspoons palm sugar

Method

Chop spare ribs into short lengths, about 5cm (2 inches). Put onion, garlic, ginger, soy sauce, and sambal or chilli into container of electric blender and blend for a few seconds until smooth. Heat oil in wok or frying pan and stir-fry pork over high heat until brown all over. Pour off excess fat. Add blended mixture, stir-fry for 4 or 5 minutes over medium heat. Add tamarind liquid, salt and about ¼ cup hot water, reduce heat, cover and simmer 25-30 minutes. Add sugar and cook uncovered, stirring, until gravy is dark and almost dry. Serve hot.

Serves 4-6

A 'good things' story from Porgera...

Good day Scott - Peter,

I would like to share this story and pictures with all the readers of the iPi Group's 'insider' newsletter. I know it goes back a while but having received your note Scott asking for a 'good thing' story, I thought best to send this through.

Last year when Papua New Guinea was celebrating it's 39th year of Independence, we here in Porgera up at the Paiam Warehouse with all the Administration, Security and Warehouse staff held our own celebration as well.

This was the first time I've seen a traditional gathering since I started working with iPi Catering – Porgera and to see all our staff with different cultures and customs put away their differences and dressed in traditional costumes, we as Porgera based employees became as one.

We had a BBQ, a Sing Sing and a number of traditional dances (Waipa); it was fun and we all really enjoyed the occasion.

I know the iPi Catering Porgera Project Manager (Mark Buckland) really enjoyed this moment because he took some pictures down to Australia to show to his family.

Regards

Chris Ketau

Warehouse Manager - iPi Catering Porgera



“ Many thanks Chris for sharing the news with us...much appreciated I suggest ...the Editor ”



My daughter's name is Rosalie Brere. She just turned 18 years old on the 1st of March and is doing her year 12 at Wawin National High School, outside Lae.

Wawin National High School is located 11kms drive off the main highway at 40 Mile toward the foot hills on the right driving from Lae. The school is set away from Markham Valley under the hillside with very friendly natural environment with a scenic view over and across Markham Valley.

Early September last year, 2014, the school initiated a cultural show when Rosalie was in her 11th grade. The members of the student body from different cultural groups across the nation who attended Wawin National High School geared up for that occasion and put a show. The students showcased their cultural talents at different times and did so by traditional dances; the very example which demonstrated the diverse and rich cultural differences across the school. The panel of Judges were of course very impressed. Likewise, the students all thoroughly enjoyed themselves.

My family members along with all others in attendance were very fortunate to join in the fun.

Thanks...

Elizabeth Sandeka



Rosalie Brere (daughter)



Myself with Sepik Club Cultural Group Girls.

iPi Transport

Seen any of these on the Highlands Highway?

Hi Readers,

Many of you may not be aware but we have only just recently shifted our iPi Transport Depot in Goroka (up in the Eastern Highlands) to a brand new location in town. There were many sound business related reasons behind the purpose of relocation but all that aside, I thought that perhaps you would be more interested in the 'odd' news and photos included here.

Now I am quite the novice photographer but these photos I snapped only moments prior to our iPi Transport team heading off from our Mount Hagen Depot through to Goroka; this with our new transportable Office aptly secured. All that in our view was quite normal; just another day at work doing what we do best – moving freight.

What is most fascinating is that whilst these 40' Containers are actually our complete Office set up, fully equipped and ready to drop in position, the feedback we all received in the Mount Hagen Office while the truck was en-route through to Goroka was extraordinary.

Yes, people along the Highlands Highway genuinely thought that iPi Transport had moved across into dry freight; this given the habitual daily movement of our highly visible bulk

fuel tankers traversing the roads. It does make one ponder that when we see dry box cargo movements up and down the Highway, most

Containers are bland, appear to be rugged, dented and a little bruised around the edges...of course not so our polished and beautifully presented fuel barrels...and now, appearing out of nowhere, 40' containers all painted in the livery of the iPi Group.

I ought not be surprised but in hindsight, I was...so, just in case you hear the stories of these newly branded Containers hitting the road carrying all sorts of dry freight...well, yes, we do carry dry freight and carry lots of the same, these are the new Goroka Transportable Office. Looks good...we like it.

David McKenzie

Highlands Manager - iPi Transport
David.McKenzie@iPiGroup.com.pg



Good things story...

Hello...

I am delighted to have such an opportunity to share this story with the great people of the iPi Group and more so some of the rewarding experiences I have come across over the past eight months with iPi Catering. With that, I take this opportunity to thank the management for taking me on board to be part of iPi Group and the Catering staff especially for their support and cooperation in this short time.

