

Message from the CEO



Hi everyone, and welcome to our Insider Magazine for the Third Quarter of 2017.

During the Quarter our Nation celebrated its 42 anniversary of Independence, and so naturally this issue is dominated with stories and photos of the celebrations around our project sites. We start off this issue with a round up by Peter Long, the Group's Business Development Manager, of all he and his busy Department have been up to during the Quarter and then we launch straight into the Independence celebration stories; firstly with a pictorial from our SP Brewery Catering site in Lae, where the brewery management commissioned a special lunch in celebration; and then over to the PNGDF where our Project Manager Callum McKinnon speaks in plaudit to his team at Murray Barracks who were privileged to cater for the Defence Forces formal Independence Dinner. Callum has underplayed the preparations somewhat as I was in Port Moresby at the time and first hand witnessed he and his team in constant planning preparation training checking and double checking that all would be of the highest of standards on the night.

Next in this issue Robert Youk-Gong, our Project Manager at the Unitech facility in Lae details the latest two cookery apprentices to join our team and the steps we take with the National Apprenticeship Trade Testing Board to ensure our Apprentices are all formally made part of the process toward receiving Trade Qualifications; such an important, necessary and worthy step in career development.

Continued overpage...

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The iPi Group PO Box 795 Lae,
Morobe Province, PNG
Ph: (+675) 475 1400
Fax: (+675) 475 1417
Email: iPiGroup@iPiGroup.com.pg

www.iPiGroup.com.pg

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tailor-made logistics solutions

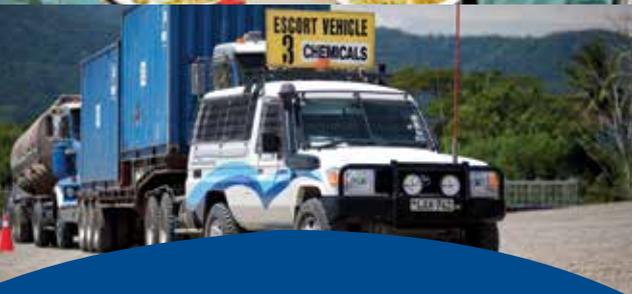


The iPi Group's vertically integrated logistical operations are as varied as the needs of our many clients.

Transport

- > Specialist bulk fuels and dangerous goods transportation
- > General dry freight and line haul transport
- > Fully integrated Camp Management, Catering and Janitorial Services for the Mining and Petroleum industries
- > Quality Assured Hospitality delivery across the broader industrial sectors
- > Professional and innovative Management and Staff Training facilitation
- > Warehousing and dry goods storage

Catering



Warehousing



The iPi Group PO Box 795 Lae, Morobe Province, PNG
Ph: (+675) 475 1400 Fax: (+675) 475 1417
Email: iPiGroup@iPiGroup.com.pg



Message from the CEO *continued...*

Staying at the Unitech we showcase the Independence Day Dinner at the University. I hear that the National Anthem was sung with vigour and led by the beautiful voice of our Assistant Project Manager Luke Goa. I hear his voice was so good that he is considering entering 'the Voice' next time auditions are held in Lae!!

During the Quarter the Vice Chancellors Rugby League Cup was held, and the Unitech team sponsored by us held the trophy aloft defeating Goroka University in the Grand Finals. We received a wonderful letter of thanks for our support which we have published in acknowledgement and thanks to the Unitech.

Up at Porgera at the PJV messes, Independence Day was celebrated with fine food, traditional dress and decorations, speeches and a happy mixing between the mine workers and their National brothers and sisters. A beautiful job by Mark Buckland and his team and the many thanks were very richly deserved.

Napa Napa also celebrated Independence Day with a traditional foodservice and proud interaction between Kaupe, Garry and Bradley of our Project Management Team and all of the workers at the refinery. We share a lot of photos of all of these celebrations with you in this Insider issue.

Next in this issue Richard Avery, who has joined us in reasonably recent times as Fleet Workshop Manager in our Lae Transport Workshop takes the time to explain the steps in training and application within our tanker paint

shop in Lae, and then Chris Moroney our General Manager of Catering acknowledges the thanks of Nick Daroa, the President of the Basketball Federation of Papua New Guinea for our services during the 2017 FIBA Melanesian Basketball Cup. On that note I want to take the time to acknowledge Joel Khalu the CEO of Basketball PNG. Joel arrived in PNG with a love for the game of hoops, a pedigree in the game second to none and the desire to lift our young men and women to the world stage. I was lucky enough to have been involved with Joel on a number of levels on a number of occasions and can not speak more highly about the privilege and honour it is for me to call this man a friend. Joel resigned his role at the end of the Quarter in order to spend valuable time with an extremely ill father and I acknowledge thank and praise Joel for all he has contributed and achieved for the game in PNG during his tenure.

Next in this issue of Insider our QA Manager at Lae Transport Sere Loa Dou gives us some detail on the latest training programs undertaken in Lae and then Dennis Sparks, our Catering Operations Manager is pictured accepting the PNGDF Darts Champion Trophy from the winning team which we sponsored!! Then Peter Aiyok our National Training Coordinator stays with the Defence Force to talk about the latest in training programs delivered to our staff on that project.

Following a quick recipe of Bean Sprout Salad for the home cooks, we turn to Anton Lakaim our Manager at the Mountain Lodge in Porgera, who

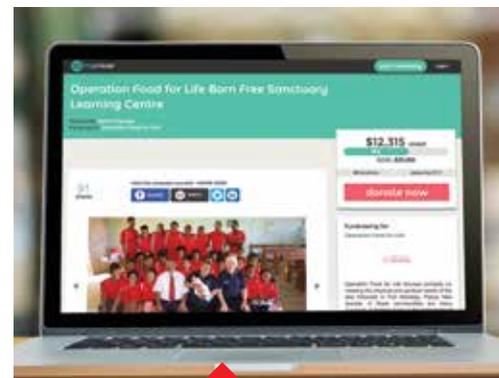
explains how we have commissioned a water filtration plant at the Lodge, then back to Callum McKinnon to give more details on the front of house training we employed at the PNGDF ahead of Independence Day. Phew, a full issue!!

