



# insider

ISSUE 14 SECOND QUARTER 2013

## Message from the CEO



Welcome everyone to Issue 14 of Insider, where we bring you up to date with happenings in and around the iPi Group during Quarter 2 of 2013.

It's been a great Quarter for the iPi Group; with a contract awarded by InterOil at the Napa Napa refinery which the Catering

Team mobilised in July. A wonderful team effort wherein we completely remodelled our costing information set and tender presentation set with a build from the ground up approach in order to justify every input and provide a high quality commercial presentation to our respected client. It's wonderful when a plan comes together and the many hours of hard work on the process felt well justified by the success.

I spent time at the project recently and enjoyed an terrific food service in a positive environment and noticed clearly how Callum McKinnon and his team have moved mountains to ensure the start up went smoothly inclusive of hosting our external Quality Assurance auditor in the first month of service to work toward extending our multiple site QA and ISO Assurance suite to Napa Napa in the most efficient timeframe possible. Also in the Quarter I visited the farm site of an

innovative provider of high end product; Vertical Farming systems which utilise LED and automated technologies to create an integrated and self contained containerised growing environment to produce significant volumes of high end product. We are investigating the viability of bringing the system into some of our sites to lend support to the massive continuity of supply requirements we have for foodstuffs!

Peter Long, Group Business Development Manager has brought you up to date with his latest travels inclusive the sad demise of his much loved Laptop along the way! Maso Mangape in Transport tells readers of a sponsorship his area has extended to the PNG Under 17 Rugby Union team; and Ruth Jones in our Lae Administration office writes about the National Haus Krai day which a number of the ladies from our Lae office attended.

Our Property Manager, John Konga, tells a light-hearted story about our Pot Hole factory in Lae and how he has partnered with the team at Kingston Industrial and Dekenai Construction to effect a solution to our problem. Callum McKinnon previously of Porgera as the Project Manager for our Catering contract at that site writes about success at the Napa Napa refinery and how this translated into an internal promotion for him as the new boss at Napa Napa. Amos Yapo who is our valued Quality Assurance Manager in the Transport

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## Message from the CEO continued...

business writes about the most recent closure of the Highlands Highway at Kerowagi and how this meant we had to pump fuel across a large slip area.

Greg Langley who when not being photographed for our print materials as a model manages to keep himself well occupied as the head of Fleet Logistics for our Transport fleet, now numbering well above 100 units, writes of his hosting of the team from Hot Croc Advertising from Cairns. The team at Hot Croc are well versed with our PNG business, and PNG in general with a large stable of high profile clients and very regular visitations. Our print media is constantly looked at and reviewed for freshness accuracy and update and we are now looking forward to receiving some innovative ideas for the next batch of corporate materials from Gary and his Hot Croc team.

The Editor updates progress on our iPi on Airvos Apartment development, and then Shena Bok our Transport Financial Controller writes a piece concerning a strategy conference which the senior Accountants from around the Group attended early in the Quarter. Our Workshops Manager Daryl Diehl explains how his team fabricated two additional Emergency Response Trailers to be dispatched in the event of major incident involving spill on any of the routes we traverse with our Transport fleet.

On a sad note we acknowledge the untimely passing of a wonderful employee in Lae, Delcrah Sileng; who was far too young, too vibrant, too caring to have passed this Quarter. In a company the size of ours with well over 1,000 employees

it is a sad inevitability that we will lose members of our team from time to time. The inevitable nature though does not make the reality any easier to bare and Delcrah's beautiful smile will be long remembered in Lae and around the Group.

Peter Denmead our Project Manager for the Catering at our Exxon Komo Airstrip contract writes of the near conclusion of that contract on behalf of the construction consortium, and in news just to hand we are delighted to remain on site at Komo as Exxon direct catering contractors for the more permanent logistics operations that run out of the Komo airstrip while the massive logistics requisites of the LNG project are occurring.

We pay homage to a long term employee Muma Marabe who has clocked up 25 years at Porgera, 18 of them as an iPi Group Employee before his recent retirement, and finally Ross Stormont, our Country Quality Assurance Manager writes of his efforts in hosting our external QA Auditor around many of the Catering sites during the Quarter. Yes it's been a busy Quarter, but then they always are at the iPi Group!

**Enjoy the read!!**

*Scott*

**Scott O'Reilly, CEO iPi Group**  
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iPi Transport JET A1 Fuel being delivered at Mount Hagen airport.

# From the Group Business Development Desk



## To each and all in our Group,

A very warm welcome to our midyear edition of the iPi Group's broadcast; this by way of our treasured 'insider'.

In penning this article I cannot believe that half the year has already evaporated. It seems as if it was only last week I commenced the 2013 year with a yearning that as I grow somewhat older (and gracefully at that I hope), the years would pass slower. Apparently this is not the way it works, more the months fly by and whilst I think I am not getting any slower, it appears that I could well be wrong!!! Regardless, life is grand, the world of iPi is equally as grand, the challenges I face daily are both positive and refreshing and further, I trust your year thus far has proven to be as successful as mine.

The past quarter has witnessed some pretty exciting stuff for the iPi Group. Spilling out immediately is the wonderful news that our Catering entity has been awarded the prestigious InterOil (Corporate) Napa Napa Refinery, Camps Management and Catering Contract. No doubt there will be greater detail on that Project proffered as part of this newsletter, however given the very small-modest part I had to play in iPi Catering's success, I take the moment here to sincerely thank not only Chris Moroney (GM, iPi Catering) and his team of dedicated champions but the professional and highly diligent InterOil Corporate Supply-Procurement, Finance and Contracts Departments people based both in Port Moresby, PNG and down in Cairns, Qld, Australia. A finer and more pleasurable group of people one could not find elsewhere. I offer my salute to InterOil Corporate, the representation by Senior Management demonstrates the integrity of InterOil as a highly respected business. We are proud to be your partner and your Camps Manager/Caterer of choice.

I have once again experienced another period of extended in-country travel (during the past few months) and in doing so, I have had the pleasure of meeting up with many managers, supervisors and shopfloor employees of the iPi Group; this across perhaps more so the Catering and Transport sectors. I cannot help notice the pride and delight shining through on faces. In the associated relaxed and quiet conversations a key message has been squarely delivered my way. Clearly our employees are delighted with our corporate direction and the successes being delivered because of. The iPi Group is continuing on a positive pathway forward and as our business activities gain even more

momentum in and around Papua New Guinea our hard working people are taking notice; they are commenting and in turn, are offering feedback. Our employees are seeing positive change, there is excitement in and with our progressive growth, the fear of change is slowly dissipating and many of our employees are now seeking out participation in the new opportunities being opened up. Even a few years back, not too many hands would be shown offering to take up alternative or additional duties-higher responsibilities. It is a different story now. There is a high degree of solid and determined participation in our ranks. I like that. I delight in the fact that many people now wish to be involved. There could be a meaningful lesson in that message for all of us. Personally I take great comfort in knowing that as part of my work and as part of my two Business Development Officers work, Judah Baru and Martin Dangi, our collective push forward is being seen as progressive, rewarding and in the best interests of iPi. I take pride in seeing the fruits of our labour but not necessarily in just business growth. More, in relation to the creation of further employment opportunities for Papua New Guineans, additional skills enhancement training being offered-delivered, commitment toward and involvement in our Quality Management regime, development of positive community activities in and around our business thrust, a move into new areas of responsibility, a willingness to be part of an extended but united team and, people being proud of what we do; what we stand for. An interesting journey can I suggest?

