



# insider

**ISSUE 38**

SECOND QUARTER 2019



## INSIDE THIS ISSUE...

Message from the CEO

A Recipe for Success

Effective Communication

A Woman in Transport

Raun Raun with iPi

...and much more

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# Message from the **CEO**



**Scott O'Reilly, OBE**  
Chief Executive Officer  
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## Welcome everyone to the second edition of the iPi Group's Insider for 2019. This edition details happenings in and around the iPi Group for the Second Quarter of 2019!

As is custom, we kick off the edition with a summary from Trent Scott, the Director of Business Development of the happenings in his Department through the Quarter. Trent welcomes young Krista Tua to his team. We've all been delighted with the input of Krista into Corporate Communications since her joining, and wish all the very best for continued successes. Trent details some of the charity work we have been involved with as well as an initiative into recognising PNG Chefs through the World Association of Chefs. Next in this issue our resident Blues supporter and general bighead Sylvia Aihi; otherwise known as the Groups' IT Manager, details some steps she takes on behalf of the iPi Group and which you could emulate in order to ensure ongoing safety from targeted attacks with electronic communications. We all know these attacks are to the point of being a daily part of corporate life and unless the levels of vigilance are kept high one of the attempts might get through our guard to devastating effect.

Moving forward the GM of Catering, Peter Long details some of the successes of his team during the Quarter and pays homage to a few of his star performers; Julie Sema in HR, Jade Loubai in Supply, Dennis Sparks in Operations, Greg Tese in Finance, Sylvia Aihi in IT and Ruth Pone in Administration all getting a mention from the boss and a few words about their day to day roles.

John Brock, who is Catering Manager at the Porgera Project site details the importance of ongoing education and training at his project and shares some photos of a recent

ceremony to say thanks to one of the trainers; and then we remember one of our fallen, our National Training Manager Peter Aiyok who was called to the Lord during the Quarter and then we share some photos of the Royal Easter Show that we provided at Porgera.

Moving away from direct iPi happenings we publish a story from the Institute of Directors regarding the steps we can all take toward being more effective with our communications and then we share a divine recipe for Caramel Moux; a chewy salted caramel, Moorish fattening and yummy.

We share words about the ANZAC day parade up in Porgera and then detail a staff profile for Hassal Mua who is our Group Accounting Manager. At one stage the iPi Group was quite heavily involved in the flower business and we successfully exported for a number of years until the business, which on a relative scale was not the largest string to our bow was let to slowly decline. Of recent times we've taken steps to revamp the business and the team at 10 Mile showcased their latest at the 2019 Lae Flower and Garden Show!

Next in the issue is our caption competition and then Krista Tua our Communications Officer writes to the beat of a different drum; that of the story of Rachel Naguwean who is a proud tradeswoman .... yes tradeswoman .... working for us in the Transport division in Lae. Rachel is a qualified Auto Electrician who has worked her way up through the male dominated trucking industry to a position as leading hand, and although the words speak to a humble and hardworking individual the truth is that Rachel is a star in the division and every plaudit she receives is well and truly earned!

During the Quarter we helped raise some funds for the PNG Team to Samoa for the 2019 Pacific Games. To do this we entered a team into the PNG Canoeing Association Annual Corporate Regatta at the Basilisk Navy Base. Our head of HR Julie Seam writes that herself and the team started with high hopes of a win, however this had to be rapidly re-assessed after a last place in the first heat, then lifting spirits after a second place in the second heat and this time to the highly



favoured reigning champs the team from ANZ Bank. This took team iPi to the semi's and I think with a couple from Central and Julie Sema from Alotau they had high hopes of another high place or even win ... but unfortunately bowed out in the semis so to repair to the drinks station for a well earned rest.

Next in this issue Rodney King the Murray Barracks Catering Manager details the debriefing ceremonies we catered to for the post APEC Meeting Australian and PNG Defence Forces. This was an opportunity to lift standards up to dignitary levels for the APEC Haus event and considerable efforts were extended by the team to ensure the 3 day event was flawless.

Finally in the issue we announce the iPi Groups sponsorship of two upcoming Amateur Golfers Morgan Annato and Brian Taikiri who are striving to improve their games and compete against tour level PGA Professionals. We are going to stand behind these two outstanding athletes as their journey toward the professional ranks continues.

Enjoy the read everyone and as always feedback is totally welcome, encouraged and anticipated.

... **Scott**

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# From the Business Development **DESK...**




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**Trent Scott**

Director - Business Development  
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**To kick off the second quarter of 2019, the Business Development Unit welcomed a new member to the team. Krista Tua joins The iPi Group as our Communications Officer and she has quickly made her mark both in the team and across our network of partners and clients.**

Krista is a recent Graduate of Divine Word University in Madang and came highly recommended from her lecturer's having completed her Bachelor of Communication Arts (Journalism). Since commencing Krista has been actively visiting a number of our Project sites both in Port Moresby and in Lae meeting and interviewing staff and learning all that makes up the iPi family....our people.

You will have already seen Krista's works with her first Press Release featured in the Post Courier in April and in the Q1 'insider' issue, this along with her latest press release on our support to PNG's most talented amateur golfers who participated in this year's PNG Golf Open which also featured in the National newspaper in May. We look forward to reading more stories about the wonderful things happening within the iPi family over the coming insider magazine issues.

In recent months the Business Development team has been privileged to attend a number of Charity events that support industries in and around the communities in which we work, non-more so than our Catering staff and the development of our future Chef's and Catering and Hospitality Operations personnel across the country.

