



# insider

**ISSUE 44**

FIRST QUARTER 2021



## INSIDE THIS ISSUE...

- Message from the CEO
- "From Challenge Comes Change"
- I am a highway driver
- Staff Profile
- A Recipe for Success

**...and much more**

[www.iPiGroup.com.pg](http://www.iPiGroup.com.pg)

# Message from the **CEO**



**Scott O'Reilly, OBE**  
Chief Executive Officer  
Scott.OReilly@CEO.iPiGroup.com.pg



## Welcome everyone to the 1st Edition for 2021 of the iPi group's Insider.

I mentioned last issue how supportive we were as a Group and myself personally toward the response of the Country, its regulators and business houses towards the Covid 19 pandemic. We do not seem to be experiencing the extremes of either too much media spotlighting associate with perceptions of overreaction or the anxiety based behavioural set of accusing authorities of not doing enough. The mid ground balance that the National Control Centre appears to me to be promoting is one we wholeheartedly endorse and certainly our iPi Group's interaction with the centre has been pleasant efficient professional and overwhelmingly positive. In the face of daily difficulty the professional attitude, ease of access, and clear direction from the National Control Centre has been an exercise in adeptness that has taken at least some of the pressure away from this extreme situation we are all

struggling with. Not that the efficiency makes the struggle any easier and it continues to hurt us financially as I am sure is occurring around the Country as we all continue to come to terms with the adjustments needing to be made.

I guess this struggle is immediately to the fore with Trent's wrap of Business Development during the Quarter. Not a great deal to highlight here, we are bunkered down, taking stock of the situation, keeping a careful watch on developments and generally not doing anything much of a large public commercial nature. Trent highlights the difficult state of the Highlands Highway and the effect on our Transport business then next in the issue Peter Long takes time to thank his Catering teams around the country.

Next in the issue we showcase some of our truly awesome female employees as they raise a hand to challenge harassment, violence against women, and stereotyping as part of our contribution toward and support of International Women's day. I'm not sure the exact percentage of female to male in our Group; and though I could easily look it up I prefer to answer with words along the lines of I see qualifications, I

see leadership potential I see effort rather than I see male or I see female and I'd like in proactive action to support our ladies developing to higher and higher levels withing the Group. Presently we have two very senior positions in Group HR Manager and Group IT Manager both held down by ladies who add extreme value to the Group. I'm proud of this and will continue the legacy of developing our ladies.

Next in the issue we talk to Geoff Imber, who is our driver trainer and assessing manager for the Transport operation. Geoff has extensive experience with training, assessing, and earlier driving himself including high levels of training for the Australian Defence Forces. We are very fortunate to have Geoff on board and imparting his skills to our team of drivers.

Christmas lunch at Murray is highlighted with a story from Mepha Parom one of our HR Officers and a few photos of the traditional upside down hierarchy where the Other Ranks give orders to the Commissioned Officers and have lunch served by their bosses! A fun time and short break away from the strict discipline of hierarchy! In the theme of discipline we include a leadership lesson from sports then a recipe for success in double cherry cheesecake with a mango coulis by Henry Bayagau our ever disciplined QA Assurance Manager.

The issue continues with Sarah Loa Dou, our long term Driver Trainer Administrator in Lae who writes of what it is like to be a Highway Driver. Ol tulait tulait highway driver. Then our bubbly trainee HSSE officer Angeline Gene writes of a high level training operation at the Goroko Transport Depot, where Angeline successfully executed an emergency response exercise at Kami outside the Goroka township; part of our ongoing commitment to training, response preparedness and ongoing transport business development.

We follow with a profile of Melissa Ranu from the housekeeping staff at our Airvos development, and a few raun raun photos for the Quarter!!

Enjoy the read everyone, and as always your feedback is both welcome and encouraged.