Since commencing in June, 2014 I have enjoyed some true value from the company in my short stint and take it personally as "A New Era" in my simple career which began in 2000 as an Admin Clerk with a security company based in Port Moresby. Although life was tough as dad was a humble builder and mum a church worker, we enjoyed life with the little mum and dad could afford from our little works. I acquired a lot from my parents, gaining knowledge and strength to take on life from their parental advice and encouragement. My father especially had a vision which was to get the younger generation to have quality education, become great people who would actively contribute towards the development of the community and even the nation as a whole. Unfortunately, his dreams did not come into fulfillment as he was caught by illness until his passing in 2009 leaving his dreams behind with us, the children, to whether ignore or either carry out if we were successful in life. I later began to think seriously about my father's dream and decided to try something simple for a start and to evaluate on.

In 2012, I introduced a committee through our local church, engaged youth leaders to plan and run programs in four key areas of community development – Education, Service, Devotion and Recreation which went very well for a term of three years. We also raised some funds from minor fund-raising activities that we planned for the purchase of sound and lighting systems that would boost the activities in the programs. We eventually purchased a second-hand PA System which is being used over the past few years. In my last visit to the village in December for Christmas celebrations, I found that the Power Mixer was faulty and one had to be hired for the Christmas program. I gave a little thought about it for a moment and decided it would be a nice thing to assist financially to purchase a new set. As a matter of fact, my employment with iPi has being really rewarding, enabling me to save up little to contribute in the purchase of a brand new Powered Mixer from Keynote Music House. The system was declared in church and can now be used in the church and the attached elementary school. The leaders of the church, the teachers and the members of the community were all very thankful as it was a struggle for awhile in purchasing one due to financial difficulties. I was not hesitant to make mention of iPi values and rewards for its employees who may share the benefits with their own as well as the other people. I have decided to develop a long term career with iPi which I see very beneficial so that I could do some great things for my family and the community.

I am proud to be part of the team and looking forward to an exciting career with iPi.

With that, I wish everyone all the best in the years to come.

Thank you,

Frank Sioni

Payroll Officer - iPi Catering

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Hi Frank...sometimes in the editing of the 'insider' we take the liberty of often correcting very minor grammatical mistakes contained within the articles which are sent in but this time, your words are very much from your heart and we have used exactly what you have said...very touching and thank you for your support and efforts. We are certain that your Church is very grateful for your personal involvement.

...the Editor

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GREAT THINGS: A heart of Gold

The sun was partly way up in the sky shining like a blazing torch. It was a Saturday morning and I woke up early as planned. Since I will be visiting my cousins to stay for the weekend at Nadzab, I packed up. Nadzab is quite a long drive out of the city; hence I had to change buses twice prior getting there to my destination. I got on a bus from where I am living to Eriku, from Eriku I got on another bus which was going to the Main Market. Whilst in the bus, the bus crew was still calling out for passengers for which is typical. It sounded more like chants and war-cries and it was surely exasperating.

I stared out of the bus daydreaming and waited for the bus to be filled. All of a sudden without warning, the sky began to pour. I cursed myself under my breath for not bringing an umbrella or a sweater with me. It rained so heavily that it bothered me because I will have to go down at Main Market to change the bus to Nadzab. I was so caught up in my own world wondering, that I did not notice a small boy accompanied by an old lady who came and sat beside me. When the bus was filled and ready to take off I eventually noticed them. The little boy was busy having his biscuits on the old lady's lap. I instantly assumed she is his grandmother. Even if they were smiling, they had this pitiful look on their face and the clothes they wore looks old and worn out. They were even bare foot. I couldn't help but felt sorry. My heart ached for them. I searched my bag if there's anything worthy to give them but there was none. I didn't have much money on me either so I gave the little boy a packet of potato chips I got from the kitchen that morning. Before I even knew it the bus had already halted at Main Market since it is a short drive. And yes, it was still raining heavily. Just as people were getting out of the bus and into the rain, something extraordinary happened. The old lady handed me an umbrella. Surprisingly a new one! I believed it must have been just bought. I hesitated to receive it but she insisted saying she has one that they both will share.

That act of kindness changed my life forever. It amazes and inspires me how some people could have so little yet they still have a heart of giving. I call it a Heart of Gold. Do great things today and be a blessing to someone, you never know when you will be at the receiving end. You may consider your assistance as little but it will mean the world to the receiver.