As always I trust you enjoy the read, and welcome any feedback.

Scott

Scott O'Reilly, OBE
CEO iPi Group

Scott.OReilly@iPiGroup.com.pg



What a most worthy cause and Scott O'Reilly, the CEO of the iPi Group encourages each and every one to contribute regardless of the amount – it is truly a cause well worth being a part of.

From the iPi Group Business Development Desk



To each and all in our Group,

I wish everyone a belated but happy 42nd PNG Independence Day and trust that your celebrations were absolutely enjoyed regardless of where you were at the time. I was in Port Moresby and indeed caught up with all that was happening in and around our Nation's Capital.

Obviously at this time of the year, our iPi Catering Teams across country were in full swing with preparation and service of a vast number of specialist functions. Having now received a raft of feedback; this from our own Project Managers, Catering Managers, Chefs, Client representatives, people who were the recipients of our warm hospitality along with social media posts I am delighted to suggest that the strong positive messages delivered were nothing less than fantastic. I remain in awe of the efforts and professionalism demonstrated. Thank you one and all – iPi Catering is quite the polished hospitality provider; this proven time and time again.

Going a little further, I fully recognise and acknowledge the number of situations where the quiet, unassuming and in the background dedication of our Catering professionals all going that 'extra mile' (in many cases and) under difficult circumstances to achieve nothing less than total Client satisfaction – here I cite the difficulties of say Porgera as an example, a remote

Project Site which is continuing to suffer from endless social unrest resulting in lengthy road closures and our Catering Team work through these issues as a normal part of doing business. Their objective is to deliver at all times the quality foodservice we are renowned for regardless of the external and unwarranted pressures to do so. If only the many good and decent PJV people we serve daily really understood the unnecessary background issues we deal with, I believe that they too would stand in awe. It is the unsaid and the unseen which often makes us shine – it is the in-the-background support from personnel ex Head Office, iPi Catering Supply/Procurement/Logistics etal who really make that difference – they may not be seen at the coal face/the bain maries however they account for much of the success iPi Catering has by way of the execution and delivery of an end polished foodservice. Yes, from where I sit, it is a 'hats off' to each and everyone involved.

Whilst on the subject of iPi Catering, we remain most proud of the dedication of our South Pacific

Brewery staff; this in both Lae and Port Moresby. Not only is their daily output spot on but equally the Independence Day lunches wonderful. Thank you folks for your continued support. We learn from Robert Youk-Gong stationed at the Lae Uni-Tech that under the leadership and stewardship of Luke Goa, their combined team of Catering professionals really turned on the Independence Day spread. All students thoroughly appreciated the marked festive occasion. Brilliant job I add.

Up at Tolukuma, nothing stood in the way of the 42nd anniversary celebration and they too took up the challenge to present an unforgettable dinner. Way to go Garry – Elu and your team of troopers. Top stuff indeed.

Notwithstanding all the logistics issues Porgera was suffering from at the time, Ken and his Team delivered an outstanding PNG Independence Day theme and this across both the Alipis and Suyan Messes...I wandered through the photos sent and yes, a beautiful



delivery of traditional national dishes. A truly mouth-watering spread.

I have intentionally not commented on the magnificent activities seen across the PNG Defence Force Bases as I understand that this edition of the 'insider' covers a greater scope than that of which I could possibly articulate. However, I do pass on my genuine thanks for all that was achieved.

Not to be left out, our Catering brigade at Napa Napa just outside of Port Moresby stunned the Puma Energy employees with their endeavours – another quality delivery of exceptional service standards.

The past quarter has witnessed some seriously troubling times impacting greatly on our iPi Transport business entity. Business has been tough and not of our making but more the constant road closures which have impaired negatively; this on the timely delivery of much needed fuel up and along the Highlands Highway. Tragically two Policemen were shot and killed in Wabag during the recent PNG Elections and the respective families of the two murdered unfortunately took to blocking the Highlands Highway in Chimbu and at Jiwaka. Their protest, whilst understanding most compassionately their plight and sadness, held up our fleet. The transport industry working the Highway as a whole has suffered a heavy financial loss. Essential goods inclusive of fuel simply could not access Mount Hagen least of all further afield into the Enga Province and the Southern Highlands. Our major Clients inclusive of the Porgera Joint Venture, Puma Energy, Origin Energy, ExxonMobil, NOC, Welgris and British American Tobacco all had

product held in our Lae, Madang and Goroka Depots.

iPi Transport along with Mapai and the Road Transport Authority presented our sori-moni to the aggrieved families of the Policemen but even that generous gesture did not open the road for us. Post the resolve of the Chimbu and Jiwaka closures the civil unrest then moved to both the Wabag and Surinki areas closing access to the Porgera Gold Mine. The latter mentioned unrest more related to Election outcome upsets and again, nothing to do with the transport industry however we are still expected to deal with it albeit none of it our making. August and September have accordingly been shocking months for not only iPi Transport but all the highly valued Clients we hold dear.

iPi Transport like any other heavy haulier in country generates a great number of employment opportunities – we employ and train a vast number of PNG citizens and across many disciplines; we are large spenders on the likes of trucks, trailers, tankers, equipment of all ilks, light vehicles, spare parts, tyres, fuel/oils/lubricants, properties, leases, power/utilities, workshops, accommodation, insurances, compliance/licensing obligations and the list goes on yet business margins are extremely tight. Not being able to work our trucks cripples the business. We are reliant on having access to open and uninhibited highways. Yes, we understand that we face many natural disasters such as landslides and road washouts along with failing road conditions in general and bridges falling into a state of disrepair however adding an extra layer of business difficulty

such as deliberate road blockages, this brings us to our knees. Indeed, times are tough and as such, we do ask for patience, understanding and tolerance when managing staffing issues, the rejigging of work rosters, the reworking of depot operating slots along with the careful management of journey/trip alternatives. We do all this (please keep in mind) to retain jobs/employment.

Seldom do I suggest or write about the nasty or negative side to our overall business opportunities however the past quarter (of 2017) has been absolutely horrendous for our transport entity. Obviously we are continuing to work closely with our Clients and in concert with them we are looking forward to better outcomes for the final quarter of the year. We do trust all issues which have impeded our progress thus far are resolved quickly and responsibly. Road transport is key to the overall prosperity of Papua New Guinea and we trust we continue play a big part of PNG's commercial growth.