...Scott

# Contents



**8**  
"From Challenge Comes Change"



**10**  
PNGDF Xmas Luncheon



**14**  
I am a highway driver

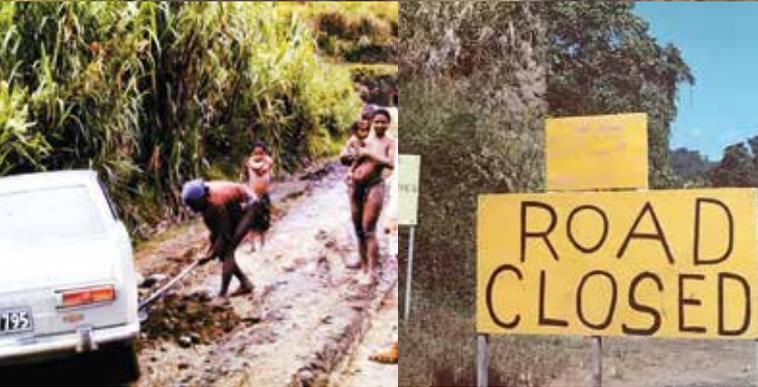


**18**  
Raun Raun with iPi

Message from the CEO	2
From the Business Development Desk...	4
General Manager's Thoughts...	6
Q&A with Geoff Imber	9
Leadership From Sport	12
Recipe for Success: Double Cherry Cheesecake with Jelly topping & Mango Coulis Jelly	13
iPi Goroka Steps Up Emergency Drill	16
Good News Stories... Always a welcome invitation	17
Staff Profile: Melissa Ranu	18

# From the Business Development

# DESK...



**Trent Scott**

Director - Business Development

Trent.Scott@iPiGroup.com.pg

**For the Business Development Unit the last few months have given us the opportunity to look back over the challenges we have faced, what has worked, what has not, what factors we can control and what can be done to adapt or improve.**

Recent meetings with our valued partners and industry colleagues across the varied companies that the iPi Group operates in, to plan and prepare for how 2021 will play out, has been invaluable and non-more so than for our Transport company, iPi Transport.

One of the key areas that the BDU team and iPi Transport has been reviewing and assessing is the current condition of the Highlands Highway and the effect that the deteriorating road conditions is having on the turnaround times between Lae and our depots in Goroka, Mt Hagen and Porgera.

Having driven the highlands highway on numerous occasions over the last decade, it always amazes me when I'm told the stories of time past when those living in Lae would often head up to Goroka for a picnic and be back well before nightfall, with the average trip taking about 3-4 hours this all in a Datsun Sedan!

Fast forward to 2021 and the current road conditions and those times have blown out dramatically with the Lae and Goroka journey now dictating an average safe driving speed of around 25-30 kph and a trip time of 12-14 hours.

Compounding this issue is not only the impact the terrain inflicts in terms of increased costs to Repairs and Maintenance to keep the fleet and the precious cargo moving for our clients along the highway but also the other aspects such as the weather, increased traffic, land slips or social and community unrest which can often flow out onto the roadways resulting in hold ups, damage to trucks, and theft of our trucking equipment and cargo, just to note a few.

Many of our valued partners understand these challenges all trucking firms face along the Highlands Highway on a daily basis, and what's required to provide quality and best practice services. And whilst it is nice to reminisce how the road was, should be, or how it's done in other countries. The reality is that the current state of the roads and the difficult nature of the highlands highways topography, make it one of the most, challenging roads to operate along globally.

After all the challenges thrown at us like COVID 19, travel restrictions, lockdowns and business closures and the daily road conditions our trucks and drivers face, you might be feeling like me and wondering if 2021 is going to be a little like a dice game? In that we are all betting on the future and collectively holding the die in our hands and whispering... "Come on, you good thing! Give us a good one!"

Enjoy what is hopefully the start of a great 2021, and with a bit of luck a second chance to experience all we missed out on in 2020!

**Stay safe, keep smiling...and do the right thing even when no one is looking!**

**Trent**

# iPi on Ugava



## Urban Lifestyle - Relaxing Views

A boutique complex consisting of ten spacious 2 bedroom, each with private ensuite apartments. Centrally located in Waigani's Diplomatic hub. Suiting both Professionals, and FIFO workers.

- Fully furnished with brown and white goods
- Swimming pool, BBQ and Entertaining facilities
- Open plan kitchen, dining and living with modern quality appliances
- Fully equipped laundry, office space and duel undercover parking bays
- 24/7 onsite Security and Back-up power
- Vision City Shopping Mall, Royal Papua Golf Club, Moresby Arts Theatre, Parliament Haus, National Museum, Port Moresby's Jacksons International Airport and more, all located within 5 minutes drive

**The iPi Group**

Level 4, Stratos Tower, Stratos Ave, Waigani NCD  
Tel: 311 3250 Email: [iPiGroup@iPiGroup.com.pg](mailto:iPiGroup@iPiGroup.com.pg)

[www.iPiGroup.com.pg](http://www.iPiGroup.com.pg)