Shirley Sioni

Receptionist - iPi Transport - Lae

iPi Transport **An odd shift**

Very recently iPi Transport was called upon for additional out of left field support; this for PNG Forest Products up at Bulolo and our Lae based crew rallied into immediate action. There unquestionably was much excitement in and around the Lae Transport Facility out at 10 Mile.

Noting the keen interest of our team, a select group banded together, headed into Lae for the collection of a 24 tonne piece of Komatsu tree moving equipment; yes, that was exactly what was listed on the load sheet?

Having loaded the equipment safely on board; all secured and locked down then came the steady and careful drive along the often robust route from Lae through to Bulolo. The journey was well planned and as part of the team taking the heavy gear through to PNG Forest Products was our iPi Transport Driver Compliance Manager, Dean Shenholds and under Dean's leadership and journey management stewardship, each and every corner of the road was traversed exactly as it should have been. Absolute safety was the priority; this for our team involved, the heavy equipment loaded along with the care and concern for all other road users at the time.

We recorded a safe and well executed trip. PNG Forest Products was delighted with the delivery to the front door. So delighted Forest Products insisted that the return to Lae leg was not wasted and immediately requested a full load of their renowned housing material be attended to. There was a flurry of cranes and forklifts and before one could enjoy a well deserved hot coffee, the backload was assembled and presented ready for Lae; this as its final destination. And so we delivered.

It was a terrific effort by all involved...congratulations crew on an odd but very exciting delivery. It appears that our people are still talking about it.

Thank you,

Peter Laurie

Transport – Logistics Supervisor - iPi Transport



iPi Catering Quality Assurance

To all in the Group,

As you will read in this edition of the 'insider', the Lae South Pacific Brewery Site was recently ISO 9001-2008 Quality Assurance Certified and HACCP Accredited and that is simply wonderful news to not only the iPi Catering Team at the Brewery and our Client, the South Pacific Brewery but equally iPi Catering; the business entity and the iPi Group. It demonstrates our continued commitment across the board and more so to professionally add to our extensive suite of 'qualifications'. All this takes time, dedication, commitment and absolute involvement by a vast number of people.

Importantly though and all too often, we tend to forget to mention the level of focused stewardship; this through the external Auditing process TQCSI adds to the iPi Catering business. Well, not this time. For those of you who are not that close to the Quality Assurance issues, we have in the past posted articles-news releases on the external Audit procedures and associated Audit timetables across each of our Project Sites. Whilst some things remain complex, the external Audits we have regularly done on our systems and processes offers a pathway forward for continuous improvement.

To jog the memory and going back many years, we originally had our iPi Catering Porgera Project Certified in the early part of 2005 and this by AusQual. That was quite a milestone at the time. Indeed, it was an education and a learning environment that formed the benchmarks we now work from.

We use the professional Audit services of TQCSI now; their Australian based Office is located in Adelaide, South Australia. Total Quality Certification Service International is the world's fastest growing Certification body and we are delighted with our professional association with them.

Many of you may not be aware but iPi Catering proudly has four Project sites fully Certified; these being Barrick – Porgera, InterOil – Napa Napa, Petromin – Tolukuma Gold Mine and the South Pacific Brewery in Lae. Further staged Audits leading to the Certification of the South Pacific Brewery in Port Moresby along with the University of Papua New Guinea are very well in hand.



Mr Gary Altmann is our Auditor and Gary carries an extensive work history both in Australia and in Papua New Guinea...Gary too is a delight to professionally work alongside.

Stepping a little further, our site Catering teams will have noticed in recent times that much review work is being done on our QA systems; quite the overhaul but more the focus is to bring our systems into a electronic form, a more

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It demonstrates our continued commitment across the board and more so to professionally add to our extensive suite of 'qualifications'. All this takes time, dedication, commitment and absolute involvement by a vast number of people.

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user friendly adaptation and in doing so, stay tuned and please stand-by for ongoing training and development work. Interesting to note too that much training material is being purchased from a UK Food Safety Training Facilitator and I am sure you will all be looking forward to the advancement along those lines.

Thank you for the participation and enthusiasm shown by our Catering staff on all sites but thank you too Gary and the TQCSI people. The support and professionalism demonstrated goes well beyond what we ever expected.

Please, stay safe...more news in the next edition of the 'insider' from the QA desk.

Thank you.

John Brock

QA – HACCP & Training Manager – iPi Catering

iPi Transport Anita; our Logistics Star

Hi everyone,

As we all know, the Operations Department in any business is the busiest with all the day-to-day and nitty-gritty details which have to be attended to, all the queries which must be dealt with and may I add, deal with some people who may not understand when you are trying to bring a valid but important point across!