So it was with great pride that on behalf of iPi Catering's GM we were able to support an initiative of our training partner the APTC and their head chef who undertook the initiative to establish PNG's own association under

the World Association of Chefs (WAC). With the PNG Association of Chef's inviting WAC's Pacific Rim Director and award winning Chef Mr Neil Abrahams to create some awareness for the association among relevant industry leaders and business houses and to feature in a gala fundraiser dinner event that was held on the 12th June at the APTC Training Restaurant, Aria.

A great initiative that we hope will continue and to support long into the future for our growing cohort of Certificate III in Cookery Graduates through our partnership with APTC.

Work on the 'iPi on Ugava' Apartments is progressing well with the Shockcrete now applied to the outside retaining wall and the finishing touches now being prepared for the property entrance at the end of the Ugava Street cul de sac.

A visit to our Lae operations in May coincided with the Friends of Lae City Botanical Gardens holding their annual Flower and Garden Show. With the weather putting on a show in Lae.. no it didn't rain and was amazing blue skies, our team of iPi Floriculture experts put together and coordinated with the support of our GM iPi Transport and everyone's friend Josie from our Lae admin office, dug deep to make sure our corporate display was nothing but the best, but more on that later in this issue!

**For now happy reading, congratulation to our first winner of the Q1 'Caption This' competition and from the BDU Desk...Stay safe and keep smiling!**

# Staying Connected

## Sylvia Aihi

Group IT Manager

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## CONNECT WITH US

Get connected with  
the iPi Group on:



Email is a wonderful business tool for sending and receiving a lot of information quickly and securely. However, it's important that your personal information remains secure and safe and that you aren't open to hackers, viruses, malware, phishing scams.

Just as we ensure we have the right Personal Protection Equipment (PPE) when we are at work in the Transport yards, Kitchens, or the like, we ALL have a responsibility towards Online Protection.

As we gear up for the landing of the South Pacific Sub-sea cable into PNG, the IT team are proactively working behind the scenes to ensure the organisation remains protected from Malware and Phishing attacks.

Here are some online Protection and IT Safety Tips for when you are using email:

- > Change your password regularly and keep it in a safe place.
- > Don't share your password with anyone.
- > Don't open attachments from anyone you don't know.
- > Log out or sign off from your account when you've finished looking at/sending your email.
- > Don't reply to spam or forward chain emails.
- > Keep your personal information personal – don't share bank or credit card information by email.
- > Your bank will not discuss your private financial situation by email. If you receive any correspondence that claims to come from your bank, telephone your branch to verify it and discuss the matter over the telephone instead.
- > Make sure that you have antivirus software installed and keep it up to date.
- > Look out for malicious emails (they may look like they have come from a financial institution, an e-commerce site, a government agency or any other service or business)
- > Enable filters on your email programs and report spam
- > Pay attention to the website's URL

**Don't forget you can now email [IT.Helpdesk@iPiGroup.com.pg](mailto:IT.Helpdesk@iPiGroup.com.pg) for any IT support or queries and our system will automatically generate a ticket number, then email it to you so you will know we have received it.**

Phishing emails are designed by fraudsters to appear as if they have been sent by banks, credit card companies, government departments, online stores auction sites, and other trusted organisations, and attempt to trick you into either:

- Clicking on a link to visit a hoax but authentic-looking website which either requests confidential information or is infected with **malware**.
- Opening an attachment disguised as a legitimate file such as a document or .exe file, but which actually contains **malware**.





# General Manager's THOUGHTS...



## Peter Long

General Manager iPi Catering

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with snippets of news which I believe would entertain or create a chuckle perhaps. Building on that I think that it is appropriate in this edition that I focus upon some key facets of our Catering enterprise which may surprise you.

So, allow me a moment to expand some more, in this edition, on the functions of iPi Catering's Head Office and the people who sail in her...

Our departments work as one combined team however devote their time using the expertise of each individual. Julie Sema leads the Human Resources group and her role is to coordinate the activities of our payroll ladies, the in-house training team and she ensures that all new recruiting is executed in a timely manner.

Julie has some 500 plus current employees all of whom require (in the background) excellent record keeping and this from payroll information, training data, NasFund liaison, academic qualification updates, Contracts of Employment, Dept of Labour and Immigration interface, external training provider communications/coordination along with updates on iPi Group Policy and Procedures. Julie likewise stewards the OH and S requirements and all functions require reporting. Quite the job I suggest and one which is both complex and vital. Indeed, there is a heavy reliance on Julie and her team to be focused, accurate and on top of each and every issue.

Jade Loubai heads our Supply and Procurement group and Jade shines. She has a team of dedicated people who work in direct contact with our Operations Manager (Dennis Sparks), our Project Managers (across country) along with the highly valued suppliers (both in country and overseas); the latter who fully support iPi Catering daily and without our full supplier support, our business would suffer immeasurably.

Hi everyone,

I cannot believe that we are half way through the 2019 year already – it is almost as if the older I become the quicker time slips past? Indeed, the last quarter has seen many catering based activities flourish. I am delighted with successful outcomes and most refreshed with the overall enthusiasm of our people to ensure this happens daily. We have a terrific team of dedicated professionals across PNG all of whom do their utmost to maintain the integrity and 'polish' of iPi Catering.

It has been a pleasure to again step foot on all our Project sites; this to meet with both our employees at all levels along with our valued Client representatives. The feedback delivered leaves me with a feeling of warm satisfaction however we collectively continue to strive for 'better, higher and greater' results across every facet of the business. The drive to do so remains our priority.