In closing, I wish you all the very best. It is terrific to have the opportunity to communicate with you once again. Please continue to strive for excellent outcomes and do so across all iPi Group business entities – we need your ongoing support, commitment and involvement.

I trust you enjoy the read. Please work safe, play safe and stay safe...

Cheers and talk soon.

Peter Long
Business Development Manager
The iPi Group of Companies
Peter.Long@iPiGroup.com.pg

iPi Catering

South Pacific Brewery - Lae

42nd PNG Independence Day Celebrations - Lae South Pacific Brewery

The celebrations in Lae for the 42nd Papua New Guinea Independence anniversary were kicked off on Friday 15th at the Lae SP Brewery with a very special and very fitting PNG themed Lunch provided for the South Pacific Brewery Management and Staff.

Gabriel Frank, Morris Mohave, and the rest of the iPi Catering team provided a PNG Mumu Style Lunch with all the traditional trimmings including Sago Cake for Dessert and of course, the usual PNG Independence Cake. Our team was really looking forward to the day and presenting something quite special was all our pleasure. Besides the significance of the occasion we all had fun, there were many stories shared and lots of laughs were heard. Indeed, we are very proud of what we delivered for the Lae Brewery and it was made even more so given that all who dined with us thoroughly enjoyed the special lunch.

We trust you like the photos we have included.

Ms Ruth Alefay (SPB HR Executive) and Ms Shirley Hahire Iomu (SPB Admin Officer) both conveyed their sincere gratitude from the South Pacific Brewery for the sumptuous and very filling PNG feast provided by our South Pacific Brewery Catering team.....and yes, it was all our delight to do so.

From the iPi Catering Team
South Pacific Brewery - Lae



Ms Margaret Abia iPi Catering - SP Brewery Lae

Ms Magdarline Anzim iPi Catering - SP Brewery Lae



Morris Mohave and the South Pacific Brewery (Lae) Catering Team celebrating PNG Independence 15-09-17



Ms Margaret Abia & Ms Christine Ongia with the South Pacific Brewery Independence Day Cake



iPi Catering

The PNGDF Brigadier General's Formal Dinner

To our readers across the iPi Group,
As we are so proudly involved in all things 'celebrations' come PNG's Independence Day, so too the Commander of the Papua New Guinea Defence Force, Brigadier General, Gilbert Toropo DMS CBE. The Brigadier General hosted many of his Senior Officers and their partners to a formal Dinner held at Murray Barracks on the 16th of September; this to of course mark the occasion of PNG's 42nd Independence Day.

And what a wonderful function it was. Our iPi PNGDF Catering specialists dedicated much planning and time toward the final execution of the formal dinner function and

needless to say, the meal service accordingly rolled out perfectly. Rod King and Dennis Sparks worked alongside our many iPi Catering staff and the combined team effort resulted in much applause and appreciation from the Defence Force Senior Officers in attendance.

The strict Military protocols and traditions were highly evident that evening and as such, the prior iPi Catering staff 'service training' which was delivered by Mr Andrew Fuller (iPi Catering's Front-of-House Training guru) weeks earlier paid positive dividends. The combined catering excellence and associated formal table/guest service was magnificent.

selected Menu for his function... have a read through and like us, I am certain you too will delight in the content.

...all this complimented with the fine service of a selection of suitable wines, assorted beers and non-alcoholic beverages.

Yes indeed, it was an evening to remember and we keenly look forward to the delivery of another specialist formal function toward the year's end. We wish to thank the Brigadier General and his dear wife for hosting the occasion – it has meant a great deal to the iPi Catering team based at Murray Barracks.

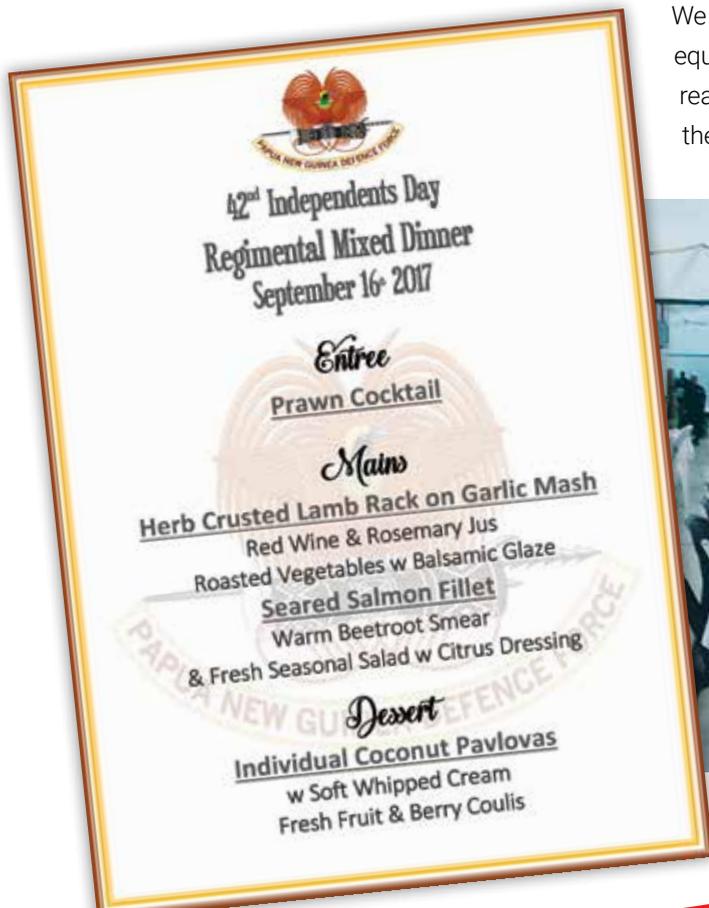
Callum McKinnon

Project Manager – PNGDF

iPi Catering

Callum.McKinnon@iPiGroup.com.pg

We thought best to equally present to the readers of the 'insider' the Brigadier General's





iPi Catering

New Apprentices for the Uni-Tech

Hi everyone,

Training has always been a high priority on the iPi Catering agenda and as such, we are delighted to announce a further two (2) Cookery Apprentices have been appointed and they are now a deeply embedded component of the dedicated iPi Catering brigade based at the University of Technology in Lae. Having apprentices employed and as part of our staffing compliment gives iPi an opportunity to deliver both on-the-job and external trade training to young, keen and enthusiastic men and women – it offers not only employment but with focus and dedication, it brings post four (4) years of work a formal trade qualification; one which is transferable and highly recognised across all hospitality sectors in PNG.