# General Manager's THOUGHTS...



**Peter Long**  
General Manager iPi Catering  
[Peter.Long@iPiGroup.com.pg](mailto:Peter.Long@iPiGroup.com.pg)



Speaking of Christmas 2020, I had the good fortune of spending my Christmas morning down at Murray Barracks with our Catering team as they prepared for Christmas lunch. It was wonderful spending the morning watching, talking, helping and just being part of our daily routine on the shop floor. Great it was to also chat to a number of the good and decent Military personnel we serve; this as they dined. Now, much of the fanfare for Christmas functions for the PNG Defence Force was completed in the weeks leading up to the 25th of December. Here too I cannot help but thank most sincerely each and every one of our Catering crews country wide. We saw beautiful pictures coming through and these shared most proudly by our teams at Wewak, Vanimo, Kiunga, Manus, Igam over in Lae, Goldie, the ATW, Taurama, down on the POM waterfront and of course at Murray Barracks. I believe in total our Catering crews served some 3,000 plus Defence people. Again, the foodservice delivered was nothing less than spectacular and that theme held the same regardless of the location in PNG. Congratulations folks – to one and all, a brilliant job.

Porgera – wow Porgera and their Christmas was equally a cracker. I stand always in amazement as the crews up there, over the many years, have always shone. Not only the main messing facilities of Alipis 2 and Suyan showcase stunning displays of fare but likewise too the Mountain Lodge. I'll never leave out the fine work that our Mountain Lodge team delivers. Whist there are always congratulations passed between Offices and the sites, it makes me happy to include my thanks as part of the words I add to the iPi Group's 'insider' newsletter. I wish to ensure that all readers understand and value the work of our Catering crews up in Porgera; they too are deserved of open thanks for all they achieve.

Hi everyone,

**I do trust you enjoy the read; this as I take a moment to reflect back upon not only the recent months but perhaps the last 12 months as a whole...and what a journey we have experienced.**

Leading up to Christmas 2020 of course our highly skilled Catering teams across PNG slotted into excitement mode – yes, there is no stopping our dedicated crews when it comes to displaying their flare, their talents and their ability to offer our highly valued Clients the very best of Christmas fare. Noting the final outcomes ex our kitchens is indeed one thing but importantly and equally, I acknowledge the behind the scenes support offered to our front line people but our dedicated Supply group based in Port Moresby. It is very much a combined effort – Supply organise everything our Kitchen crews require regardless of the site location or the logistics challenges. All too often we marvel at the magnificent fare laid out across service locations (and deservedly so I add) but seldom do we see the brilliance behind actually getting the base product to our key kitchen staff. Here I say thank you to Jade and her Supply team. You guys make 'Christmas' happen.



Whilst on Porgera, I wish to acknowledge once again the sad loss of many long term and very dedicated employees who are no longer with us. Given the Mining operation's Care and Maintenance Program, we miss terribly the days of high personnel numbers and the many Client and Contractor people we now no longer have with us. Indeed, the operation up in Porgera has little activity presently however our work, lessened immeasurably because of still sees a 100% commitment to deliver the very best of Catering endeavour. Proud we are of what we are involved in up on the sites and out at the Station. That commitment will never wane.

I cannot go any further without noting the fine work our Catering Crews in Lae and POM do for our wonderful Client, the South Pacific Brewery. The SPB people are delighted with our work and we are here to support and assist the fine employees of the Brewery at all times. Equally we are extremely happy to be currently delivering the foodservice needs of Coke in POM – whilst all meals are delivered as single serve hot packs, the feedback is nothing less than pleasing. We look forward to continuing to support Coke and the Coke workforce accordingly.

2020 was a terrible year in more ways than one. However, I remain confident that as we slide into 2021, we'll see the Covid-19 related constraints slowly lift. It must be said that given the changes in our daily work practices (and habits) our teams, especially those working out of the Port Moresby Office, have adopted to the said changes positively and in a timely fashion. Our staff have stepped up and shown wonderful maturity in the manner they treat their own and that of their workmates safety. Each and every day we have our temps taken before commencing work, we practice social distancing, hand washing is frequent and habitual, team meetings are well defined by way of spacing/seating and, at all times we post general updates/notifications as

they come to hand. Indeed, we are working and operating in a 'new normal' and whilst change is an often difficult concept, I am so delighted as to how our teams have embraced working in the Covid-19 environment.

We have seen a vast number of roster changes, alteration of working hours, some work-from-home opportunities, zoom meeting, phone conferencing, quarantining and self-isolation challenges, changes in foodservice deliveries, alternatives in the manner we come to and from work, job sharing and record keeping far different from the usual. Yes, each and all have accepted the changes to past routine and in fact, many have enjoyed the refreshing alternatives. It is pleasing to work alongside a team of people who share in the same beliefs, protect the iPi brand and add each and every day to a work culture built on safety and pride in the outcomes we strive for.

Now, as we focus in on the challenges of 2021, as we balance and work on the commercial opportunities, as we head toward further business growth, I again encourage absolute individual (and team) commitment and dedication to task. Together we can and will achieve wonderful results but, it takes effort and involvement. Remember, no matter what your employment role is with iPi Catering, your worth and involvement is equal to every other family member we have in our business. Your thoughts and feedback is likewise, most welcome.