Over the many years the iPi Group's 'insider' newsletter has been published I have endeavoured to add a modest contribution and this by way of various updates on what we have been involved in, what we are planning to do, how our business and our people are tracking, an activity or two, participation in training, our safety achievements along

Both Jade and I fully understand the value our suppliers bring to our business. Clear and open communications with each supplier is central to our success. Jade works on cyclic orders (which need constant updates and 'tweaking'); these based on Project site Menus, people numbers to be fed, budgetary considerations and associated lead times from placement of Purchase Orders through to deliveries on site. In the mix of all of this is the management and coordination of logistics enabling freight to be dispatched and delivered.

When one is plating 1,000's upon 1,000's of high quality meals per week across multiple sites in Papua New Guinea, the reliance on apt and timely supply is key...and please keep in mind that every possible contingency across the total supply route needs to be factored in because in PNG, if it can go wrong, it most likely will.

Greg Tese is iPi Catering's Financial Controller and Greg heads a team of professional Accounting staff. His job is far from simply counting the money!!! Our accounting functions are many and varied and of course include the mainstream functions of billing/invoicing and the collection of said funds but importantly Greg's team operate within strict budgetary frameworks.

There is a multiplicity of timelines Greg's team work within and these include the likes of monthly, quarterly and annual statutory reporting, cash planning/forecasting, quarterly Board reports, annual budget reviews, Project budgets, new Project cost modelling, Contract pricing reviews, internal end month reports, COD and on-account supplier payments (both in country and overseas), liaison with our Banking partners, IRC/tax compliance along with audit (both internal and external) responsibilities. One could say that the Finance/Accounting team are the heartbeat of the head office yet their direct link with all other office functions is underpinned by an absolute necessity.

Sylvia Aihi is our lead IT specialist and she heads a small but vital/essential group of iPi Group IT experts. Whilst the POM office is Sylvia's home base she coordinates the activities and associated responsibilities of her team; this across all Project sites and base locations where required.

Keeping open our electronic communication lines is central to all and, there is of course the general maintenance requirement of our IT systems/equipment/hardware/software all of which equally includes the oversight of security measures ensuring our company data is highly protected and solidly stored.

Sylvia and her team have, as you know, recently established an IT help desk and the feedback to-date has been most positive. Indeed, there is always activity in Sylvia's office much of which I confess to still not fully comprehending but, the jobs are done!!!

Ruth Pone is our face and personality at reception and it would be remiss of me not to mention the fine work she does. Importantly she takes the calls, coordinates the many meetings held, takes minutes and generally is our 'runner' in support of Margaret Baru and their combined business at various Government centres. Ruth takes onboard a huge amount of general filing work and is often seen hunting through the said filing cabinets located in my office. I am happy to just let it happen because it does.

Dennis Sparks, from his 'Operations' perspective, works closely and in conjunction with Julie, Jade, Greg, Ruth (and their combined teams) internally however his work with each of our Project Managers (out in the field) is the essential link with all our Contractual responsibilities. Dennis is the conduit linking our individual sites and head office and it works brilliantly.

The information flow (both ways) is unrestricted; it remains unencumbered and underpins the coordination of overall site activity. Dennis is responsible for ensuring quality delivery of goods and services along with maintaining the strict governance over Project budgets. That balance takes specialist skill and I rely heavily on the same.

So readers, I think I have offered a reasonably concise overview of the support functions our head office is responsible for – the delivery of that overall support falls directly into my lap and in saying such, I delight in being surrounded by a cluster of highly dedicated and deeply involved people.

Sure, I do have direct communications with our CEO, our Group Chief Financial Officer, our Director – Business Development and my counterpart, the General Manager of iPi Transport however my daily interface is with my iPi Catering department heads – they are my leadership team and whilst the reliance I have on them is absolute, my reward (for the want of an expression) is seeing them professionally and personally grow in the responsibilities bestowed upon them.

Great job one and all...and many thanks for standing by my side. Together and as one, we will indeed achieve great results.

**Happy again to repeat my mantra...work safe and play safe...cheers and we shall talk soon...**

# Catering for the **FUTURE**

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**By John Brock**  
Catering Manager  
Porgera Joint Venture

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## Porgera Training Initiative

Education is life-long and up here in Porgera the Managers Office are always looking at opportunities to compliment the education qualifications of our staff as this will improve the services we offer.

It started with a decision 18 months ago to employ Grade 10 school leavers and above. The enrolment support & completion of the Certificate III in Cookery by 15 of our employees facilitated by Asia Pacific Training College.

A sustainable method of training was identified and has been launched and we are very excited about the initiative.

Jane Michael is a local teacher with a strong connection to the Porgera iPi Family, she will be assisting our staff with various levels of education starting with some members of a leadership group to lift them to a Grade 12 or equivalent.

Sessions with other staff who would like the training and who now recognise the importance of education and training as part of a life-long journey are planned to commence in the coming months and we hope will produce a flow on effect within the communities in which we work.



## A Class Act



Fifteen Porgera catering staff celebrated the completion of their studies with APTC Chef Trainer Sala on Friday 7th of June. The last week was a difficult one, this lunch was to show appreciation to Sala & congratulate the students. This course had been the initiative of the Late Peter Aiyok, the students vowed to carry this as his legacy to them. A number of the boys spoke fondly about Sala & stories from the training - Sala your efforts have been highly appreciated and on behalf of iPi Catering we thank you.