I digress. Speaking of moving around from site to site, office to office, depot to depot, I have had the pleasure of recently hosting in country Gary Aylward and Gregg Maxwell. The two gents hale from Hot Croc Advertising and the point of their mission you ask? To capture up to-date video footage and still picture collateral for the soon-to-be-released refreshed TV Ads; the ones we have running on EMTV, enhancing the iPi Group's website, polishing up our presentation material and generally bringing up to speed our Corporate images and this in line with the present. I met Gary and Gregg in Port Moresby and we moved directly across to Lae where the iPi Transport team looked after them for two days, we shifted up to Mt Hagen where again transport was the target and finally travelled back to POM for the final leg of the exercise; the latter all catering related. The tour was a success. They have returned back to Australia armed with many filled and highly charged SD Cards to continue their work on our behalf. I do though, extend my many thanks to everyone involved and whether this be driving them from location to location, dropping them off cold water, looking after a meal or

two, carrying their gear-equipment, steering-positioning the trucks and cooking the meals-tending the suite of rooms, it was a terrific effort. It has not gone unnoticed I can assure you.

I'd like to thank each and every one of our Catering staff who have worked so hard during the lengthy tenure iPi Catering enjoyed whilst delivering the professionally sharp Camps Management and Catering Services to the MCJV. The MCJV were successful in securing the Construction of the Komo Airfield; this as part of the ExxonMobil PNG LNG Project. We have worked alongside our Client in often trying and difficult times however in the end, the job was surely completed. We congratulate the MCJV and all the people attached to the Project. Witnessing a 3 kilometre plus airfield being built at Komo was an inspiring time. To see the engineering and construction involved, all this culminating in a magnificent stretch of tarmac was a sight to behold. The MCJV conclude their Project toward the end of July. I'm sure a celebration for all employees involved. Equally, it is time to both acknowledge and thank our loyal Landowner partner on the Project; the KUJV, great people with big hearts.

David Dempsey and his highly skilled team of Caterers at the University of PNG (on both the Waigani and Taurama Campuses) are going great guns. We are so proud of the enhanced foodservice being delivered, we are delighted with our sponsorship of the UPNG's Aussie Rules, Soccer and Rugby Teams, we are extremely happy with the continuous upgrades of the Kitchen and Messing facilities and further, we are rather moved by the manner in which we, iPi Catering, has been embraced by the resident student population. We are at home and as one at the UPNG. Please folks, keep up the great work.

Likewise, Soni and his team of modest but caring Caterers at the South Pacific Brewery in Lae are simply shining through. They are consistently day in and day out producing quality meals and doing so with flare and enthusiasm. Congratulations on your efforts. Please do not think these go unnoticed. Your diligence and dedication we know are equally supported by our small but highly professional Office personnel in Lae; the Catering team based at 10 Mile. Top stuff. Oh and yes, to Ms Jenny Jenkins and her SPB Admin team, many thanks for your continued support and positive feedback. You and your highly motivated staff make our presence at the Brewery site feel always warmly welcomed.

Tolukuma, the quiet achievers, certainly hidden up there in the hills of the Owen Stanley's but not far from our thoughts. Indeed, our Catering and Housekeeping crews are still on top of their

game, still rolling out quality fare and still maintaining that professional 'can do' approach. Way to go.

Our Red Sea Housing Caterers and housekeepers are still highly charged and motivated. Great to see and whilst things are a little slow over there in Baruni, working alongside Red Sea remains a delight. Red Sea will always enjoy our continued support. Ken (Clinton), many thanks for all you are doing.

Like many of our long term employees, I too still call Porgera home. It is where I commenced my working life in Papua New Guinea and it is where 'we' collectively commenced our commercial journey. Porgera remains the absolute benchmark of all we endeavour to achieve. Whether that is iPi Transport delivering the bulk fuel and cement requirements of the Barrick Gold Mine or iPi Catering servicing the daily dietary needs of the Barrick (and contractor) workforce, Porgera is at the very heart of who we are and what we do. I am so proud of the seriousness, the dedication, the endeavour, the compliance and, the professionalism of our teams based up in the Enga Province. Many of you

***The MCJV were successful in securing the Construction of the Komo Airfield; this as part of the ExxonMobil PNG LNG Project. We have worked alongside our Client in often trying and difficult times however in the end, the job was surely completed.***

Barrick, we too subscribe to Mining being a positive force for social and economic development. As a significant part of the Porgera host community, we agree fully with Barrick in the maintenance of constructive relationships; absolutely important to running successful mining operations. We have worked together, the iPi Group as a local Porgeran community based business partner of Barrick since the Barrick organisation came on board early 2006. We are very much encouraged by Barrick's Local Procurement Policy and fully supportive of the same. We too wish to continue with our mutually beneficial collaborative approach to business opportunities. We have invested in our future and this indeed based on a long term, sustainable outcome for the iPi Group's 2000 plus shareholders, the very stakeholders who hold out great hope that Barrick, by way of its corporate obligations will see that working together with the local Porgeran community for mutual long term success will be evidenced. Our commitment to Barrick; the organisation and its people remains unrelenting. Our Catering services for the past 18 years on the Porgera Mine is recognised PNG wide. So too our involvement with Transport haulage, we wish to continue to build on the great things achieved thus far. Our objective is to work in conjunction

## From the Group Business Development Desk continued...

with Barrick, to offer contractual capacity and professionalism, to offer social security and community comfort to Barrick, to have Barrick embrace the notion that the iPi Group stands firmly behind the mining operation and will do so for the life of mine. We are proud of our past long term commercial participation in the Barrick Porgera Mine and the further escalation of our involvement is a priority to the Group. We'll continue to do all we can for Barrick.

Interesting is the coincidence of timing. I have just returned from Mt Hagen and as part of the journey, I had the good fortune of working alongside the Hagen based iPi Transport team many of whom were gearing up for an emergency pump over of much needed fuel for the Barrick Porgera Mine. The Lai Bridge (No 1) is in need of serious foundation repair and whilst this remedial work is being taken care of (the bridge is to close) fuel will be pumped across from full iPi Transport tankers on the Wapanamanda side to empty iPi Transport tankers on the Wabag side. Working again alongside the Barrick Supply and Community Affairs staff is always a pleasure. Diversions in our normal daily working lives are common, so too a bridge or road closure. Reacting to the needs of Barrick in this case is a pleasure. I admire the work collectively done here and often in extreme conditions. I congratulate all involved in this emergency work, a job well done. This really emphasises the true partnering approach we have always tried to promote.