Again, always happy to pencil out a note or two for the 'insider' and I do trust my update is of value.

And further, delighted to restate my long standing mantra..."work safe and play safe".

**Cheers and we shall talk soon...continue please to stay clear of the 'big sik'.**

## “From Challenge Comes Change”

To commemorate International Women’s Day. We joined thousands around the world on the 8th of March to celebrate the social, political, cultural and economic achievements of women. We also took time to reflect and recognize the many achievements of our female employees who have played a pivotal role over the years to the success and growth of our business.

Here’s what some had to say on this year’s theme Choose to Challenge:



I choose to challenge violence against women. Men should not hit women because we are all created equal.



I choose to challenge violence against women. Men and women must work together to solve things out using non-violent means. Violence does nothing but destroys homes and marriages.



I choose to challenge the stereotypical mindset few people have towards us cleaners and security guards because of the work we do. They sometimes tend to look down on us. I believe everyone should be treated fairly despite the colour of their skin, gender or job title.



I choose to challenge all forms of harassment against women and girls in public places. The act of stealing and verbally assaulting our mothers, sisters and aunties at bus stops must stop. I demand tougher measures to be imposed on those who commit such crimes.

## Q&A with Geoff Imber

Geoffery Imber is the Driver Trainer and Assessor for iPi Transport and has been involved in the transport industry since 1982 driving many types of heavy vehicles for both large and smaller companies in PNG and Australia.



### 1. Tell us a bit more about yourself?

I am married with three adult children and ten (10) grandchildren, with the South East Corner of Queensland Australia where I call home.

I have been involved in the Transport industry since 1982 in Australia driving many types of heavy vehicle for both large and smaller companies all over Australia and now here in PNG since 2011.

### 2. You have been involved in the transport industry for a long time now, what brought you to PNG.

I began Training Heavy Vehicle operators and Drivers in 2009 which has involved new to industry drivers and upgrades for established drivers. This included many Certificate I, II and III levels of Transport VOC's

My first time to PNG was in 2011 with a company I was doing periodic contract work for. It was the starting point of my love for this country. I have been coming back at least twice a year ever since, and now with iPi Transport.

My aim as the Driver Trainer for iPi Transport is to continue to deliver best practice driver training from both a domestic and global view so our drivers better understand rules, policies, and procedures of the road. This all towards drivers making better driving decisions that benefits all road users and the communities in which we work.

### 3. What has been the highlight of your career?

Being involved with training Australian Defence Force personnel in their new to service Mercedes G Wagon's and then being invited again in 2016 back to the military training unit Land 121 to help introduce a new type of Heavy Vehicle to the Defence Force.

These were the MAN trucks and were a completely new concept of transport for the Australian Defence Force.

I was very proud to be the only civilian selected in a 4-man team to help develop and deliver the Pilot course and introduction to service for these 65 tonne vehicles.

### 4. What keeps you motivated?

I Like to Challenge myself and the people I train. The aim for all of us should be to get better every day.

### 5. What aspect of your role do you enjoy the most?

I get most enjoyment from my role when I See a Driver understand the training and take that understanding out onto the road and put it into practise in his work place.



Pictures supplied by Alex Malabie

# PNGDF XMAS LUNCHEON

## Mepha Parom

HR Admin Officer - PNGDF Murray - iPi Catering

The PNGDF is an institution of hierarchy whereby an army is strictly guided by Military laws and governed by commands from the top hierarchy.

Throughout a working year, armies live and move by orders from the top hierarchy.

For a PNGDF Soldier, there is a time for celebration, and a time for hardship & commitment.

The yearly Christmas Luncheon is that special time of the year where soldiers get to enjoy not only some well-earned downtime from training, but because it is the only time each year whereby the hierarchy is turned upside down.

That simply means that on this day only each year in the OR's (Other Ranks) Mess for Non-Commissioned soldiers (eg: Privates up to Corporal rank) will be able to give orders to Commissioned Officers (Senior NCO's Lieutenants, Captains, Majors etc) to serve them their lunch.

The Privates/Lance Corporals & Corporals tend to enjoy these luncheons by being served by their bosses. This is the only time in PNGDF calendar that you get to see the CO getting orders and responding to orders from Private soldiers. It is a fun-filled moment for all the hard working soldiers and a way for the Army's officers to show their thanks to the soldiers for the hard work they have put in throughout the year.