The students are looking forward to welcoming Sala back to Porgera and for a graduation that will be held in due course. The staff also had Mark Buckland the Project Manager encourage them to push on from here, pass on the new found knowledge, show initiative & further improve the welfare of staff & families of iPi Porgera.

## In memory of Peter Aiyok

By Joseph Mua  
IT Systems Analyst  
iPi Catering



I came to know Peter Aiyok when I started with the IPI Group of companies as the IT support officer with the IPI (Ipili Porgera Investment) Division under Grahame Wicks' management.

Peter was like a father to us when all of us were living together at the iPi Mountain Lodge. Peter always brought laughter to us and gave us advice when our father's were not there with us.

Peter was born in 1963 and passed on 31st May this year, making him just 56 young years, too early to be taken by natural causes whilst in Porgera.

He started with us in 2007 and worked his way up through the ranks being made Chef, then Chef Trainer, and in 2017 our National Training Coordinator. Peter masterminded the curriculum which resulted in iPi achieving National Training Council approval for block courses and ultimately Cookery Certificates on our project sites.

He led a team of six Chef Trainers across our project sites and his achievements included 15 of our Porgeran staff receiving Certificate III's in Commercial Cookery. Four of our apprentices also received their Trade Certificates this year, plus one apprentice enrolled at the PNGDF Igam Barracks, received his last year.

It is with deep sadness that we were not able to pay Peter our last respect as he was laid to rest in his village in Mount Hagen. I will for sure visit him when I'm next travelling up that way.

Peter is survived by his wife Bepi and Children Amos and Isaac; he will be missed by his family and the entire iPi family.

**Oh!!! Peter Aiyok, we will all miss your smile and laughter for sure. Till we meet again my brother, father and mentor.**

**May he rest calmly.**

## A Royal Easter

**Mark Buckland**

Catering Manager – Porgera Joint Venture – iPi Catering

**Hi all, just a quick update of the celebrations that occurred in Porgera over the Easter Weekend.**

This year we had a special guest in Darryl Royal, who was spending his first Easter in Porgera. With this it soon became known amongst those of us here that this year would be a 'Royal Easter' Porgera Style!

Most Australians associate the Royal Easter Show being held in Sydney. Well folks not this year, it arrived in Porgera with a bang and was an outstanding success. So successful we may need to bring Darryl back next year for an encore.

All fun aside, the celebrations held this year were highlighted by the spread put together by our team of chefs in Alipis and Suyan kitchens. The teamwork and hard work in both kitchens is reflected by the very positive feedback by camp residents and senior PJV managers.

The National Meal kitchen is at times a forgotten team. However, they too provided outstanding service to the Joint Venture employees providing well received meals that also included hot cross buns and Easter eggs.

I speak highly of my team here in Porgera, of the hard work and team work, but I also get to see the other side of our employees on nights such as this. I see the joy and pride they have in the final presentation as they walk around finishing the final touches before opening.

The comradery, of every one coming together to provide a bit of joy to PJV employees; who are away from family and friends, on such a special time of the year, is in itself worth seeing.

Although the lead up to and including the theme was busy, these sort of occasions, bring out the best in our team here in the valley.

Finally the team here also want to acknowledge the hard work of the Purchasing team, the Lae Warehouse team and of course our brothers and sisters at iPi Transport. Without your contributions there would not been an event at all.

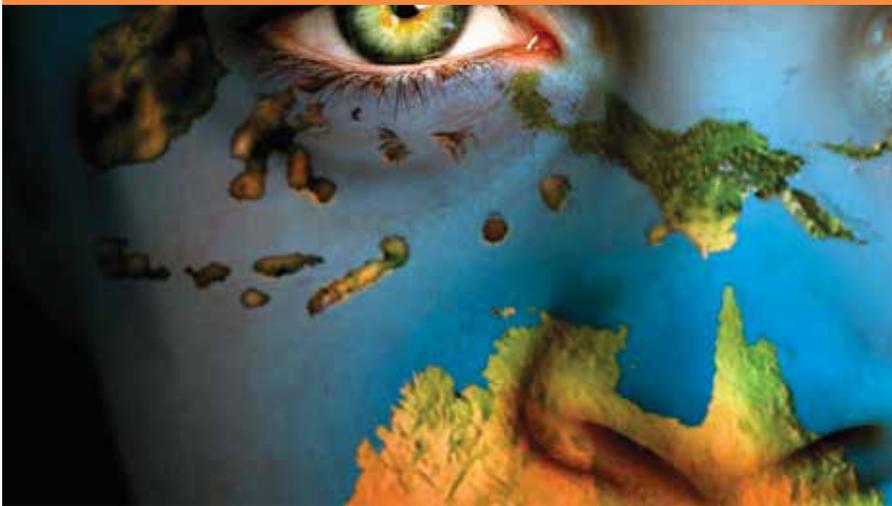


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# Becoming a **MORE** effective **COMMUNICATOR**

In this article, we will explore ways to become a more effective communicator in every arena of our careers and personal lives whether it's – management, business, education, healthcare, government, and our home lives.

No Matter what your title is, you still exert leadership in some way or the other. Learn the things you can do right now to improve your communication competence.