Transport has suffered with many roads and associated highway closures during the past few months. These closures place pressure on our ability to consistently deliver fuel and allied commodities to our Clients and customers. I do watch closely the iPi Transport Logistics Lae and Hagen based teams in action and marvel at their approach to opportunities sometimes described as 'big' problems. Yet, regardless of the difficulties and or situation, positive reaction is always forthcoming. So too I acknowledge the response times of the iPi Transport Workshop crews. With trucks backlogged and then the same said trucks often coming through (when all is again open) to the workshops in numbers, slotting in repairs, servicing full mechanical and electricals, tyre changes, quality management checks and total systems analysis can be indeed full on. Managing this activity and coordinating turnaround times, loading at gantries and leading-directing highway drivers are all tasks which sometimes do my head in. It is a careful balance and it is on that note that I often and openly acknowledge my deep admiration of the management of our transport arm. They are good and they do a wonderful job

however they too are supported by a quality supervisory level of dedicated people. If ever any of you who do not belong to the iPi Transport arm wish to see exactly what goes on behind the scenes, please let me know. It would be my pleasure to show you around say, the Lae transport facilities. I can assure you, you will find it a fascinating tour.

To the iPi Group's many but highly prized Clients and Suppliers alike. Much thanks once again for your continued support and your valued business.

Perhaps in closing my notes to you can I suggest the following, sadly, a causality of my recent travel has been my trusted and long partnered laptop; it finally died a slow but uneventful death and in the curling up of its key board with associated-background dreadful audio noises ringing out, I have privately laid it to rest. Long may its hard-drive grind. Good news though. I have indeed saved a Kina or two over the years and I now have under my arm a shiny new one. Apparently and only of late has it come to my attention, an internal request has been proffered from the POM Catering Office ladies to Sylvia (iPi Catering's Guru of all things electronic) that the keyboard on my new one must be silent!!! I have remained blissfully unaware; totally ignorant of the fact that my two fingered typing is audible across the full floor. Yep, it seems that even those who occupy the furthest Office can hear me pound out the latest email, presentation, letter or note. I had no idea, ah the joys of being somewhat deaf. At least my fellow Office folk within 50 metres of my abode know I am working. There is an upside to this thank goodness.

Finally, I once again ask of you all; the good and decent people of the iPi family to remain fully committed to your role and function, please stay involved, be proactive, show innovation, and be responsible for all that you undertake. Importantly, enjoy your days, have some fun but stay safe, be safe and work safe. As I have uttered previously, it is your actions (or inactions) which we as a high profile Papua New Guinean organisation are judged and whether this be socially, commercially, legally, ethically or simply morally, our reputation and integrity is central and core to the iPi Group's values. Folks, mirror me if you will, be both mindful and protective of iPi and our Brand.

Cheers everyone and catch you later, we'll talk again soon.

**Peter Long, Business Development Manager**

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## iPi Group Sporting Sponsorships proudly continue

### Hi readers of the 'insider' publication,

You may think this article is a little dated and perhaps we are talking about an event last year but nonetheless, it is something very important and something I wish to share with everyone.

As many of you would know, Morobe Customs and Cartage is a proud and long term supporter of SCRUM. SCRUM is an acronym for Supporters Club, Rugby Union, Morobe and this fine Club seriously supports Junior Ruby Union and, not only in the Morobe Province but in many other areas of PNG. They do a marvellous job of fundraising and accordingly, heavily invest back into the promotion of the game, the development of individuals and many teams.

As part of iPi Transport, Morobe Customs and Cartage delightfully donated yet again and in this case, for the direct support of the PNG under 17 Junior Rugby Union Team

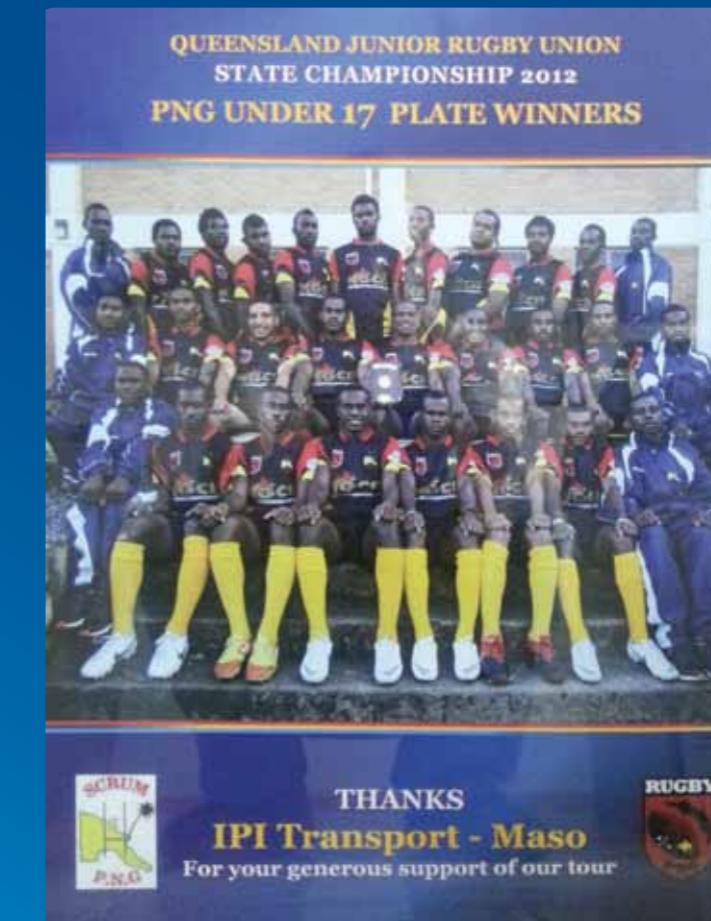
which travelled down to Australia last year for 'full on' robust competition. The boys were highly charged, extremely fit, excited and fully in the mind frame to 'bring home the bacon'.

We are delighted to announce albeit belatedly that the under 17 PNG Junior Team in fact won the Queensland Junior competition in 2012. How good is that? We are looking forward to like results in 2013.

The framed photo-presentation was sent to me by the SCRUM Committee and this in appreciation of our support for the under 17 Team. Only one copy unfortunately and it sits in, adorns the Transport Offices in Lae. The 'insider' offers me an opportunity to share the moment with each and all in the iPi Group.

**Maso Mangape, General Manager iPi Transport**

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Queensland Junior Rugby Team State Champions 2012. PNG under 17 plate winners.

**iPi Group**

## Our Social and Moral Responsibilities

On the 15th of May, a Papua New Guinea wide demonstration of female unity and solidarity was held in our Nation's Capital, in all major provincial centres and, in small town and communities alike.

The event; the public show of women across the country was named the National Haus Krai. The event was very successfully planned, managed and staged and all this with the extremely important purpose-objective of sending out a clear and unambiguous message of 'no violence against women in PNG'.

Women had a magnificent opportunity of speaking out and expressing their individual and collective concerns, views and grievances about violence and abuse. The public rallies saw many women attending. The show of commitment and concern was demonstrated with conviction and passion. Speakers took centre stage across the country and the airplay and news media caught on quickly about just how important this issue is.