Nevertheless, we all in this department have to be up-to-speed with the entire details and let me tell you, if you are not fast enough, you are in danger of getting lost in the stampede. But, we have very strong people who are the forefront of this department and included here are our General Manager – Freight Services, Mr. Greg Langley, our Operations Manager, Mr. Peter Laurie, his second-in-charge and my 'boss meri', Mrs. Anita Rochus.

Mrs Anita Rochus can be also called (in our iPi Transport world) the Iron Lady. Yes, a woman who was chased out of her home province because of the Bougainville crisis in 1990; she escaped to Rabaul. Then in 1994 the Rabaul volcano eruption chased her out again and she ended up in Kimbe just on the other side of the same island. A Niugini Island girl, she wanted to remain close to home, the sea, nambis, fish, aigirre, mumu in the Island style and never thought about leaving the Islands but she did...

With the Bougainville crisis and the Rabaul Volcano Eruption spill over into Kimbe, it was time to break away from the Island lifestyle to more solid ground on the mainland so, in 2000 the young Rochus family decided to move to Lae.

Ambitious this woman, a strong debater, a class captain, school captain, a leader in her own right and outspoken she set out from Kamkumung settlement onto the streets of Lae to find a job. All this for her young family. In Chinatown, Lae, MFF or Mountain Fuel Freighters back then opened its doors to Anita. In 2002 Anita joined MFF as a casual clerk; her first job was to clear out and rearrange the Accounts filing for MFF/Cartrans. That job that took her seven months to complete and all this whilst working out of a 20ft container every day and in the heat of the Morobe sun. For a Bougainvillian woman this is a walk in the park.

Recognizing her efforts, the Accounts Manager, Mr Wicks, offered her a job as the general Accounts Clerk in the same year. It wasn't long after she was promoted to Accounts Receivable Clerk at our new Office located at 10mile, Buambub. From there it was no looking back for Anita. In September 2007, she was transferred to the Operations Department as an Operations Invoicing Clerk and her main

task was to bridge the gap between Operations and Accounts by collating all Trip/Loads Invoices, ensuring that all Trips/Loads delivered are accounted for before forwarding to Accounts receivable. This was an interesting move for her as she found herself in the thick of the Transport operations business. After 14 months as the Invoicing Clerk, it was realized that this Lady had other qualities that suit the Operations needs. She was quickly elevated to Operations Administration Supervisor.



Anita Rochus

In the centre of iPi Transport's Operations is Anita Kopi Rochus; this with 3 or 4 different bilums and hand bags hanging from her shoulder, standing little bit over 5ft, weighing about 80kg, her day starts with iPi transport at the gate as soon as she jumps off the pickup bus. Drivers, night shift supervisors, yard crews waiting to talk with this woman some, just wanting to say "good morning tru Bossmeri" Others with Operations night issues or personal problems that need her counselling. Her voice bounces off the Operations Office walls loud and clear and, with a tune of authority. The men folk know it well. When her sharp and solid voice is echoed throughout the Operations Office Anita can be heard even when the doors are closed and this down into the Tanker Bay downstairs and outside. She has a male dominated department of Drivers, Yard Hand and Clerks totalling some 80 plus employees. Anita makes sure that they each get paid with the right number of trips and hours all correct and accurate.

The Iron Lady is often cornered by Greg and Maso for Reports, figures, graphs, load calls, customer invoices and the list goes on. Month end reports, numbers of Road closures, Barrick loads, Puma Loads, Drivers trips records and so it goes on. Anita is not only a supervisor but a mother, a councillor, a mediator and more importantly, a wife to a Ministerial Pastor; Pastor David Rochus.

In 2010, Anita was sponsored by iPi Transport to undertake a Course at the Lae Coronation TAFE College in Business Administration Cert III. She completed that course with flying colours; in fact between family commitments, her work commitments and her study commitments, she came out as the most outstanding student and also was the Dux of that class.

One of the highlights of her job; this as the Supervisor was when she and her team loaded 25 loads in a single day. This is quite outstanding and we all look up to Anita. Thank you Anita for all you do for the business. Please, keep up the great work...

Sere Loa Dou

Lae Operations - iPi Transport

iPi Transport

Longevity and dedication at its best...

Hi All,

I read the 'insider' with great interest and more so to pick up on news and updates on our people; the very people who deserve to be mentioned as they give 'their all' to the Group. They are contributors.