## 1 Successful communication starts with a clear objective

In other words, it starts with a bit of pre-thought. You don't just spout off something without giving it a bit of thought. And yet that is exactly what ineffective communicators do. With ignorant pride they'll say things like, "I'll just call it the way I see it ... or ... "I just shoot from the hip". An effective presentation or a meaningful conversation is always preceded by an objective. And it doesn't matter if you plan on talking ten minutes or ten hours. Before you start talking, you need to think about who is in your audience and the effect you want to have on them. You need to be aware of what you want to accomplish in your presentation to a prospective client, or what you want to accomplish as you sit down with an employee to discuss their performance.

One of the greatest orators and writers of the 19th century – Ralph Waldo Emerson – said, "The aim of all public speaking is to move the listeners to take action of some kind, action that they would not have taken in the absence of the talk". I would say the same thing is true of all forms of communication. You need to be aware as to how you want to move the listeners ... whether that be in their minds, hearts, or behaviours.

## 2 Successful communication is characterised by passion

People are more often influenced by the depth of their passion than the height of their logic. Indeed, that very lesson was drilled into my head by my high school and college speech teachers. I remember when they played recordings of speeches by Dr Kenneth McFarland, who was considered the finest public speaker in America during the 1950s to the 1980s. I was enthralled with his passion. I couldn't help but listen.

Years later as a Professor of Communications, I read McFarland's book entitled *Eloquence in Public Speaking*. The strange thing is ... he gave very little attention speaking techniques. His central message was the key to effective communication is the passion that a person brings to their subject.

I saw how that was when I listened to Wally 'Famous' Amos speak. He started with very little in life. But went on to build and extraordinarily successful chocolate cookie business. He now devotes a great deal of his time and money on helping less fortunate people, especially those with literacy problems. His talk was excellent, but the main reason for its excellence was the fact that he spoke from his heart. He spoke with deep concern about the problem, not only from the people who were illiterate but for the American nation that would lose its future and competitive edge if we allowed out kids to get by without learning how to read.

As a former Speech Professor, I could have critiqued his presentation, I could have shown him a few pointers on how to improve the structure of his presentation and the style of his delivery. He could have been more polished in some way. But you know what? None of that mattered. He was so passionate that every one of us listened with rapt attention.

Could the same thing be said about your communication? That you're so passionate that people cannot help but listen and – hopefully – respond in the way you would like?

## A Recipe for Success

By Dr Alan Zimmerman

### 3 Successful communication takes place when you emotionally connect with your listeners

Unfortunately, too many people don't 'get' this critical point. They don't understand that we buy on emotion and justify with fact.

We may be very attracted to a certain car and we may really want a certain car. Indeed, we may end up buying it. But then we start to list all the reason it was a good, logical, and correct decision. We can almost always find a few facts to justify our emotional decisions.

There's no shame in admitting we're emotional creatures and that our emotions have a powerful driving influence on everything we do, think and choose. In fact, it's foolish not to admit it. The truth is, if you want reach, persuade r motivate people, you have to make emotional contact with them.

To a large extent, your success will depend on your communication skills to chance. The more you improve in this area, the better off you'll be in every other area of your life. Decide today that you are going to become a better, more effective communicator. Then write down 3 things you will do to accomplish that goal.

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### Caramel Moux – Chewy Salted Caramel

**Yes the kids will love it and we recommend eating it in moderation (adults this means you too).**

You will need a thermometer for this recipe

**250 grams Castor Sugar**

**80 grams Cream**

**80 grams Butter**

**1 teaspoon Vanilla Extract**

**½ teaspoon salt**

Prepare a tin to set the caramel in 15 cm x 15 cm, brush with vegetable oil.

In a heavy based pan dissolve the sugar over a low heat stirring occasionally, once dissolved turn up the heat.

Once the sugar turns amber the temperature will increase rapidly when it reaches 150°C pour in the cream. The temperature will drop, continue to simmer it until it reaches 140°C, add the butter and stir vigorously until the mix is silky smooth add the vanilla & salt then pour into the prepared tin.

Allow to set before cutting into desired bite size pieces.

A step further you can dip the caramel in tempered dark chocolate.

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Transport



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Solutions



iPi Transport have been delivering precious cargo safely across PNG for over 15 years. Guaranteeing your delivery, whether that be hundreds of thousands of litres of fuel per day or much needed dry cargo, across some of the most rugged landscapes found anywhere in the world is what we do best!



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# ANZAC Day at the Porgera Joint Venture

## Darryl Royal

Catering Manager – Porgera Joint Venture – iPi Catering

**This year's ANZAC Day saw Mark and I attending a solemn service held at daybreak here at Porgera.**

The event was well attended by the PNGDF, Australia and New Zealand PJV staff and contractors, which goes to show that wars have touched most of the world in one way or another. Which is a sad thing...

However, the highlight of the service featured the PNGDF marching onto the parade ground of APD muster area, which was very impressive!

As the dawn service began, the opening address was given by Paul Bonney, APD, followed by the PNG National Anthem. Phil Kay read out a poem "In Flanders Field" which was very touching and uplifting to some. An ANZAC Day Commemorative Address by William Pillow followed after, accompanied by a Recitation of "The Ode" by Doug Nicholson.

Nearing the end of the service, the all too familiar Last Post by "Alice Nurthen" was played... it always touches me this tune, a very touching piercing piece of music followed by the Rouse cutting through the early air, that bugle there is nothing like it.

The program ended with a quick sausage sizzle and then it was back to work.

Last year iPi dedicated a memorial stone up at Kokoda in memory of all the fallen that were involved in the PNG campaign against the Japanese in World War II. As well as the Royal Papua Constabulary and the Angels of Mercy, the Fuzzy Wuzzy who saved so many lives during the conflict in the then known Territory of Papua.