So, on Tuesday the 15th August we welcomed Mrs Lynn Kila from National Apprenticeship Trade Testing Board (NATTB) who travelled to Lae to specifically have our two (2) new iPi Catering employees/apprentices sign their Apprenticeship Indenture papers.

Mr Gilbert Kawambara and Mr Conrad Walu happily attended to their formal paperwork and having now made the commitment to actively train as Apprentice Chefs, this over the next four (4) Years with iPi Catering, we already see a long term future for the gentlemen. We welcome them aboard warmly.

Peter Aiyok, iPi Catering's lead trainer in conjunction with Luke Goa, iPi Catering's Uni-Tech based Catering Manager stewarded all this through from day one. Peter and Luke are both very keen to see Gilbert and Conrad do extremely well and have pledged all the on-going support our two new apprentices will need. Yes, another proud moment for the iPi Catering Uni-Tech Catering team as they all welcomed Gilbert and Conrad into the fold.

Robert Youk-Gong

Project Manager

iPi Catering

University of Technology - Lae



iPi Catering

Independence Day at the Uni-Tech

Lae Independence Day – Uni-Tech Lae

Well, not to be outdone by our iPi Catering South Pacific Brewery brothers and sisters, Luke Goa and the Uni-Tech iPi Catering team pulled out all the stops with a very special Papua New Guinea Independence Day Dinner for the resident students at the University of Technology's Lae Campus on Saturday the 16th of September.

The Student Dining Hall was amazingly decked out in an assortment, an array of PNG foliage and flags and again the menu comprised of traditional Papua New Guinea fare; this including both a chicken and pork mumu, and all the traditional PNG kai kai surrounding the same. Our objective was to tantalize student's tastebuds and this was very much achieved. The meal was rounded off with a huge portion of PNG Chocolate Cake.

The evening's proceedings came to a temporary halt at 6:00pm where Luke Goa had all in attendance stand and sing the PNG National Anthem. They were accompanied by a number of local and very talented musicians - it was a very moving and proud moment for everyone who was in attendance.

Ms Linda Graham with patriotic face painting – iPi Catering Uni-Tech

Our iPi Catering Uni-Tech staff were very much in the PNG Independence Day spirit – the photos attached will highlight exactly that.

It is on occasions such as this that the iPi Catering Teams shine and no matter what job one holds; there is a great sense of pride and achievement in the overall team effort. Seeing the faces of the people we serve delight in our foodservice makes the efforts all worthwhile.

I do congratulate Luke and the whole Uni-Tech Catering Team – they did an amazing job and the final results were simply outstanding.

Robert Youk-Gong
Project Manager
iPi Catering

University of Technology - Lae



Luke Goa coordinating PNG Independence Celebrations at Unitech



PNG Independence Dinner Service underway at Uni-tech



Luke Goa & his iPi Catering team ready for PNG Independence Day Dinner Service - Uni-Tech



Ms Anna Biki getting into the PNG spirit – iPi Catering Uni-Tech



Mr Ian Wanzing & Mr Ole Namu – iPi Catering Uni-Tech



Ms Helen Sam – iPi Catering Uni-Tech

iPi Catering

Uni-Tech Sporting Sponsorship

Dear Readers,

Each and every year the Universities of PNG come together under the umbrella of that fine sporting tradition of Rugby League. This prestigious tournament is known as the 'Vice Chancellors Rugby League Cup Challenge' and Rabaul was the destination for this year's colourful event. The Vice Chancellor's Rugby League Cup Challenge has teams competing from all over the country with each University side vying for top honours. This year it was the University of Natural Resources and Environment which hosted the prestigious event.

Again and as tradition would have it, the Lae Uni-Tech had a highly talented team participating in the competition; this stretching over the 11th to the 15th of Sept. The Uni-Tech team methodically progressed its way through to the Grand Final where

they then defeated Goroka University (30 points to 6) to become the 2017 Champions. Yes, the Lae Uni-Tech team once again held aloft the Trophy in victorious celebration.

The iPi Group's iPi Catering proudly supported the Uni-Tech team and this by way of delivering the team's new Jerseys. Our support partnered that of the University which contributed funding for travel and accommodation. The combination of support was highly valued by the Uni-Tech team and many thanks were sent through. It was a very happy moment when the new Jerseys were presented to the team officials and the Uni-Tech Sports Executive Officer Mr Harry Chapau prior to the team leaving Lae. We wished them well and of course iPi is delighted they have returned with the silverware.

Mr Chapau, it remains our pleasure to do so...thank you.

Dennis Sparks
Operations Manager
iPi Catering

Dennis.Sparks@iPiGroup.com.pg



Mr Chapau (pictured left with Robert Youk-Gong) on behalf of both the Uni-Tech Rugby League team and Uni-Tech itself said everybody was highly appreciative of iPi's continued support and contribution to the University's sporting endeavours & success.





Good news stories... always a welcome invitation

Hello readers,

The Editor here once again...on behalf of the team can I please pass on our sincere thank you for all the contributions to this and past editions of the 'insider'. Without your thoughts, articles, stories and photos our Newsletter would be very much one sided.

As always, your articles are always welcome – your stories and your photos embraced but as a further reminder, please, get them in early. Likewise we again openly welcome any and all calls for private help; this if you are stuck and or not sure about your thoughts and ideas. Can we once again highlight the issue of photos - yes whilst we do our best to include the photos sent through, it is far better if we have high resolution shots as this does improve the overall 'look/polish' of our publication.

Keep in mind that the iPi Group's 'insider' is your broadcast medium and we highly encourage you to use it – indeed, it is your message board and it is a wonderful means of highlighting to all in the iPi Group the things which are happening around you such as in your work place, happenings in your village, interesting stuff in and around your Province, all your family and friends news, your community sporting interests and involvement; this along with lots of hints which will help others if shared.