# first in tailor-made logistics solutions in Papua New Guinea



## iPi Catering

"Qualified, professional, enthusiastic catering & industry personnel"



### CERTIFIED

ISO 9001:2015

Quality Management and HACCP Accreditation at multiple locations in PNG



iPi catering is one of the largest volume, industrial caterer and camp service providers in the Asia Pacific region, providing extensive food service operations to the PNG mining, resource and service sectors.

Whether your requirements are for a remote 50 person fly camp, or a 2000 strong multi facility mine site base - no matter what the location or how extreme the conditions, iPi Catering can deliver!

iPi catering successfully balances variety and taste with nutrition, consistency, reliability, food safety and value for money.

All meals are prepared with the best ingredients using the latest food handling procedures and safeguards.

Logistical support in terms of supply chain, storage and administrative assistance, all serve to promote exceptional solutions for all our valued client and partners.



[www.iPiGroup.com.pg](http://www.iPiGroup.com.pg)

The iPi Group PO Box 795 Lae, Morobe Province, PNG

Ph: (+675) 478 4300 Fax: (+675) 475 1417

Email: [iPiGroup@iPiGroup.com.pg](mailto:iPiGroup@iPiGroup.com.pg)

# LEADERSHIP LESSONS From Sport

By Kevin Eikenberry

Chances are, you will be watching sports soon. Any team sport is more than a chance to relax, eat or spend time with friends. Team sports offer you a leadership learning opportunity. They really do.

The players will have a game plan to help them prepare to win and this article is your game plan for gleaning leadership lessons from the game. Unlike the players however, your game plan is a guaranteed winner. Here is a game plan for you – things you can look for that will certainly offer you lessons, ideas and even inspiration for your next week at work.

## The power of persuasion

Many sports games are almost as famous for their commercials as they are for the game itself. Companies have hired very smart people and invested very large sums of money to try to persuade you about their products in just a few seconds. As you watch individual commercials, and as you think about them in total, what lessons can you take to help you be more persuasive in your work?

## The importance of passion and energy

We expect professional athletes playing in a big game to be excited and have positive energy. In fact, if a team came out with no energy or passion to play, it would be the biggest story of the weekend. Why do we expect passion and enthusiasm from these players, but don't expect it of ourselves or those around us? What lessons about energy, attitude and enthusiasm can you take from the game?

## The role of coaching

Cameras will be focused on the coaches often during this game. While they can't get on the field or make a play, they will have a huge impact on the outcome of the game. The difference in style alone between coaches is worth observing. That in itself is worthy of reflection – there is truly more than one way to be a successful leader and coach. How is your coaching style helping you and your team succeed?

## The existence of momentum

Look for the moments when momentum shifts during the game. Suddenly, one team will leap ahead of the other and

achieve a significant lead. Success breathes success and so momentum builds. There will be lessons for us off the field to help us create this shift on our team. What are you doing to create momentum for yourself and your team?

## The necessity of preparation

Winners prepare to win. Both teams will come into the game well prepared, and without a doubt, preparation will play a role in the final outcome. Most people don't spend nearly enough time or focus on preparing to succeed.

What does your preparation look like? What type of preparation do you expect from your team?

## The value of agility and flexibility

Both teams will have a game plan, and both teams will adjust and tweak the plan as the game goes on. The most adaptable team will likely win. How adaptable, agile and flexible are you? Are you and your team able to shift focus when situations present themselves?

Each of these themes will have lessons associated with them, if you intentionally look, and they are just a start – rest assured there will be many other lessons. You may see examples worth emulating (or not). You may gain a story to illustrate a point in your next presentation. When you look for the leadership lessons in sports events, you will most certainly find them.

**Enjoy the game – and hopefully with this game plan, you will gain some leadership lessons as well.**





## Recipe for Success: Double Cherry Cheesecake with Jelly topping & Mango Coulis Jelly

**Henry Bayagau**

Quality Assurance Manager - iPi Catering

### Ingredients

250g plain chocolate biscuits (see notes below)

80g butter, melted

1/3 cup boiling water

2 teaspoons powdered gelatine

250g cream cheese, softened

1/2 cup Sour Cream

1/2 cup caster sugar

1 teaspoon vanilla bean paste

1/2 cup thickened cream, whipped

200g fresh cherries, pitted, quartered

### CHERRY & MANGO JELLY

300g fresh cherries, pitted

3/4 cup caster sugar

1 cup sour cherry nectar (see notes)

2 tablespoon powdered gelatine

3 x Ripe Local Mangoes

### Method

**Step 1** Grease a 6cm deep, 20cm (base) square cake pan. Line base and sides with baking paper, extending paper 5cm above edges of pan.