The iPi Group was and remains fully supportive of our female staff attending the half day rally. We absolutely support our women employees and do so in many ways. The iPi Group does offer many mechanisms of release and private counselling; this along with an 'open door' Policy of listening, providing guidance, offering help and lending assistance wherever violence is suspected, evidenced or witnessed.

Violence against women is not tolerated, should never be tolerated and never should it be allowed to be covered over. We encourage our female staff to speak openly against violence. We will stand firm and resolute against violence. It is a despicable act.

We thank the iPi Group Management for allowing us to attend the event and thank them equally for their support. We thank the male staff of iPi who openly encouraged and supported us too. We also would like to thank the many wives and girlfriends of our male staff who joined us on the day.

**Ruth Jones** on behalf of all the Administration women,  
10 Mile, Lae. iPi Transport



iPi Lae Based Transport Female Administration Team attending the National Haus Krai.

**iPi Group**

## Here is a sneak peek of the new iPi billboard



## Erica St, Lae entrance redevelopment-resurfacing

**Hello everyone,**

I trust this article offers all people in the iPi Group, especially those of you who have perhaps never been down to our Erica St, Lae property a bit of an insight as to the recent surface upgrades we have undertaken.

I should start with some notes for your background. Originally the Erica St property was the home of Morobe Customs and Cartage and located there was a very small but suitable Office where Neil Cook and his very slender crews of Administration ladies and male yard works could be found each day. The remainder of the 24,000 square metres of waterfront land was used for essentially Container storage. It has been many years since this sole activity has taken place at Erica St. In fact, we now have the MCC dedicated people located at our 10 Mile property however the small Office at Erica St remains in place.

You are all very aware that three warehouse complexes have long since been built down on the land at Erica St; the three originally leased to firstly Best Buy then the second and third to Trukai Industries and Agility Projects respectively....and great tenants they all were; actually Agility remains in place and is a highly valued Client of the iPi Groups. The other two facilities now house SVS and Kingston Industries and we are very proud to have them as part of our family. Given the deep respect we have for Agility, SVS and Kingston Industries (and Trukai of course) and given the very high traffic use-passage coming off Erica St and into the property; this along with the traditional heavy rainfall experienced in Lae, that combination of activity causes non-sealed surface areas to pothole very quickly. In as much as one can grade the surface area almost daily, potholes it seems develop-appear almost overnight. Sometimes we think they are breeding....we have a pothole factory unwittingly.

To overcome this and to offer our Clients some comfort we bought in the skills and expertise of Dekenai Constructions. Whilst there were a couple of false starts to the resurfacing of the entry (all due to heavy rains again), the finished product; the final rescaling was presented early one Sunday morning in May. Dekenai ripped up the full entrance area and remixed a specialist product called Renolith. Renolith combined with a little dry cement along with the original ground/road material mixed well, re-laid and then rolled hardens within hours forming a smooth concrete like surface. It is both tough and hard. A Renolith surface will withstand heavy truck movements, forklift travel and vehicle traffic for many years and

sure, the works to have fully completed (whilst not coming cheaply) will have a lasting effect on both driver comfort but importantly safety; the latter in regard to forklift activity and associated Container movements.

We trust that our highly valued Clients Agility Projects, SVS and Kingston Industries will enjoy the smooth ride into work now and that the original 'moonscape' effect will be long forgotten. Oh the joys of dealing with Lae rain!!! We think we now have it all sorted. I'll let you all know when we complete phase two and phase three of the Erica St property resealing, it is coming but as mentioned, doing the job properly does come at a high cost.

**John Konga, MPH Property Manager, Mountain Property Holdings**

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Before surface upgrades at Erica Street entrance.



After surface upgrades at Erica Street entrance.



Upgrades completed at Erica Street entrance.

**iPi Catering**

# Awarded the InterOil Corporate Napa Napa Refinery Contract

A proud announcement to all in the iPi Group, we are simply delighted with iPi Catering's recent award of the prestigious InterOil Corporate, Napa Napa Refinery Project. As many of you would know, the Refinery site is situated just outside our Nation's Capital, Port Moresby.

Chris Moroney (GM, iPi Catering) and his team of dedicated staff put in the long and enduring hours to not only pre-qualify for the potential works but having pored over the options, possibilities and alternatives, in the end formally presented to the InterOil Contracts Management Team in Cairns, Australia a most exciting and indeed innovative tender response package for review and consideration.

During the course of InterOil's deliberations (and as part of the overall review of material-documentation-qualification requirements), Peter Long, the iPi Group's Business Development Manager escorted Mr David Wendt and Mr Darren Russell (the InterOil review team) up from Mt Hagen through to our Porgera based operations; this so they could view firsthand

iPi Catering's full and entire process inclusive of our logistics, support services, security, transport, warehousing, food handling-storage-management, food and personnel safety, ISO 9001-2008 Quality Assurance Management systems and, catering and housekeeping operations. Peter, in commenting on the journey, suggested that whilst we are very comfortable and highly experienced in traversing the Highlands Highway and of course managing the many nuances attached, the InterOil representatives, he believed, were quite taken back on just how robust the whole process really is. Whilst Darren had many years of PNG experience under his belt and understood the Highlands Highway well, David had not as yet experienced the overall level of difficulty, the issues and the concerns from the practical side relating to the Highlands Highway and working up in the beautiful Enga Province of PNG. The trip offered both gentlemen an opportunity to work in, be exposed to our traditional backyard. The journey went off smoothly with David and Darren returning to POM so they could, along with the others in their review team, analyse our (and others) bid package.



Once the brilliant news was delivered that iPi Catering had been indeed successful; that we had been awarded the InterOil Napa Napa responsibilities there was no time for celebration. More, the Mobilisation Team was immediately established with a charter to ready amongst other important Project facets, our Napa Napa Management, site staff, imported and locally procured commodities and consumables, associated travel, vehicles, uniforms and PPE, pre-employment medicals, our food safety management, HACCP and QA systems, insurances and the like.

The stewarding of the mobilisation process concluded that it worked like a Swiss Watch. So much so, just after midnight on the 1st of June, the full and very excited Napa Napa iPi Catering team was in-situ and ready for the first meal service, breakfast. Not much sleep was had prior to and post but soon all had settled into a steady pace and rhythm and not long after bedding down inclusive of some minor rejigs and slight adjustments, we now see as a smooth and very slick operation.

We take the time to thank the entire InterOil Corporate Supply, Contracts and Finance Management staff for their professionalism and application; all this which culminated in a representation of InterOil that we openly applaud. Each and every person we have dealt with, whether they be Cairns or POM, PNG based staff, demonstrate absolute conviction and loyalty to InterOil, they are seeking the very best of service provision and we are delivering exactly that. We warmly welcome InterOil Corporate into the iPi Group fold.

Equally, we thank the full and dedicated iPi Catering Mobilisation team. A great job with great results. You have made our site-Project commencement smooth and uncomplicated. We also take the time to thank the Oilmin site based management for their professional consideration and cooperation; all this too resulted in an easy Camps Management and Catering Services Contractor transition.