## Insider Staff profile Hassal Mua

### 1. What is your role:

Group Accounting Manager

### 2. How long have you worked with The iPi Group?

6 years

### 3. What is the best thing about working at The iPi Group?

The best thing about working at the iPi Group is that it has an excellent working environment surrounded with friendly staff.

### 4. What three words would you use to describe your role?

Challenging, fun and enjoyable

### 5. If you could do another job for just one day, what would it be?

A Soldier

### 6. What is the one TV show you cannot miss?

20/20 Cricket International

### 7. If you were to write a book about yourself, what would you name it?

My Life

### 8. If you could have dinner with any celebrity, who would you choose?

Gennadiy Gennadyevich Golovkin better known as "GGG" or "Triple G"

### 9. If you could pick a superpower, what would you choose?

To be invisible



# FLOWER Power



## The iPi Flower Department from Mountain Property Holdings came 1st in the 2019 Lae Flower and Garden Show Corporate Category held at the Lae Botanical Gardens.

The team comprising of six hardworking and skilful men were excited and in tears of joy when declared as the winners of the Corporate Category.

Team leader of the iPi Flower and Garden Department, Moore Kamoen, said they were surprised as it was an unexpected win.

“We did not expect to win, there were lots of beautiful gardens by other corporate companies but thank you very much to everyone who made this event possible,” he said.

The event which saw teams from private and business houses competing in two categories with colourful display of gardens, ran for three days from the 10th -12th of May.

The Lae Flower and Garden Show is an initiative by the Friends of The Lae Botanic Gardens (FOLBG), a volunteer group of individuals and business houses interested in restoring the pride of the once famous Gardens back to its glory days.

President of the FOLBG, Anna Wissink, said this year is the second year running for the show and she was pleased that more private and business houses took part.

“The Flower and Garden Show was initiated last year as a way to begin promoting the Gardens and of course to help empower the women’s group that are participating because that’s how they make their income,” she said.

When asked if they were happy to be part of the event, our boys from the Flower Department said they were thrilled because they were the only male team in the competition.

“We are happy to partake in this show because mostly those involved in the competition are mothers and they know a lot about flowers and gardens, so being the only group made up of fathers, we are very much happy to be here, Moore added.

Their win comes as a huge boost to the Department as one of their goals when entering the competition was to expose the type of floricultural service iPi provides and offers to its clients. Whilst at the same time, showcase the many wonderful plant species they have in offer.

Finally, kudos to our boys for winning and all the best to these hardworking enthusiastic individuals who are keen on reclaiming the title in next year’s competition.

...The ‘insider’



\*photo taken at the 2019 Lae Flower & Garden Show

## Caption This..

For your chance to win an iPi Corporate Sporter Pack consisting of an iPi T-Shirt, Cap, Umbrella and a Sports bottle.

Submit your funny caption by email only to:  
[BusinessDevelopment@iPiGroup.com.pg](mailto:BusinessDevelopment@iPiGroup.com.pg),

- > Entries close 15 September 2019
- > Place 'Caption This Q2, 2019' in the email subject line
- > Please include your name and contact details in the email
- > One entry per person or email address
- > All decisions (that are made by the judges about who has won the competition) are final

The winner will be announced in the next edition of the 'insider'.

....happy captioning!

FOLLOW US ON



# WINNER

## Caption This Q1 winner:

Congratulations to Mepha Parom, the winner of the iPi Corporate Sports Pack in our Q1 'Caption This' competition!

The winning caption by Mepha was sent in both Tok Pisin and English:

Tok Pisin:

"Pukpuk tanim na kaikai em!"

English:

"Mr Croc turn & have a bite!"

Thank you all for participating and be sure to enter in this edition's 'Caption This' Comp.





A Woman in

By: Krista Tua  
Communications Officer - The iPi Group

# TRANSPORT



It's a familiar back story for many tradesmen; a childhood spent playing in the backyard and helping dad fix his old car, taking toys apart and putting them back together and a love for figuring how things work typically long before a career. The only thing not typical about this story is; the child tinkering with old cars and getting its little hands dirty is not a boy but a girl.

For Rachel Naguwean, it was not a dream or an overnight decision to become an auto electrician. It took some soul searching, consulting and wise words from her father before she made the big decision that this was what she wanted.

Like few Papua New Guinean women, Rachel has defied the stereotype about women working in a men's field and has come on top to be the Leading Hand in Auto Electrical with the iPi Transport.

The once shy and timid girl from Eastern Highlands and East Sepik first joined iPi Transport in 2011 as a trainee auto electrician straight after graduating from Goroko Technical College.

The Depot in Lae was nothing compared to her backyard nor her father's old car. This was the pinnacle of a Transport depot in Papua New Guinea. It had land cruisers, buses and trucks ranging from prime movers, twin steers, tankers and container trailers.

This new environment amazed and baffled her at the same time as she was welcomed into a batch that consisted of all males.

"When I first started in this field, I was shy working with all the guys because I might do something wrong, said Rachel, who now confidently assists her male colleague unscrew the bumper of a Kenworth prime mover.

Having longed working in an environment such as this, this was the perfect opportunity for her to learn as much as she could and utilise the skills she acquired from school and apply her little backyard knowledge.

"I've always wanted to work with iPi long before I even started. I use to admire the workers and how they dressed and carried themselves around.

"In fact, the corporate colours were the once that caught my attention, she said with a chuckle.