**Step 2** Place biscuits in a food processor. Process until coarse crumbs. Add butter. Process until just combined. Press biscuit mixture evenly over base of prepared pan. Refrigerate for 30 minutes.

**Step 3** Place boiling water in a heatproof bowl. Sprinkle over gelatine. Whisk until dissolved. Set aside for 15 minutes to cool.

**Step 4** Using an electric mixer, beat cream cheese, sour cream, sugar and vanilla until smooth and combined. Beat in gelatine mixture (see notes). Fold in whipped cream, then cherries. Pour over biscuit base. Refrigerate for 2 hours or until set. To make mango coulis peel ripe local mango chop into pieces and cook with brown sugar in a light frying pan until all mango dissolves and become soft then add a teaspoon of lemon juice and mix in the final table spoon of gelatine, let to cool a bit before adding over the jelly. Refrigerate for 2 to 3 hours or until set. Cut into 12 pieces then Serve.

**Step 5** Pour jelly mixture over cheesecake mixture, To make mingo coulis peel ripe local mango chop into pieces and cook with brown sugar in a light frying pan until all mango dissolves and become soft then add a teaspoon of lemon juice and mix in the final table spoon of gelatine, let to cool a bit before adding over the jelly. Refrigerate for 2 to 3 hours or until set. Cut into 12 pieces then Serve.

Serves 12

*Footnote:*

*Add sifted cocoa powder to the cream cheese mixture for an extra bit of chocolate. We used Choc Oreo biscuits.*

*To prevent lumps in the cheesecake, make sure the cream cheese is at room temperature before adding gelatine. You could also use apple juice.*

# I AM A HIGHWAY DRIVER

**Sarah Loa-Dou**

Driver Trainer Administrator - iPi Transport

It's a cold morning and I am woken by the sound of my alarm kick starting my day. "Em wanem taim nau?" ("What time is it?") I wonder as I struggle out of bed. I check my mobile and realise that I am in the iPi Lae Drivers Lodge – and it is 3am in the morning. Another day on the road... I spring out of bed and go for a warm shower.

"Work" for me is not your average 8am to 5pm job or an ordinary 8-hour shift as is common for most folks in our country. Rather it is a gruelling but satisfying job that may last from a minimum of 10 hours a day spent on the road. Satisfying, I say, because I know that with the job I am performing, I am bringing goods and services that may otherwise be impossible, to the masses.

I am a Highway Driver.

With my truck pre-checks done, and my paperwork sorted, I am now on my way to another province. Sometimes, I pass through three different provinces in one trip that lasts for three or more days.

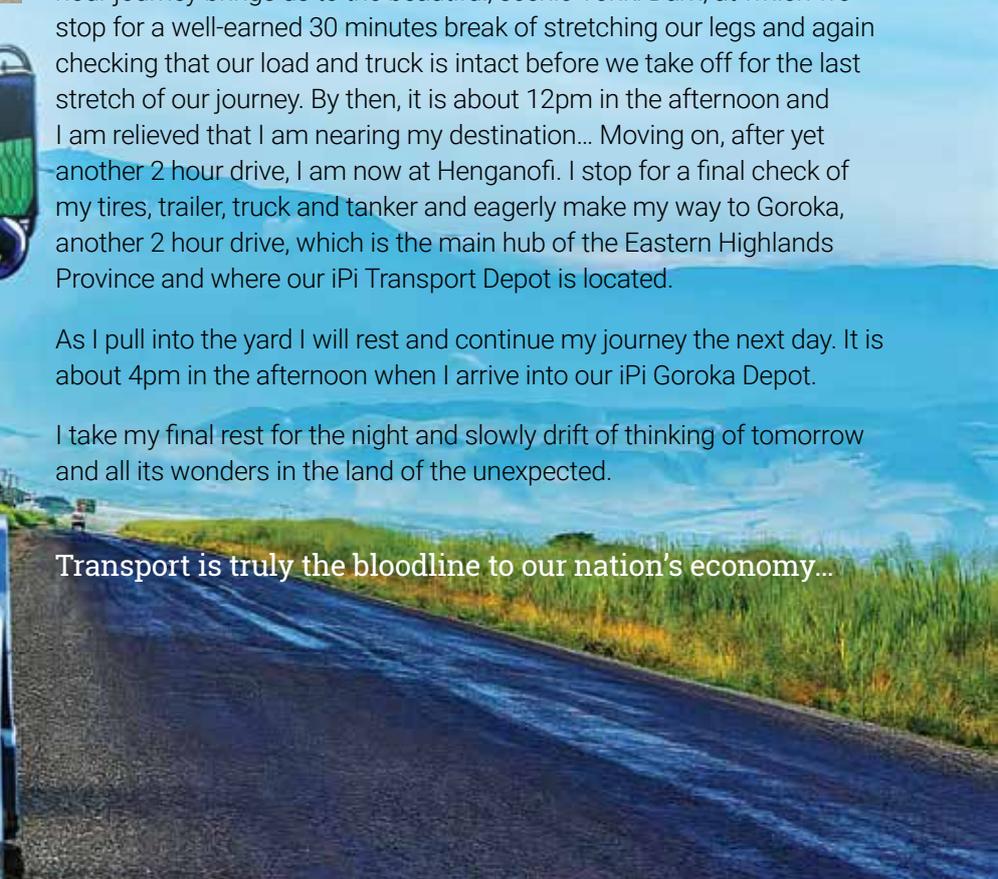
With flashing lights that reflect the beautiful iPi **"wave"** logo that is artistically painted on all our tankers by our hardworking Lae Workshop staff, and is distinct from a mile away, we go off in blue and white explosions of colour. Our logo tells everyone along the Okuk Highlands Highway that we are iPi Transport, and we are met with enthusiastic yells of **"iPi!"** as we pass through numerous markets and villages, and we are proud to show that we are doing what we can, in our little ways, to ensure services reach our fellow countrymen and women, who are far from development.