Please stay tuned for the next edition of the 'insider' as we will have more news from the tranquil and delightful Napa Napa Project Site.

Enjoy your work as much as we are down here.

**Callum McKinnon, Project Manager, iPi Catering**

Callum.McKinnon@iPiGroup.com.pg

## iPi Group's 'insider'

**Dear readers of the 'insider'**

Just another short but important note of thanks to all the people who send through their photos, their articles, their news and their thoughts. We are delighted to hear from you and even more encouraged by your involvement. Ta.

It is worth saying it again, please do not be at all bothered by any perceived shortcomings in your written notes. We have a team of people who are more than happy to sit with you and obtain your story. Yes, we are here to help and assist at all times. It is most interesting to listen to people in and around the Group who tell tales about all manner of things and I often find myself suggesting that perhaps 'you could put that in writing' and send it through to Peter Long. He loves this type of stuff and I am sure he'd be most happy to hear from you?? Regardless of the reply to that comment being "nah, Peter would not find it interesting, do you think" which is immediately responded to with "yes he would", you get the picture. At the desk of the 'insider' we value everybody's stories. You have all heard the comment, what is someone's rubbish could well be someone else's treasure!!!

The same applies to your news, there will always be others who wish to read about it, see your photos, listen to your jokes, hear your tales, grab the latest from your work station, update themselves on all the gossip and, learn from your experiences.

So, off you go, start writing. Come on, start by jotting down a few notes and then add in some more words and then more some. It will all come together I assure you. We all have our thoughts and it is only a matter of sharing them. That is how easy it is, funny how you all have something to say whilst having a coffee break, think about jotting it down rather than talking the talk. Good idea hey?

Remember, this is your newsletter, please feel free to use the publication to have your message spread. You might be surprised to learn just who reads it.

Cheers everyone. Can I hear typing now?

**The Editor**

**iPi Transport**

# Offers Expertise and Assistance Post Highlands Highway Closure

As many of you are fully aware, the Highlands Highway is not necessarily our friend much in as all we'd like to think so. The well beaten route is from Morobe, the gateway through many other beautiful and highly distinct provinces to Mt Hagen (in the Western Highlands Province) and then heads up into either the Enga or Southern Highlands. Each and every day, iPi Transport are heavy users of the Highway, we face many obstacles and challenges. Again in May, a significant landslip caused the Highway to close.

Once the Highway closes off, more often than not unsupervised or perhaps uncoordinated efforts are put in to reopen the roadway.

Having said that, on rare occasions we witness a combined dedicated effort of (many) influential people representing interested and significant stakeholders all of whom put their heads together and develop workable solutions which have a longer term benefits. Resources are appropriately allocated, specific funds are donated and the urgent repair works commence.

Going further on the latter, it was most pleasing to see, on Thursday the 9th of May, a full on attack to clear the Kerowagi Landslip. Three very intensive and lengthy, tiring days saw the road finally opened (again) late in the evening of Saturday the 11th of May. We believe it right and proper to note and name the people, all shoulder to shoulder, who joined forces and lent a raft of resources to ultimately clear the landslip and reopen the road for clear passage again.

Greg Langley, iPi Transports Logistics Manager and David McKenzie, iPi Transports Mt Hagen Operations Manager lead the fuel pump over responsibilities. The iPi Transport team kept the fuel flowing both across the landslip and into the heavy machinery clearing the slip area. Many thanks were extended to the iPi Transport team for their professional participation, advice and guidance.

**Amos Yapo, Quality Assurance, Compliance and Systems Manager, iPi Transport**

Amos.Yapo@iPiGroup.com.pg

**A special thanks to:****The Department of Works, Government Officials**

- Minister for Justice, Kerega Kua along with the help of local MP's and District Administrators
- DoW Secretary, David Wereh
- Deputy Secretary, Paul Ninidivi
- PWM Chimbu, Amos Dakma
- Highlands Highway Works Director, Lilio Erasi
- Director Special Projects, Mark Johnston
- Various other staff within the DoW.

**Royal PNG Constabulary & Mobile Unit/s Personnel****PNGDF Task force (based out of Lae & Mendi)****Cardno Engineering Team Personal**

- Chris Yabra, Cardno Senior Engineer on Highlands Highway
- Peter Poko, Porgera Joint Venture & Cardno Senior Roads & Bridges Supervisor
- Steve Durnan, Cardno Team Leader on Highlands Highway
- Roual Muller, Cardno Engineer on Highlands Highway Third Party Contractor Personal
- Peter Hickey, Cisco Holman (CHL) Plant & Equipment Manager
- Franz Tripp, Cisco Holman (CHL) Transport Supervisor
- Simon Korua, Cisco Holman (CHL) Assistant Transport Supervisor

**iPi Transport**

- David McKenzie & Greg Langley, iPi Transport Managers

**Contractors/Companies** assistance to undertake works

- Cardno - Coordination/supervision/Contract admin
- Kaiworks - Plant/Trucks/materials
- Lorma - Plant/Trucks/materials
- JLW - Plant/Trucks
- Cikada - Trucks
- CHL - Lowloader/fuel/transport
- OilMin - Fuel
- B&M Engineering - Generators/Lighting plants

**Barrick Porgera Joint Venture** - providing vehicle and supervisor on site**Esso Highlands Limited Personal**

- Government Interface, Hitesh Lal
- Construction Superintendent, Jack Housley
- Highlands Highway Area Team, Neil Leahy & Peter Leahy
- Logistics, Graham Lawrence & Matthew Smith

The above acknowledgement of names was made by Mr Jim Powell. Jim is the Engineering Coordinator for Esso Highlands Limited and is based on the ExxonMobil PNG LNG Project. Jim, many thanks for taking the time to send through your note. It is highly appreciated by all Companies and individuals involved.

## Hot Croc Advertising pays the iPi Group a visit

The iPi brand is now firmly embedded in and around our workplace and in hindsight has been visible now for the past 6 plus years. No matter what Office we visit, no matter what Depot we enter, no matter what truck we stand beside, no matter what internal documentation we read, no matter what we view on TV, no matter what messing facility we explore, it appears that the iPi Logo travels with us and so it ought to. We are iPi and we are a reflection on the iPi Group's values and Policies.

Behind all this is our long term, dedicated and trusted partner Hot Croc Advertising. Hot Croc manages our corporate image and manages our corporate message to the people of Papua New Guinea.

Gary Aylward and his professional photographer-camera man Gregg Maxwell recently paid us a visit. Their aim was to gather further visual material-collateral and all this, as mentioned previously, to refresh our plethora of corporate imagery. Peter Long met the gents at Jackson's airport and immediately ushered them across to Lae. It was in Lae that I once again had the good fortune and pleasure of catching up with the fellas and post a quiet chin wag and many questions answered, I escorted them out to 10 Mile almost needing a full on tandem trailer to carry their camera gear!!! My goodness they carry some equipment. Ishmael Mark, my trust lieutenant and faithful side kick in all things Logistics (actually trucking operations coordination) then unashamedly took charge in moving them around from location to location. Long days and long nights over the two days they spent in Lae but sad to see the fellas wander off to Nadzab airport en-route to Mt Hagen once the final wrap was called. Yep, I am quite taken back with what Gregg sees through a camera viewfinder. I understand the specialist nature and patience it takes for a professional photographer to 'capture the moment'. I watched with great interest the shifting of trucks, the movement of drivers, the double check on safety compliance and employee PPE, the activity in the workshops, the hitching of various trailers, the relocation of escort vehicles, the mounting of cameras, the changing of lenses, the close eye on lighting both natural and artificial along with the 'takes' where something or someone messes with the photo opportunity. Patience indeed and more some!!!