The following year, the company sent her and few male colleagues to do a two months course at Port Moresby Technical College. This opportunity came as a huge help and boost to her career.

From being a trainee auto electrician, she worked her way up and was awarded her Tradesman Certificate in 2016. During that same year, she was promoted as the Leading Hand in Auto Electrical.

With a huge task on hand, Rachel with the support of iPi Transport and few male colleagues, managed her way around her new role.

Despite the hard task given to her, she has proved her worth and has shown that women can handle anything given to them.



"At first the guys were really helpful probably because I was a female but these days a lot has changed, I now take the lead and am thankful for their support" said Racheal.

Though she faces few challenges in her line of work, these hurdles have pushed and motivated her to do better.

Growing up in a long line of educated females has also helped Rachel step out of her comfort zone and be firm in her decisions.

In spite of the challenges, Rachel has found her way around the system and has blended in with work life. She enjoys working with her male colleagues and is grateful to iPi Transport for believing and supporting her all throughout her journey as an auto electrician .

"iPi is the best company I've worked with, the staff here are friendly and easy to get along with including the bosses. I'm just thankful for being a part of the team," she said.

Currently, there are four female tradies working at the iPi Transport Depot in Lae. The iPi Transport fully supports and encourages females to join the company.

Rachel sounded an encouraging message to aspiring female auto electricians to take the challenge to work amongst the male folks and give it their best despite it being a male dominated field.

In a further effort to support future women in Transport, Rachel is working with the Business Development Unit to coordinate a career day activity with some of the local High Schools in Lae to visit the Lae Depot to see and hear firsthand from both the apprentices and staff like Rachel to take the challenge to work in transport among the guys and be a part of the team.

## GOOD NEWS

# STORIES...

Always a welcome invitation

### Hello readers the 'insider' here...

Your stories and your photos are always embraced, and a reminder whilst we do our best to include the photos sent through it is far better that we receive high resolution shots as this does improve the overall look and quality of our publication.

Keep in mind that the iPi Group's 'insider' is your broadcast medium and we highly encourage you to use it. It is your message board and it is a wonderful means of highlighting to all in and associated with the iPi Group the things that are happening around you, your workplace, your community, your province, and your sporting interests and successes as way of example.

We warmly welcome your participation in the publication, and wish to see your happy snaps, hear about your suggestions, your achievements, or your favourite fashion tips like Josie here proudly wearing her iPi Meri Blouse in the spirit of Toana Day Friday's!

### Keep smiling and happy writing!

#### ...the 'insider'

[BusinessDevelopment@iPiGroup.com.pg](mailto:BusinessDevelopment@iPiGroup.com.pg)

On behalf of the team can I please pass on our sincere thank you for all the contributions to this edition of the iPi Group's 'Insider' magazine.



# VA'A CANOE CHALLENGE

By Julie Sema  
HR Manager – iPi Catering



Saturday, April 13th saw for the first time, the iPi team's entry into the Corporate Regatta at the Basilik Navy Base. The Pom office team led by our very own driver Iga Kila went head on with other companies, including reigning champs ANZ Bank, in a bid to raise funds for the PNG Va'a team to Apia, Samoa for the 2019 Pacific Games.

A total of 12 corporate companies took part in the competition, which included the men's, women's and mixed divisions.

The event, organised by the PNG Canoeing Association (PNGCA), is staged annually to help raise funds for the PNG Va'a team in their area of sports.

iPi had only one team in the competition in the open mix division, which included Sylvia, Cesley, Iga, Trent and I. Though we were small in size, the team spirit was high.

Prior to the big event, PNGCA arranged two days training sessions of 1 hour per day and provided the canoe, paddles and a Steerer to train each team at the Royal Papua Yacht Club. We were privileged and excited to have attended the training as we learnt a lot about the paddling skills/ techniques and teamwork.

As the day began, it seemed as though luck was on our side as the sun was up and bright so early, the sea was calm and the cool breeze from the sea gave a perfect backdrop complemented by the loud music that got everyone feeling excited and psyched for the race.

All muscles were stretched as team members got their arms and legs working. While warm ups were underway and all the last-minute preps had been made, the announcement came in for the first hit, and sure enough, team iPi was set to go paddling.

The first heat saw us finishing last. It was not what we expected but the spectators understood that it was the team's way of having a feel of the water with their paddles as first timers.

Though we were up against teams; some more experienced than us and who had one or two PNG Va'a team members on their squad, we still did not let that dampen our spirits.

It was a perfect day out for everyone. Both kids and adults were basking in the sun cheering for their teams, while some adults were seen enjoying catch ups with their mates from other corporate teams.

The second heat saw us going neck and neck with team Nambawan Super and ANZ. It was a close race however, team ANZ beat us to it.

Despite the fierce competition from the other teams; NCDC, Oil Search, Nambawan Super, Niugini Kava, PWC, ANZ, QBE, Hakuna Matata, and EMTV, it was announced that team iPi had somehow made it into the semi- finals.

The once gloomy and exhausted faces all lit up with smiles and laughter as everyone seated under the small iPi tent could not believe their ears.

It was the timing the judges said. Or probably it was the food provided by Rodney and the team from Murray that got everyone on their toes.

Whatever it was, we were psyched to be in the semis with the other finalists.

Before bidding everyone farewell, President of the PNGCA, Mr Neil Papenfus, thanked everyone for coming and participating, especially the corporate companies and said he was grateful for the support shown towards the PNG Va'a team and hoped in the near future, more companies will participate.