Our convoy starts at 4am, from 10 mile depot, and we rest after a 2 hour drive. We stop at 40 mile for 30 minutes to ensure all our tyres and loads are intact before we steady our way through the Markham Valley plains for another 30 minutes at our designated rest stop, to do our mid-trip checks before we climb up the winding stretch of the Kassam Pass, which greets us at the entrance to the Highlands region. Our 2 hour journey brings us to the beautiful, scenic Yonki Dam, at which we stop for a well-earned 30 minutes break of stretching our legs and again checking that our load and truck is intact before we take off for the last stretch of our journey. By then, it is about 12pm in the afternoon and I am relieved that I am nearing my destination... Moving on, after yet another 2 hour drive, I am now at Henganofi. I stop for a final check of my tires, trailer, truck and tanker and eagerly make my way to Goroka, another 2 hour drive, which is the main hub of the Eastern Highlands Province and where our iPi Transport Depot is located.

As I pull into the yard I will rest and continue my journey the next day. It is about 4pm in the afternoon when I arrive into our iPi Goroka Depot.

I take my final rest for the night and slowly drift of thinking of tomorrow and all its wonders in the land of the unexpected.

Transport is truly the **bloodline** to our nation's economy...



...Dedicated to our Highway Drivers who have served iPi for 20+ years and the many more to come...

# first in tailor-made logistics solutions in Papua New Guinea



Innovative



## iPi Transport

Transport



iPi Transport's Heavy Vehicle Maintenance Facility, Administrative Centre and experienced Transport Logistics personnel based in Lae, provide total and comprehensive maintenance and fleet control - 24 hours a day, seven days a week, all under our ISO 9001:2015 Quality Assurance Certification.

Our advanced fleet includes Kenworth prime movers, B-Doubles, bulk fuel tankers and general container trailers, Whether your critical cartage needs are for the mining and resource sectors of PNG or for an owner operator business - your business is valued by us!

Solutions



iPi Transport have been delivering precious cargo safely across PNG for over 15 years. Guaranteeing your delivery, whether that be hundreds of thousands of litres of fuel per day or much needed dry cargo, across some of the most rugged landscapes found anywhere in the world is what we do best!



[www.iPiGroup.com.pg](http://www.iPiGroup.com.pg)

The iPi Group PO Box 795 Lae, Morobe Province, PNG  
Ph: (+675) 478 4300 Fax: (+675) 475 1417  
Email: [iPiGroup@iPiGroup.com.pg](mailto:iPiGroup@iPiGroup.com.pg)

iPi Goroka

# STEPS UP EMERGENCY DRILL

**Angeline Gene**

Trainee HSSE Officer - iPi Transport

The iPi transport team here in Goroka successfully executed an emergency response exercise at Kami, outside of Goroka Township early this quarter. The drill was carried out to purposely assess our preparedness in responding to incidents.

The external party involved were informed in advance:

- > The Highway Patrol
- > Fire Brigade
- > PUMA Energy Goroka
- > iPi Transport Goroka staff

Two days prior to the drill, all Emergency Response Unit (ERU03) equipment were checked and response items available. The trailer was test run by the lead mechanic ensuring road worthy.

Apart from the trailer equipment, fuel slopes and other materials were used to ignite smoke having real incident scenario.