We encourage you all to have a dip – don't be shy and don't be backward in coming forward. Anyway, enough said, you all understand the message and your participation in our publication will be, as always, warmly embraced.

Looking forward to your notes and pictures...take care and happy writing!!!

Good luck.

....the Editor

C/O Peter.Long@iPiGroup.com.pg



iPi Catering

The Porgera Joint Venture - Independence Day

To all at iPi,

Proud we are of our work in Porgera and of course for the Porgera Joint Venture (PJV) and September is always a moment for us to collectively remember the significance of such. Yes, back in 1995 we commenced our foodservice on September 23rd and this milestone is something we all recall with great fondness especially given the many good and decent Catering staff who to this day are still professionally giving it their all, their very best; this providing the polished foodservice to our highly valued and equally focused Barrick-PJV workforce. Thank you for the loyalty and dedication of our Catering staff in Porgera and much

appreciated is your combined service and commitment. We will always recognise your endeavours.

Further, September 16th is importantly our marked day of Independence and thus, our Catering teams in Porgera launch into quite the enthusiastic frenzy ultimately delivering 'their' traditional PNG celebration of the day. Our foodservice has always reflected the PNG highlands culture and traditions and there is no question in regard to our teams wanting to be seen to be leading the way and providing 'their' food...dressing up is mandatory, singing and chanting too is par for the course as the preparations continue prior to service.



Thank you for the loyalty and dedication of our Catering staff in Porgera and much appreciated is your combined service and commitment.

It is often said pictures are better than words so we thought best to send through a full and entire album of the same. You will find the many faces of the iPi Catering staff, the wonderful foodservice on offer, the cheers across all messes we think will be evident. Yes, we are most pleased with the outcomes of our Independence Day celebrations up in Porgera and we trust you all enjoy the photos we have sent through.

We had a great time in both the lead up to the day and on the day - given all the positive feedback from our Client representatives, it sounds as if all who were at work on the 16th of September equally enjoyed the occasion.

Mark Buckland – Ken Smith
Project Management
iPi Catering - Porgera





iPi Catering

Napa Napa Independence Day

Hi Readers,

We all out at Napa Napa appreciate that each and every sister iPi Catering site/operations will be proudly boasting of their 42nd PNG Independence Day foodservice and quite rightly so however we think we may have done one better?

Yes, we bought the band back together and in doing so, offered up the perfect platform for many speeches marking the significant occasion along with then much singing and quiet muse; all this for our Puma Energy employees to who we delightfully look after day in and day out.

We had a brilliant day - all people were relaxed but excited. We again had the opportunity to showcase the very best of our catering provision and do so under a PNG based theme. Our staff did a tremendous job and there was much applause and goodwill shown to each and every one of us.

Our iPi Catering Maintenance Team were also present and they too joined in with the celebrations. Normally the lads are out on the tools and across the grounds looking after the care and presentation of the Napa Napa Camp surrounds but on the day and given the day, it was terrific to have them join in on the good cheer.

So, a belated happy Independence Day to each and all... to the readers of the iPi Group's 'insider' we trust you enjoyed a quiet but very safe 42nd Birthday.

We are looking forward already to next year's celebrations!!!

Kaupe, Garry and Bradley
Project Management
iPi Catering – Napa Napa



iPi Transport

Lae Workshop activity

Hi All,

You will read in this edition of the 'insider' about a recent roll-out of 'Confined Space' Training; this where a number of our specialist welders and mechanics participated in the same...we thought that given this news, we'd go a step or two further and highlight perhaps an area of our daily work which doesn't often get a mention. We trust you enjoy the read and hope it does expand upon your overall knowledge of the many facets of activity our Lae based Workshop covers.

Often one assumes that our tanker barrels albeit the smaller ones mounted on twin steer trucks or the larger trailers towed by our Prime Movers come pre-painted. Well in a number of cases this is true however given the punishing environment that this gear works across, much maintenance and upkeep is required. This of course is over and above the trip checks and measures which occur as a matter of course. There will always be the need for small touch ups on paintwork just as there is the need for a full respray of the entire piece of gear/equipment.

Each and all across the iPi Group is proud of our Branding and highly protective of it. Our trucks and tankers are mobile bill boards and the message we wish to see spread across the communities we traverse through is that of quality and polish – a tough ask keeping trucks and tankers looking clean so, yes, every now and again it is a full strip down and a respray – in that way, we can retain the showcase presentation we are renowned for.

In comes our team of dedicated and highly talented people and this team comprises of a range of specialist skills inclusive of panel beaters, welders, spray painters along with our tanker mechanics and trades assistants. As a pool, they repair, restore and refresh our barrels and this with a finish resembling 'new' again. Importantly, our tradespeople take great pride in both what they do and in the outcome of their efforts. Watching a tanker being stripped of its original and often tarnished/scratched/marked coat then being prepared for a new paint job post a wash down then, viewing the paint application is quite remarkable. Whilst the transformation seems to only take

days, there is much more to the major task than first thought. The planning and preparation is detailed, the co-ordination of the job is managed with conviction and this is done to ensure the equipment is off the road for an absolute minimum amount of time.

If you are ever close to the Lae Workshop and have the opportunity to view some of this specialist work being undertaken I am sure that you will marvel at the raft of expertise involved – the skill and the talents attached to our Workshop people who tackle these jobs. Please, never think we take their work for granted; more the direct opposite. We note and publically acknowledge the fruits of their labour.

We have attached a couple of photos showing preparation work being undertaken prior to a full respray of a tanker barrel and of course, the finished product which is now ready to roll out for its next load through to one of our highly valued Clients.

Richard Avery
Fleet – Workshop Manager
iPi Transport
Richard.Avery@iPiGroup.com.pg



FIBA MELANESIA BASKETBALL CUP

Port Moresby, 2017



To the readers of the 'insider',

As many of you are highly aware the iPi Group has for many years now supported a number of quality organisations, institutions, Church Groups, sporting teams, special events, PNG specific occasions, school groups and community minded/spirited individuals along with the provision of on-going student scholarships and academic awards.