Although team iPi did not win, we were glad to be part of the canoe challenge all for a worthy cause.

The event gave us a chance to build and maintain good work relations with other corporate companies, including ourselves from the five departments; Business Development, Finance, IT, Admin and HR. But most importantly, the corporate challenge taught us about work life balance and the importance of Competency Based Training as the key to having engaged employees that fit into the iPi work culture to meet company standards and vision for a better outcome.

**Finally, congratulations to the teams that won!**



## PNGDF APEC Debriefing Conference

### Rodney King

iPi Catering – Project Manager – PNGDF Murray Barracks

On Monday 20th May 2019, the iPi Catering team headed by functions coordinator Beverly Steven and Chef Supervisor Ora Tueti were commissioned to cater for the Australian Defence Force (ADF) and Papua New Guinea Defence Force (PNGDF) debriefing conference held at APEC Haus to discuss all aspects of the APEC operations in November, 2018.

The conference was held over three days with morning tea, lunch and afternoon tea for 50 distinguished ADF, NZDF, and PNGDF personnel, including members of the PNG Government. Our team of enthusiastic chefs and stewards were stationed at APEC house for the duration of the conference, to provide a selection of appetizing buffet style meals to the client with which they did to perfection.

It was a fantastic opportunity for iPi to showcase our professionalism and commitment to our clients to the utmost detail that catering can offer. Some of the dishes on offer over the three days included assorted gourmet sandwiches, hot savouries, cakes, biscuits, fruit platters, braised rump steak with onion jus, lemon crusted crumbed fish, Chinese sweet and sour Pork, teriyaki chicken fillets, assorted Salads, vegetables, cold meat platters and cheese board selections.

A special thanks must go to the staff who worked tirelessly over the three days including team leader Beverly Steven, chef/bakers; Ora, Rachael, and Steven, and support staff Francesca Sipo who were all assisted continuously by their Catering Manager James Vasiri and staff at Murray Barracks. I as the project manager would like to congratulate each of them for all their hard work and professionalism over the duration of this function which I am sure will generate more interest from other organisations/potential clients to employ iPi to cater for any further requests required at APEC House.

# 'Raun Raun' with iPi



## iPi SPONSORS LOCAL AMATEUR GOLFERS

The iPi Group is sponsoring local amateur golfers in what is dubbed as the country's biggest international sporting event of the year, the 2019 SP PNG Golf Open.

# PRESS RELEASE



The company is sponsoring two amateur golfers, Morgan Annato and Brian Taikiri, both 24 years old to compete alongside PGA PNG professionals from South East Asia including Australia and the South Pacific region.

The iPi Group is proud to support local amateur golfers in helping to boost more locals to compete in the elite level with the professionals.

The event is set to take place on the 9th- 12th of May at the Royal Port Moresby Golf Club and will see top golfers from across the region, including reigning champion, Daniel Gale, who will attempt to defend his 2018 title.

Both youngsters were excited and thanked the iPi Group for supporting and giving them the opportunity to be a part of this massive event.

Taikiri, from Milne Bay, who was last year's leading amateur said the best thing about the competition was competing with professionals across the region.

"In PNG we don't have a lot of professional golfers, so competing at their level gives us that learning experience that we need as local amateur golfers," he said.

Whilst presenting the iPi tailored T-shirts to the two golfers, iPi Business Development Director,

Trent Scott said: "The iPi Group is happy to support PNG's emerging golfers and we wish them well for the tournament and what I hope is a catalyst for their professional golfing careers ahead."

The two iPi Group sponsored players are ranked as the top amateur golfers in PNG who are currently vying to make the cut on Friday and achieve a top 5 placing in the SP PNG Golf Open.

With only one registered PNG professional golf player, both amateurs shared the same sentiments and said PNG needs more local professional golfers and thanked The iPi Group for their support.

The iPi Group has over the years strongly supported local sports individuals and teams in PNG and will continue to do so as part of supporting the communities in which the company works.

**...The iPi Group 'Insider'**

# THE iPi GROUP OPERATIONS 2019

## First in tailor made logistics solutions in Papua New Guinea



**Vanimo**  
Sandaun Province  
(iPi Catering)

**Wewak**  
East Sepik Province  
(iPi Catering)

**Mount Hagen**  
Western Highlands Province  
(iPi Transport including operational centre)

**Madang**  
Madang Province  
(iPi Transport and iPi on Regina)

**Goroka**  
Eastern Highlands Province  
(iPi Transport)

**Lae**  
Morobe Province  
(iPi Transport Admin and Operations, SP Brewery, Erica St Warehousing and Igam Barracks)

**Porgera**  
Enga Province  
(iPi Transport, iPi Catering, iPi Warehousing and iPi Accommodation)

**Tolukuma**  
Central Province  
(iPi Catering and iPi Transport)

**Port Moresby**  
National Capital District  
POM Catering Office, iPi Villas, iPi on Airvos, iPi on Ugava, SP Brewery, Murray Barracks, Goldie River Barracks, Taurama Barrack, the Air Transport Squadron and the Navy base in Port Moresby

**Kiunga**  
Western Province  
(iPi Catering)

**Hides**  
Hela Province  
(iPi Transport)

**Napa Napa**  
Central Province  
(iPi Catering)

The iPi Group's vertically integrated logistical operations are as varied as the needs of our many clients:

- Commercial Catering
- Fully integrated Camp Management
- Warehousing and dry goods storage
- Transportation of bulk fuels and dangerous goods



ENGLISH



FRENCH



CHINESE



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