Peter Long then made sure that upon arrival in Mt Hagen rest was never an option. A duplication of activity was planned but with the different fleet managed ex Hagen. Again the objective was to secure applicable footage which reflects our

newer trends, increased capacity and vehicle types; this along with the faces of the iPi Group. Leaping from landscapes to portraits to truck movements had its moments however the end outcome was kilometres of 'digital' film footage and a wonderful collection-album of stills. Dave McKenzie was a marvel and his assistance and participation finally rewarded with a personal photo-shoot much to both his horror and fear. Bet you didn't know Dave is not too happy about getting his photo taken? Ole Joe up there in Hagen stuck with Gregg and Gary for a full two days. Joe liked having his photo taken however unlike his boss.

Post a 'wrap' in Hagen Peter bought them into Port Moresby and after a short burst of motor winders in town, Callum McKinnon drove them out to the InterOil Napa Napa Refinery for a day and night of internal catering related photo-shooting. Apparently the word is that the gents were fed well, treated like Lords and had the catering staff dotting-waiting on them hand and foot. Funny what happens when a camera is present?

My understanding, having lost the Hot Croc professionals post Lae, is their trip is being best described as brilliantly lit; that they have captured all they aimed for-at, their focus was clear and the iPi family album is now bursting with colourful 8x10 glossies. We do look forward to a new gallery of shots on our website, we cannot wait to see the refreshed EMTV Ads, and we are excited at seeing the soon-to-be-posted photos of David McKenzie. Even more importantly, we are poised to view the final results of Peter Long's Go-Pro camera mounted on a stick attached to 1) the front bull bar of a Kenworth Prime Mover and 2) mounted on a ladder high above the rear end of a 40,000 litre fuel tanker whilst traversing the Hagen - Porgera Highway. The lengths we go to in promoting the iPi Group's corporate vision and passion it seems has no boundaries.

To the Hot Croc fellas, Gary and Gregg, many thanks for the time and dedication you displayed. To all the iPi Transport and the iPi Catering staff, regardless of your role and function, you immersed yourselves in all the activities offered and presented. We are very grateful and highly appreciative of your involvement. Glad you also had fun too.

**Greg Langley, Fleet Logistics and Transport Manager,  
iPi Transport**

Greg.Langley@iPiGroup.com.pg

## iPi Group brand continues to grow



Excerpts from the recent photo shoot.

## The luxury iPi on Airvos Apartments in Port Moresby



*The latest stage of construction on Airvos Apartments in Port Moresby.*

Folks, as promised (and we do not use that word lightly in PNG) our commitment in keeping you informed and abreast of the construction of the iPi on Airvos Apartments in Port Moresby remains. Accordingly, here is the latest up-date in and around the site activities.

Again whilst in conference with Bill Sweet, Managing Director, Digara Construction Services, Bill says boastfully that his progress remains on target, all work schedules are meeting construction objectives. Much of the tough stuff in relation to the underground formwork and foundations have been well since completed and the building complex is rising from the ground at an increasing but steady rate. Indeed, driving past the hillside in Port Moresby, one cannot help but notice the sheer size of the structure and the (well) more lofty than its surrounding, neighbouring buildings.

Bill suggests with some conviction that construction of iPi on Airvos will be finalised toward the end of 2013 followed by the formal handover. Bill, during the course of our recent on-site conversations seems very content with the associated construction phases, all has fallen into place most professionally and his building teams are pleased with the overall works progress. As mentioned in our last 'insider' update on all things Airvos, pictures speak louder than words so we have again included a series of photos as part of this news article. We believe the snapshots here will offer you a clear picture of just some of the more intricate aspects and perspectives. These photos are only moments old so you are now as up to-date as anyone working on the Airvos site. We'll make sure that in our next 'insider' a few longer or more distant taken shots are included as it may help in fully articulating a better or perhaps more clearer aspect for you.

### The Editor



*Artist rendering of iPi on Airvos Apartments in Port Moresby.*

## iPi Group's Finance Strategy Conference

In late April of this year we saw the coming together of all senior Finance leads; these people representing all sectors of the iPi Group's business entities. David Sneddon, the iPi Group's Chief Financial Officer, sent out the official invitations along with the Conference Agenda. Travel plans were accordingly made, accommodation bookings secured, the Conference Centre at iPi Transport's 10 Mile Lae base was locked away and the morning and afternoon teas quickly ordered.

### All was set for the iPi Group's Finance Strategy Conference

Attending the Conference were the following staff members:

- David Sneddon
- Shena Bok, Financial Controller, iPi Transport
- Michael Nietschke, Financial Controller, iPi Catering
- Greg Tese, Group Accounting Manager, iPi Group
- Gordon Kere, Financial Accounting Supervisor, iPi Transport
- Grahame Wicks, Administration Manager, iPi Group
- Neki Kum, Management Accountant iPi Transport
- Yawane Paya, Head Accountant, iPi Catering
- Hassel Mua, Group Accounting Analyst, iPi Group
- Tau Moale, Group Tax Manager, iPi Group
- Cesley Badi, Management Accounting Analyst, iPi Catering
- Samuel Raffana, Accountant, iPi Group
- George Ramita, Inventory Accountant, iPi Transport

The Conference was set over two days and covered wide reaching topics.

The first day initially kicked-off with a total review of the 2013 Finance Initiatives. These of course being both extensive and detailed, took up all of the first half day and more some. The final components of the afternoon sessions were Tax Status and Compliance followed by Internet Banking opportunities. A summary session concluded the day's activities.

Day two commenced with a recapitulation of the day one scope. Post a quick coffee break the group broke into smaller units and discussed a range of applicable and appropriate topics all concluding in a presentation summary session back to the others who were doing likewise but on alternative subject matters. The day certainly enjoyed a lunch digression and it appears all attendees were extremely happy with both the content and the outcomes.

David was thrilled with the two days and the accomplishments made during the same. Feedback from the attendees was positive and refreshing. Perhaps the Accounting and Finance people are planning another? We'll see shortly.

Many thanks to all the Conference participants, please keep pressing on the outcomes we are pursuing.