Recently we had the good fortune of teaming up with a highly valued supplier of iPi Catering – Prima Smallgoods and in doing so, Prima and iPi Catering put together the entire catering needs in support of the international basketball teams playing in the Melanesian Basketball Cup. The teams were from Fiji, New Caledonia, the Solomon Islands and of course PNG.

Prima's Adrian Chow and Kola Geri delightfully and without hesitation offered iPi Catering a full range of fresh meat products and our enthusiastic and ever inventive iPi Catering team then produced some 190 high end sports orientated meals each day over the four day carnival.

These meals were provided free of charge and delivered to the athletes competing inclusive of the referees/umpires, medical staff and volunteers.

The iPi Group has keenly supported a number of the Basketball Federation of PNG activities and whilst all this privately happens in the background without fanfare or publicity we did think it important that the news of our sponsorship support for the 2017 FIBA Melanesian Cup deserves mention.

To Adrian and Kola at Prima, a huge thank you for your support and assistance and to the iPi Catering Team under the stewardship of Garry and Kaupe, thank you for producing the magnificent and most fit for purpose meals to the players and co. Brilliant effort indeed.

As an aside, many of us based in POM went to a number of the games whilst the tournament was on – 'thoroughly enjoyed the games' was the combined verdict. The Taurama Aquatic and Indoor Centre was simply



the best venue and with PNG hosting the Cup, we were delighted to be a keen supporter and sponsor.

Chris Moroney
General Manager
iPi Catering

Chris.Moroney@iPiGroup.com.pg



The iPi Group's

Commitment to sponsorship – a word of thanks...

Readers, the editor here...we have just received this email note from Joel Khalu, CEO of the Basketball Federation of PNG – late coming in but we thought best to squeeze this into the 'insider'.



Joel wrote to Dennis Sparks and Peter Long however Peter and Dennis wish to pass on their message of thanks to the many people who made all this happen; this from Scott our CEO down through to our Catering Teams at Napa Napa and at the PNGDF's Murray Barracks all of whom lent so much support and assistance. Importantly too, let's not forget Mr Adrian Chow and Mr Kola Geri from Prima Smallgoods who donated a magnificent meat product range; the very base our food was produced from – that was wonderful partnership and highly appreciated.

Hello Dennis & Peter,

Just shooting through a Certificate of Thanks for your Sponsorship support during the FIBA Melanesia Basketball Cup.

Will swing by your office tomorrow to drop off your 'signed' Team PNG singlet.

Thanks,
Joel

From: Joel Khalu
Date: Tuesday, 3 October 2017 at 10:40 am
To: Dennis Sparks, Peter Long >
Cc: Delisha Koime >
Subject: Re: Follow up on the Melanesia Cup Event.

Good Morning Dennis & Peter,

Once again, thank-you to iPi for sponsoring our lunch meals during last week's FIBA Melanesia Basketball Cup. We are very much grateful for your generosity and support.

In regards to feedback, the meals were outstanding and we had great responses from those who consumed.

The portions were fantastic, quality was extremely high and the packs / trays that they were delivered in made it so easy to store away and also to eat.

Finally, the service of the delivery drivers was impeccable; they were always on time and extremely friendly with our volunteer team.

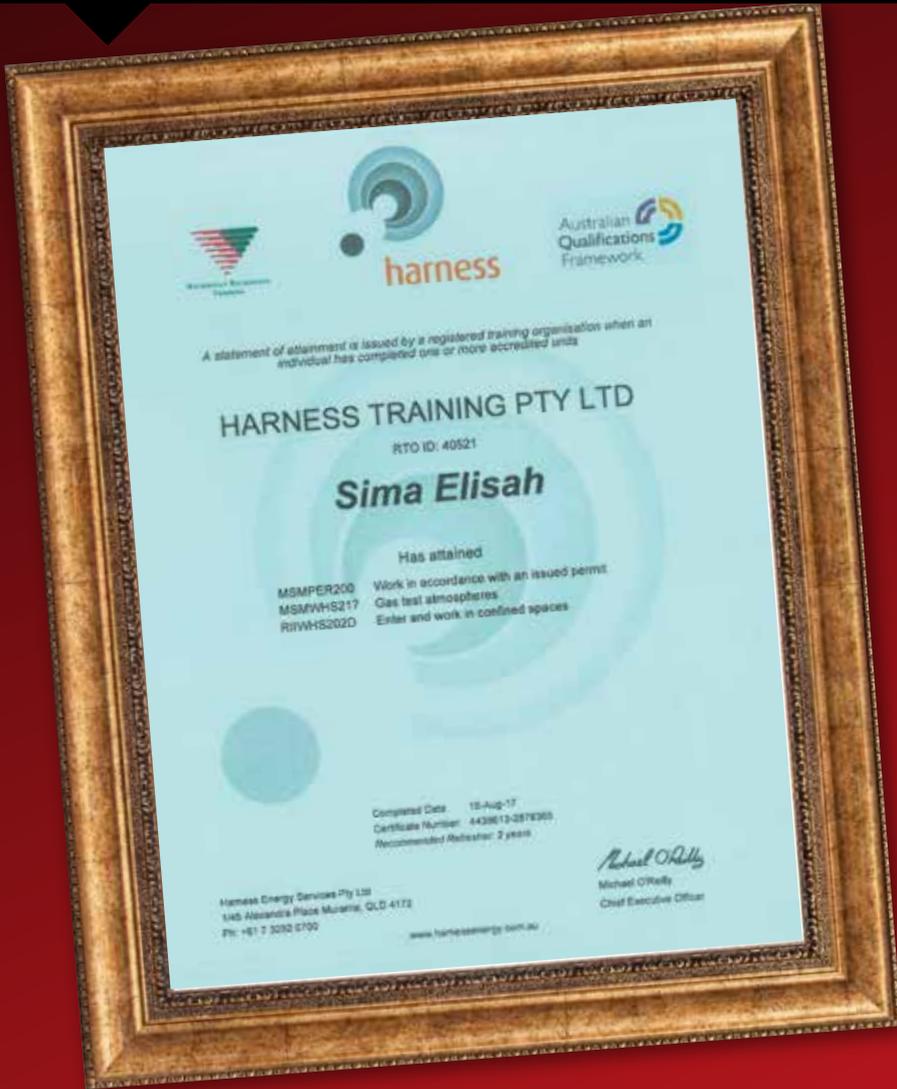
You guys should be very proud of the iPi Catering teams that you have in place.