Over the years I have learned lots about iPi Group staff especially those to whom are employed at-on locations other than the ones I have the pleasure of either working on or visiting. And rightly, good people do not sing their own praises. It is up to other individuals to send through the words of introduction, the words of encouragement and the words of thanks for the efforts and commitment.

More often than not the 'insider' makes reference to a number of our more senior people across the Group and this because they are deeply involved in the day to day high end pressures, duties and overall responsibilities. Here I take the time to highlight a dear and trusted person we all know and respect; someone who probably knows more about what is going on around us than many of the people who are involved in the bigger picture stuff...

Here we go...

Our 10 Mile Lae Facility Tea Lady has just reached her '15 year' service milestone with iPi Transport...

Every company has that valued employee who keeps the office spotlessly clean, perfectly tidy and of course, the steady flow of hot steaming coffee up to the Senior Management Team. At iPi Transport that valued employee is in fact a very special lady who is affectionately known to all of us as "Aunty Maria".

Many congratulations are in order as Aunty Maria she has indeed achieved 15 years of continuous service with iPi Transport. Maria Isom was born on the 14th of January 1953 (now aged 62 but forever young) and is the devoted mother of seven, yes seven (7) children (4 boys & 3 girls) and resides at 2 Mile Lae.

Personality is what makes Aunty special to all of us. She is always bright, bubbly, smiling and has this cheeky little chuckle when she greets you in the morning; not only that, she really knows how to make a great cup of coffee!! None of us can beat that.

Maria commenced employment back in 1999 with what was then known as Mountain Fuel Freighters located out at China town. In her time with iPi she has seen many changes such as the new Lae depot established at 10 Mile in 2002 and the transport division branding changed to what is now known as iPi Transport in 2007.

With all of our heart we take this opportunity to say thank you to our Aunty Maria for 15 years of dedicated and professional service and we all look forward to many more years of working alongside you.

Cheers...

**Daryl Diehl on behalf of the whole
10 Mile Team!!!**

Workshop Manager - iPi Transport

Aunty Maria



The iPi Group's Commitment to the University of Papua New Guinea...



UPNG Council Chamber

There are special moments in our working days where we confronted with news which makes us sit back and say 'wow'.

Recently in Port Moresby there was a most special occasion; this where the outcome was to collectively utter a very loud and proud 'wow'. iPi Catering, as you all know, delivers the daily foodservice needs for the resident student population at the University of Papua New Guinea but importantly and as part of our work, we manage the Canteen and Coffee Shop at the University...now, there is a busy outlet in itself and the facilities are indeed a local point of call for all students and staff alike...so too the many visitors who frequent the University's Waigani Campus.

It is very much our pleasure to then deliver to the UPNG a dividend derived from the retail outlets profit and in the years past, it was a serious but low key event; one of privacy and sensitivity but a moment we take with great delight and pride. The UPNG then hands these proceeds over to the Student Representative Council.

The proceeds from the business outcomes relating to the year 2014 were again pencilled in for the hand over in the early part of this year....but surprise, surprise Peter Denmead armed with the iPi Catering Cheque was expecting another quiet, low key delivery to the UPNG; a pleasant thank you tasol and then back off to work. It didn't happen that way this year. Peter became part of a very serious event and as a component of the same; Peter this time very formally presented our Cheque to Professor Subba Rao and the SRC President Mr Roy Cornelius. Now, that said, it was equally done in the presence of a number of senior and significant UPNG figures along with EMTV coverage, the Post Courier snapping photos and all this followed up by a live FM Radio interview. Peter, forever the

shy and quiet fellow, said he felt very proud to be acting on behalf of/representing the iPi Group of Companies and the delivery of the funds we know the SRC will do great things with and for the student body at the University.

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Recently in Port Moresby there was a most special occasion; this where the outcome was to collectively utter a very loud and proud 'wow'
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On behalf of iPi Catering and the iPi Group as a whole, it is always a pleasure working with that 'unique partnership' we enjoy with the UPNG and our special thanks are extended to Professor Subba Rao and his committed staff, Ms Margaret Au and Mrs Peni for their care and dedication to the Students of the University of Papua New Guinea. We look forward to yet another wonderfully successful year in 2015.

Chris Moroney

General Manager – iPi Catering
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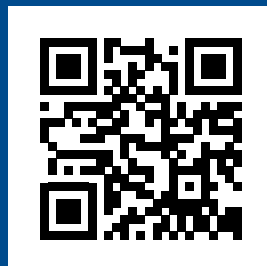
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