### Shena Bok, Financial Controller, iPi Transport

Shena.Bok@iPiGroup.com.pg



*iPi Group's Finance Strategy Conference, staff members*

**iPi Transport**

## New Emergency Response Units – ERU's

The carriage of dangerous goods and bulk fuels are in the main, iPi Transport's customary loads. Day in and day out our line haul fleet of dedicated prime movers and distinctively branded bulk fuel tankers along with our extensive range of specialist rigid twin steer and multi-axle 6x6 trucks deliver the petroleum needs of Papua New Guinea's Highlands and Madang regions ex Lae up and along the Highlands Highway. iPi Transport discharges into either the large storage tanks of InterOil or Niugini Oil Company's Depots or, directly into the Barrick Porgera Mine or, into the MMC China Ramu Nickel Mine or, into the ExxonMobil PNG LNG Hides Fuel Farm or into the many underground tanks of multiple service stations dotted along the way.

Trucking bulk fuels and Dangerous Goods (DG's) carries some risk and whilst the iPi Transport Management and Safety Teams do all they can to manage and ultimately mitigate the said and or potential risks, there will always be something beyond our control which 'may-could' eventually lead to a fuel spill. As past experience has demonstrated more often than not, fuel spills come from third party road accidents-incidents. Where there is an opportunity for iPi Transport to offer external, professional and emergency assistance, we'll do so. We see this action and attention as being part of our corporate responsibility as well as being socially and environmentally protective. We do care.

Accordingly and as part of our lengthy list of ancillary trucking and transport equipment (always held in stock), we also carry as a priority, a modest fleet of Emergency Response Units. These Units are fully stocked with all essential spill equipment and are



iPi Transport Management and Safety Team's new emergency response units.



highly mobile. Being a modified heavy duty trailer they can be coupled to a light but appropriately geared-spec'd vehicle and transported to an accident scene/spill site very quickly. Our major Transport Depots are the custodians of this equipment, our Transport Managers monitor the ERU placements and one will often see as one traverses the Highland's Highway a relocation of one of our ER Units; this perhaps after it has been deployed post an emergency or merely, there is a priority need to have a Unit located at another position of convenience. Importantly, where there is a case or requirement for an emergency pump overs of fuel, say in the case of a lengthy road closure or a bridge out of action, iPi Transport tends to have an ERU located right at the scene and at the ready on the just-in-case fuel lines are cut or damaged by others. Yes, it pays to have all bases covered when attending these types of incidents. One can never assume all will go smoothly given events of the nature described and further, we do not take as being correct the concept that nothing will go wrong. We try and anticipate any and all potential failures or weak spots and target these for close watch.

At most accident scenes, having an Emergency Response Unit beside you whilst attending to the same, is indeed comforting. Safety is our priority.

Pictured are the brand new iPi Transport Emergency Response Units being delivered after having our Logo's secured.

**Daryl Diehl, Workshop Manager, iPi Transport**

Daryl.Diehl@iPiGroup.com.pg

**iPi Transport**

## The sad passing of a dear Employee

Some of us in the iPi Group have learnt of the sad and tragic death of Ms Delcah Sileng however we felt it both right and proper; the respectful thing to do and acknowledge Delcah's short but dedicated life also by way of this publication.

Delcah commenced her work with iPi Transport based in our Lae 10 Mile Office as our receptionist. And she did an amazing job of answering the phone and in such a delightful manner; always refreshing and charming and ever so polite, efficient too. So much was here desire to learn and do more, she shifted roles with the full blessing of the iPi Transport Team across to the position of Accounts Receivable Clerk where again she threw her heart and soul into her new found responsibilities.

We were and still are shocked by her untimely death. We wish her family and community at Kar Kar Island well.

Delcah will always be remembered by the iPi Group's Board of Directors, our CEO, Management and Staff as being a dear and trusted employee, work colleague, warm friend and sister.

**Fellow iPi Transport Team members in PNG**

Lae based iPi Transport Admin team; Delcah is pictured answering the phone.

*Condolence Message Late Ms Delcah Sileng*

On behalf of iPi Transport, PNG we would like to express our deep and sincere condolences to the family and relatives of the late **Ms Delcah Sileng**.

The late **Ms Delcah Sileng** served the company as loyal and distinguished servant and will be missed by all who knew her - more so by those of us who worked with her closely.

The Company has lost an employee who was committed and dedicated to the call of duty and she served the iPi Group's Transport arm with trust and distinction.

Our thoughts and prayers are with you during this difficult time. We are sorry for your loss.

**May Her Soul Rest In Eternal Peace**

## iPi Catering

## MCJV Komo Airport Project



The Antonov Plane.

Hello everyone.....on behalf of the entire iPi Catering Team up on the MCJV Komo Airfield Project, we thought best to send through the very latest news from the Southern Highlands.

As you all are aware, we have had the delightful pleasure of working with and alongside the MCJV Project Team; this to provide the MCJV, ExxonMobil and the Contractor workforce their three square meals a day, the full housekeeping and camps management inclusive of minor maintenance controls-obligations plus, the food-meal requirements of the 1000 plus day workers all attached to the construction of the Komo Airfield. And what a Project this has been.

Going back into 2010 we commenced with the opening of the small and modest Pioneer Camp and then post the construction



Loading gear into the giant cargo bay.

and completion of the main airfield Camp, we managed in concert the two facilities up until May of this year when the original Pioneer Camp closed. The Airfield Camp is still at reasonable capacity and running strongly.

Our work with the MCJV is now all but coming to a close. We always have been and still remain in awe of the engineering and the ground work feats and accomplishments the MCJV has chalked up. Actually seeing the massive job of constructing a 3.4 kilometre long airstrip capable of handling the landings and manoeuvring of the giant Russian Antonov aircraft from start to finish is rather pleasing. Being involved on such a Project is quite a milestone; a Project which will go down in the construction history of Papua New Guinea as being extremely unique.

The Antonov is now doing what it has been chartered to do, some 80 odd loads of highly expensive, highly sensitive and highly engineered ExxonMobil LNG Gas Gathering Plant componentry is being loaded at Jackson's Airport in Port Moresby and then flown to Komo, unloaded and the plane then returns to POM for yet another mission. The CBI Clough JV; the ExxonMobil Contractor responsible for the construction of the Hides Gas Gathering Plant has accessed-chartered the Antonov, the MCJV Team has built the airfield allowing the huge cargo plane to then undertake its work for the CBI Clough JV. Sitting on the sides and watching the outcomes of such detailed planning and dovetailing of Contractors responsibilities and across all levels of construction has been quite the learner needless to say, quite exciting.

iPi Catering has played its part and done so professionally, seriously, safely and passionately. We have delivered successfully and continually a polished and Menu specific foodservice all



Landing at the new Komo Airport.

applicable to the exacting MCJV wants and needs. We have been proud to do so. We wish to thank Chris Moroney (GM, iPi Catering) and his POM based operational and support staff. We take the time to thank all our dedicated, hardworking, caring and professional catering-kitchen, administration, accounting, safety, warehousing, housekeeping and maintenance staff many of whom have been on the Project and with us from day one. We extend my thanks to the iPi Catering Lae Office based administration and warehousing staff. They have been there supporting our operation often in times of emergency and critical need and have always shone through. We offer my sincere congratulations and thanks to Jack Power and the KUJ Landowners; they collectively have partnered us from day one too, offered us total support and have stood by iPi Catering as their professional business lead. The MCJV Logistics staff based in Lae have been a delight to work with. The MCJV Project Management, the Contracts Department (Brisbane based staff) along with the Komo Project Site Management, determined as they all were, offered us the support and comfort at all times.