Attached are two pictures from the tournament that I thought may come in handy for the next iPi newsletter. GOLD MEDAL WINNERS!

I also have a signed singlet to drop over to your office and we can grab a photo when we present.

Thank-you again for everything.

Best Regards,
Joel



In the main the training covered three (3) core areas of specialisation;

- > Entering and Working in Confined Spaces
- > Gas Test Atmospheres and
- > Working in accordance with an Issued Permit.

Interestingly enough, seventy five percent of the training time was spent in the theory classroom and the highly pointed sessions bought with it heaps of paperwork - something our lads (who are very much used to working outdoors) were not expecting but, they all passed their 'open book' tests with flying colours. As you would expect, the practical sessions were embraced by our participants and they absorbed much – they added greatly to their already top quality skills.

This training will very much assist our Workshop crew in carrying out safely the essential tasks of associated Confined Space Entry. Our Tank repair operation is always at full swing – it is an ongoing component of our daily workload and is a key part of our workshop focus.

On behalf of iPi Transport, thank you to the lads who participated in the training and congratulations on the successful outcome achieved.

Top stuff and a job very well done...

Sere Loa Dou
 Quality Assurance
 and Training Co-ordinator
 Operations Management Support
 iPi Transport

iPi Transport

On-going Training

Readers,

Our work in and across the wider Transport industry is comprised of many job disciplines and accordingly, many more specific job related tasks. All of these job tasks require very specific skills and highly honed talents if the jobs are to be undertaken both safely and successfully. On-going training is of course key to assisting our employees' upskilling and staying ahead of the game. Interesting too is that completing specific job

tasks requires at all times absolute adherence to safety processes and procedures.

So, on the 19th of August we invited 'Harness Training PNG Ltd' across to our Workshop facilities at 10 Mile Lae and had them conduct a full days training on Confined Space Entry.

This training was another first for iPi Transport and we targeted a number of our specialist Welders and Mechanics to undertake the day's activities.



Picture here is Dennis Sparks accepting the trophy and this to take back to the iPi Catering Office in POM – we are to hold the trophy on display on behalf of Team Buna until the next round of competition and we are delighted to do just that.



iPi Group

Rewards of sponsorship – Team Buna

Readers of the ‘insider’...

You may recall reading recently that the iPi Group stood behind the Papua New Guinea Defence Force Dart’s Team – Team Buna and with the presentation of the Team Uniforms, many speeches, lots of best wishes, good luck in the competition and so it goes on...well, Team Buna bought home the championship.

Indeed, the highly skilled team played with excellence and determination and this resulting in bring home the gold – receiving the trophy perhaps better suggested.

It is wonderful being behind a team and supporting the players but even better when we learn that in the end, ultimate competition success was achieved.

iPi was invited to the Team Buna celebration BBQ and representing the iPi Group was Chris Moroney and Dennis Sparks both of whom nipped across to the Senior Officer’s Mess at Murray Barracks to partake in the presentation of the trophy.

Congratulations to the players of Team Buna – a deserved win indeed.

The iPi Group proudly supporting participation.

iPi Catering

...and more Training delivery

Readers,

As you are very much aware, timely, ongoing and applicable training is core to iPi Catering's values.

As such, further training has been successfully delivered and in this article I would like to highlight two quite distinctive groups of employees who have embarked upon the same in recent times.

Or Papua New Guinea Defence Force operation at Goldie River saw sixteen (16) keen and enthusiastic iPi Catering employees going through

the details of Module One, Certificate in Occupational Health and Safety (OHS) and post their training, all were delightfully presented with their Certificates. Mr Dennis Spark, iPi Catering's Operations Manager had the honour of congratulating our employees following their successful training slot and spoke to the group about the importance of training participation. Dennis said that each and every member of our team at Goldie were extremely happy in not only the training sessions being offered but the open invitation by iPi Catering Management for them to be involved and without exception. Yes, a great outcome for the group of sixteen (16).

We congratulate the following iPi Catering Goldie River employees:

- > Amiopi Nenkava
- > Atin Akipitu
- > Thomas Kora
- > James Koo
- > Palame Pakawi
- > Niko Harry
- > Mathew Ukura
- > James Tetu
- > Donaven Nupisa
- > Konia Kila
- > Leo Roy
- > Lae James
- > Maggie Gip
- > Lila Alphonse





- > Alphonse Piri and
- > Paul Peto

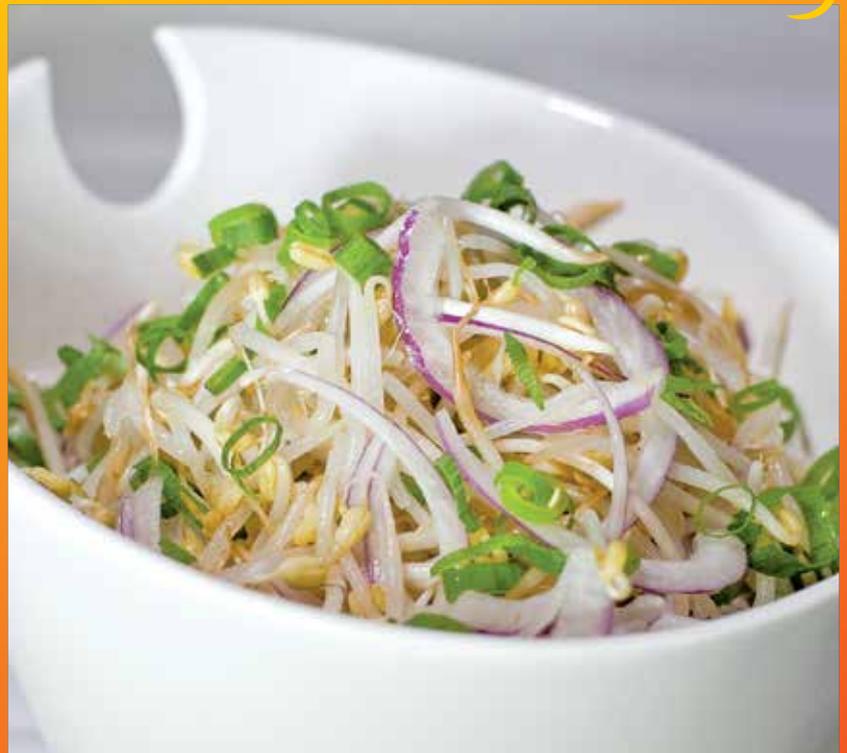
Pictured is the happy iPi Catering crew with Dennis Sparks post their Module completion.