The following scenario was played out during the drill:

*Driver Nixon Nafi while on his way to Location X to discharge Petrol, smelt Petrol fume and noticed smoke emerging from underneath the demountable tank432. Driver then immediately pressed the in-cab panic button and called into Goroka Operations and MST requesting for immediate assistance.*

**Communication:**

- > Goroka Depot Operations (Sylvester Kali) received call from Lae Operations at **13:48hours** of the incident.
- > The depot loud hailer siren was put on as an emergency alert to everyone in the yard.
- > The Mechanic and the iPi response Team were alerted at an instant.
- > MST were notified from Truck In-cab alerts
- > Police Highway Patrol and Fire Brigade were notified within 60 seconds later after the first incident notification alert
- > Calls made to PE Terminal Manager's phone were unreachable. Garry (Terminal Dispatcher) received the alert 7 minutes later.
- > iPi Response Team arrived at the incident site at **14:00hours** (12 minutes later after receiving the call). The Police Highway Patrol followed afterwards.
- > Fire Brigade came after that while the iPi Response Team were on the ground setting up the barricade
- > PE Team arrived 25minutes later due to congested traffic



**Action Plan:**

- > Barricade incident site, half of the road. Dangerous good precautionary signage placed out to alert road traffic and bystanders.
- > An emergency loud hailer was used on incident site to make awareness, control bystanders and traffic
- > Police Officers stood on both sides of the road putting a halt to traffic movement to avoid any potential ignition source while the problem was rectified.
- > Fuel leakage from underneath the tanker was contained through Bunding the location and use of square absorbent pads.
- > Goroka Fire Brigade sprayed foam extinguisher all over the demountable tanker432 and had it washed off with water afterwards

After the drill, a short debrief and refreshment was held back at the depot where I took the opportunity to highlight on the importance of road transport safety and our level of preparedness in response to incident.

**We thank all parties involved in carrying out a successful Emergency Response Exercise and look forward in working in collaboration with all those involved in the future.**



## GOOD NEWS

**STORIES...**

Always a welcome invitation

Hello readers the 'insider' here...

On behalf of the team can I please pass on our sincere thank you for all the contributions to this edition of the iPi Group's 'Insider' magazine.

Your stories and your photos are always embraced, and a reminder whilst we do our best to include the photos sent through it is far better that we receive high resolution shots as this does improve the overall look and quality of our publication.

Keep in mind that the iPi Group's 'insider' is your broadcast medium and we highly encourage you to use it. It is your message board and it is a wonderful means of highlighting to all in and associated with the iPi Group the things that are happening around you, your workplace, your community, your province, and your sporting interests and successes as way of example.

We warmly welcome your participation in the publication, and wish to see your happy snaps, hear about your suggestions, your achievements, or your favourite fashion tips...

Keep smiling and happy writing!

...the 'insider'

[BusinessDevelopment@iPiGroup.com.pg](mailto:BusinessDevelopment@iPiGroup.com.pg)





**Insider Staff Profile**  
**Melissa Ranu**

**1. What is your role?**

Housekeeping

**2. How long have you worked with The iPi Group?**

1 year

**3. Best thing about working with iPi?**

The corporate culture and the friendly working environment - I just love how you get to meet people from all works of life who are super talented in their own ways.

**4. What three words would you use to describe your role?**

Hard-working, diligent and sparkling

**5. If you could do another job for just one day, what would it be?**

I'd definitely choose to be a waitress. I just love how meticulously they do their job.

**6. What is the one TV show you cannot miss?**

Hmm...too many to choose from, probably all the Filipino dramas that's being played on TV Wan right now \*laughs\*.

**7. If you could have dinner with any celebrity, who would you choose?**

Selena Gomez

**8. What do you value most in life?**

God, family and work

**9. What would you do if you had a million dollars?**

I'd buy a house and a car.

**10. If you could pick a superpower, what would you choose?**

To be invisible.

**'Raun Raun' with iPi**





# THE iPi GROUP OPERATIONS 2020

## First in tailor made logistics solutions in Papua New Guinea



The iPi Group's vertically integrated logistical operations are as varied as the needs of our many clients:

- Commercial Catering
- Fully integrated Camp Management
- Warehousing and dry goods storage
- Transportation of bulk fuels and dangerous goods
- Property development and management



ENGLISH



FRENCH



CHINESE



Level 4, Stratos Tower, Stratos Ave,  
 Waigani NCD, PNG  
 Ph: (+675) 311 3250 (POM)  
 (+675) 478 4300 (LAE)  
 Email: [iPiGroup@iPiGroup.com.pg](mailto:iPiGroup@iPiGroup.com.pg)

Follow us on:



[www.iPiGroup.com.pg](http://www.iPiGroup.com.pg)