Indeed, the Komo Airfield construction phase is now coming to an end. Playing the part we did throughout this journey has been nothing less than a pleasure; it is unquestionably a feather in everyone's cap. A job well done, another Project successfully completed.

We stand ready for the next phase in the life of the Komo Airfield, all the very best MCJV. We wish you well.

**Peter Denmead / Jock Turner, Project Managers**

**iPi Catering**

Peter.Denmead@iPiGroup.com.pg

Jock.Turner@iPiGroup.com.pg



Inside the Antonov's giant cargo bay.

## Can this feat of endurance ever be beaten? A huge slice of Porgera history

For anyone who has worked on the Barrick Porgera Mine site, for anyone who has visited the Barrick Porgera Mine Site, for anyone who has links with iPi Catering the name "Muma" simply rings out loudly. In fact, the name "Muma" echo's through the Porgera Valley.

Readers of the iPi Group's 'insider', we have a milestone on our hands which many of us are suggesting will never be beaten. Ole Muma Marabe has decided hang up the food handler gloves and retire from the ranks of the iPi Catering Team in Porgera. Muma has chalked up, wait for it, 25 years of dedicated, loyal, and uninterrupted service and all this on the Porgera Mine Site.

Muma commenced before the Mine even was started. He worked on the fly camps during the exploration days, with the Placer people before construction, with Poon Bros-P&O Catering and Services during the early phase of Construction (in the early 90's) and then swung across to the iPi Catering Team in 1995; this right in the middle of Stage 4B Construction. Muma has been a fixture across all mess facilities and these include the Suyan operation, the Alipis 1, 11 and 111 facilities, the Yoko 1 and 11 Camps, the National Meals Kitchen and prior to 1996, even the Tipinini Camp. There is not a kitchen on the Minesite that Muma has not worked in. The Mountain Lodge has also seen Muma pound the pans and plates.

Muma is a dedicated cook who, whilst often has a dress code most of us marvel at (read shake our heads at), is singularly one of the most reliable attendees at work, punctual and always there. He doesn't know what a sick day is. Muma has never shied away from any challenge, always the joker, never seen without his trademark smile (or smirk) and everyone bar none loves his company.

If ever there was a conversation to be had, Muma was there and indeed habitually joins in regardless of invitation. We all know that Muma has that wonderful ability to sum up every situation essentially best described as 'bugger up'. Talk about seeing the bright side of life?

Muma has a wife, many children and a number of grandchildren and yes, he is proud of them all, just as we, the iPi Catering Team,

are proud of Muma. We are highly thankful for his enormous contribution over his 25 years of service history; the last 18 years to the iPi Group. We thank him on behalf of the workforce of the Barrick Gold Mine and from the people of Porgera. Muma, really appreciate all you have provided to us and congratulations on your 25 years of service.

The farewell party was attended by many; people came from far and wide and where cake, coke and laughter is abound, so too is Muma and his team of merry followers.

As a final but parting note, Peter Long on learning of Muma's retirement said, "my goodness, every time I lost the key to the Porgera safe, Muma was the only one who could open it; and Muma didn't have a key!!! Thank goodness we no longer a need to have a safe on site. Muma you can now retire with my blessings".

From all of us Muma, enjoy your retirement and relax in your aged years; have a terrific time with your family and friends, thanks heaps for all, you will be sadly missed.

**Chris Seidel, Project Manager - Porgera, iPi Catering**

Chris.Seidel@iPiGroup.com.pg



"Muma", has chalked up.... wait for it.....25 years of dedicated, loyal, and uninterrupted service and all this on the Porgera Mine Site.

## AUS-QUAL Quality Assurance Audits for iPi Catering Project Site, PNG

Once again iPi Catering is stepping up the pace with our ISO 9001-2008 Quality Assurance Audits currently being undertaken across many of our Project sites in Papua New Guinea. Mr Gary Altmann, our highly respected external AUS-QUAL Auditor is doing the rounds.

As a professional update for those people in the iPi Group who perhaps are not all that familiar with the processes involved, Gary visits our Catering Project sites and essentially undertakes a range of Quality Audits. Gary's itinerary for his journey across Papua New Guinea is always locked away well in advance; he pre-plans his process and secures his inspection checklists in readiness for his Audits. To offer you a quick overview of his program in country this time, Gary post entry into PNG, heads across immediately to the University of Papua New Guinea to conduct Stage 1 of Certification Audit; a full day and a half of concentration.

From the Campus of the UPNG Gary heads up to our Tolukuma site by helicopter and spends two days up in the Owen Stanley's for a complete Surveillance Audit. This is detailed and extensive and concludes with a full warehousing inspection at the TGM facility/lay-down yard in Port Moresby.

Followed by an overnighter in Port Moresby, Gary then heads back out to Jackson's Airport, boards a plane bound for Tari up in the Southern Highlands and from there, by road to the MCJV Komo Airport Project. He conducts a Surveillance Audit and that will take another two days of full pressed work.

Once back in Port Moresby, Gary travels without haste through to the InterOil Napa Napa Refinery Site; our newest Project and our newest Client. Gary will conduct a Pre-Audit Inspection and

meet up with our InterOil Client representatives along with our iPi Catering Project Management and Catering-Housekeeping Teams based at Napa Napa. Of course, this will involve another overnighter on site before heading out to Australia for the Administration side of the process of Audit review and the like.

I take the time to once again highlight that the Petromin Tolukuma Project site late last year was indeed Re-Certified in both ISO9001-2008 Quality Assurance Certification and HACCP Accreditation. That was a terrific achievement and our congratulations were extended to each and every one of our iPi Catering and Housekeeping team members at the time. It was a job well done and we all acknowledge the professional effort and commitment shown. On that very same note, our Napa Napa Teams are looking forward to the initial visit by Gary as they too wish to bring the InterOil Site into full compliance and are asking to bring the Audits one. We cannot help but encourage that level of enthusiasm.

Gary, thank you once again for your continued professionalism and the equal commitment you inject to the iPi Group's iPi Catering business entity. We have said it before but again, on behalf of the full iPi Catering compliment, we always look forward to seeing you return to PNG and be present with us on our sites. Your work does assist us immeasurably. Hopefully you see the good work that we are up to, the good work we proudly deliver across each and every site we are located on.

Many thanks.

**Ross Stormont, Country Quality Assurance Manager, iPi Catering**

Ross.Stormont@iPiGroup.com.pg



Sunset over Markham River, Lae.

## **The iPi Group**

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iPi Ari Investments

iPi Australia

iPi Builders

iPi Catering

iPi MCC LSL

iPi Morobe Customs and Cartage

iPi Mountain Fuel Freighters

iPi Mountain Lodge

iPi Property Holdings

iPi Pacific Rim Meats

iPi Pacific Rim Logistics

iPi Stores

iPi Transport

Ipili Porgera Investments

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