Not to be outdone we saw two (2) very satisfied iPi Catering employees from our South Pacific Brewery Project in Port Moresby also receiving their Certificates; they equally undertaking Module One under the stewardship of our iPi Catering Trainers. Speaking to the two (2) chuffed members of the SPB team, they remarked on the value of their training and how all this has very much helped them understand more than first thought and assumed. The training was both rewarding and valuable. That of course is terrific and encouraging feedback.

We have attached a photo of Roselyn Rino and Nicks Simon with their Supervisor Christina Kovenava. Another happy day at the South Pacific Brewery in Port Moresby.

On behalf of the iPi Catering Trainers, we unquestionably extend our congratulations to our very dedicated iPi Catering employees completing their Module One Training.

Peter Aiyok
National Training Co-ordinator
iPi Catering



Bean Sprout Salad

500g (1lb) fresh bean sprouts
(mung or soy)

1 tablespoon sesame oil

1 tablespoon salad oil

1 tablespoon crushed, toasted
sesame seeds

3 tablespoons light soy sauce

1 clove garlic, crushed

2 spring onions, very finely
chopped

1 teaspoon honey or sugar

Dash of chilli powder or
cayenne pepper

Method

Wash bean sprouts. Bring a pan of lightly salted water to the boil, drop in the bean sprouts and return to the boil. Boil for 1 minute if using mung beans, longer for soy beans. The sprouts should be just tender, never overcooked. Drain at once and cool under cold water. Drain well. Combine all other ingredients for the dressing and toss with bean sprouts. Chill before serving.

Serves 6



We now have the new Water Treatment-Filtration Plant installed - now fully commissioned and up and running.

iPi Mountain Lodge

New Water Treatment-Filtration Plant

To all the readers of the 'insider',

This has been quite the Project in the making however after a lengthy period of time we now have the new Water Treatment-Filtration Plant installed - now fully commissioned and up and running.

It was quite the moment – I bought in Project Manager Mr Ken Smith and the Suyan Catering Manager Mr Russell Goddard along with all the Mountain Lodge staff and gave the 'green light' for the mains switch to be turned on...and the flood gates of Porgera's crystal clear purist water were opened – this pumped directly into the Lodge kitchen and other associated Lodge outlets.

Our Plumber, Buka Murai having worked with Barrick Niugini Ltd previously and for some time now, works for himself doing contract work. Buka has an extensive knowledge and had worked on the Barrick Water Treatment Plant. We were privileged to have him on board and he very quickly slotted his knowledge and skills into our modest operation.

As Buka said, the storm water is initially captured by the two 9,500 litre tanks and then passes through the huge sand filtration system (first filtration) from there, the purified water journeys through a membrane and is then pumped into the final filtration stage (some UV 50 microns).

The water is then pumped and circulated amongst the final two 9,500 litre holding tanks; these supply the kitchen and other aspects of the Lodge. This is most comforting for our guests who stay at the Lodge with them knowing that the water they are consuming is of the highest quality and indeed perfectly safe to consume.

Yes a lengthy Project but one we believe will be most beneficial to both guests and staff alike.

Anton Lakain
Manager
iPi Mountain Lodge - Porgera



Pictured is Mr Andrew Fuller and the PNGDF 'Steward Course' participants with their Certificates

iPi Catering

Andrew Fuller – PNGDF Steward Training

To the 'insider' readers,

iPi Catering had yet another opportunity to put to our Front-of-House Trainer Mr Andrew Fuller recently – “the mission Mr Fuller, should you choose to accept it, is bring forth the best of Steward Training and in the main, deliver this to a highly dedicated and keen-to-learn-more Papua New Guinea Defence Force personnel?

Well, Mr Fuller embraced the mission in a heart-beat....and we cannot thank him enough.

Indeed, a number of very seriously focused Port Moresby based Defence Force Personnel assembled and they took to Mr Fuller’s training without hesitation. The charter was to deliver the nuances and protocols, the skills and understanding of attending to and executing fine dining food service; this from a front-of-house perspective and goodness, there was plenty of full scale practical exercises involved.

The training was both extensive and intense and the main aim was to offer the skills and expertise in and across absolute professionalism

of formal 'wait service'. Mr Fuller was more than impressed with the enthusiasm and endeavour all participants displayed. He went on further to explain that the combination of dining room management, customer control/satisfaction/enjoyment, profile and 'service theatre' is a difficult mix to achieve however all participants secured the raft of talents required and excelled in demonstrating the same time and time again.

There is no doubt that the acquisition of these specialist dining room orientated talents is not easy to obtain; it takes much practice and dedication along with sheer determination and a positive frame of mind. Managing people is a difficult task but some front-of-house staff can do it extraordinarily well. Those to whom can are remarkable people. Mr Fuller said in closing that he was honoured to have the opportunity to work alongside the PNGDF personnel and was delighted with the outcomes of the training. He highly commended all participants and wished them well in their future dining room management charters/exposure.

We all believe that Mr Fuller is eagerly awaiting his next 'mission' for iPi Catering and we are certain that will come much sooner than we all think!!!

Callum McKinnon

Project Manager

iPi Catering – Papua New Guinea Defence Force Operations

Callum.McKinnon@iPiGroup.com.pg



PO Box 795 Lae, Morobe Province, PNG
Ph: (+675) 475 1400 Fax: (+675) 475 1417
E: iPiGroup@iPiGroup.com.pg

- > iPi Ari Investments
- > iPi Australia
- > iPi Builders
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