



insider

ISSUE 45

SECOND QUARTER 2021



INSIDE THIS ISSUE...

| Message from the CEO

| A Recipe for Success

| Q&A with Grace Mogi

| New Employee & Staff Profile

| Are You A Taskmaster
Or A Prospector?

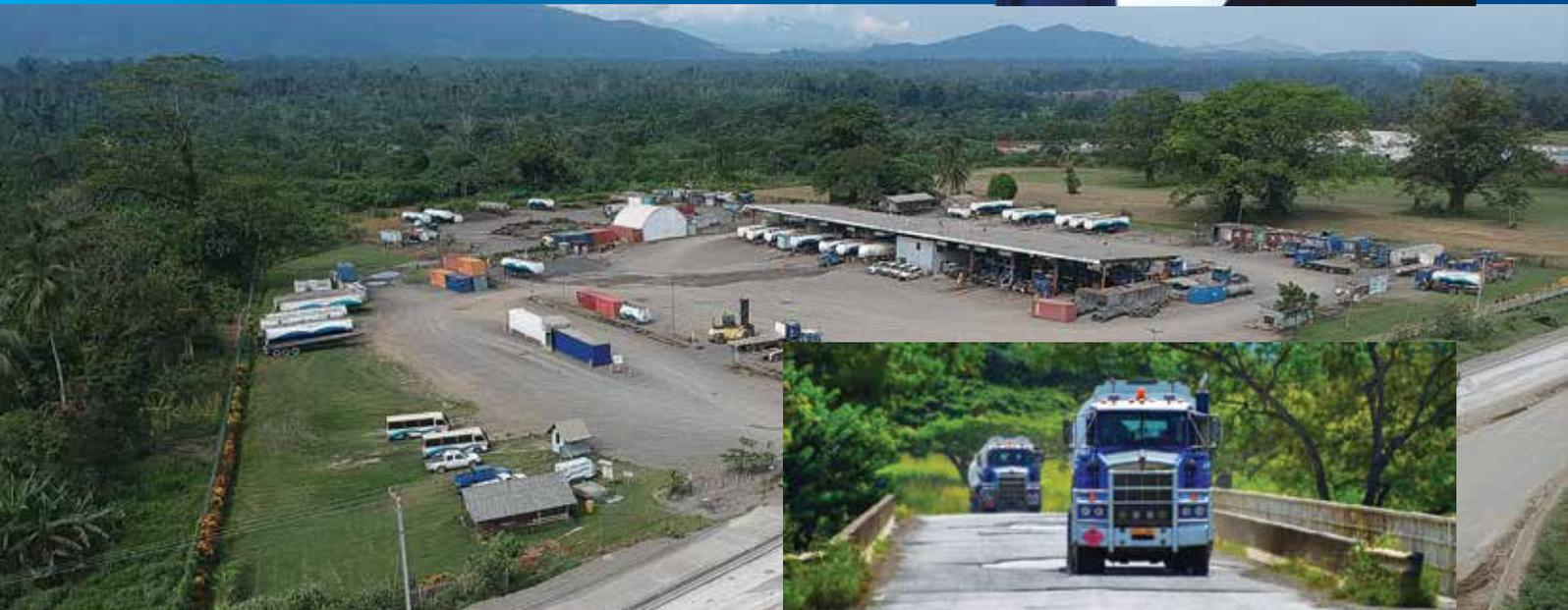
...and much more

www.iPiGroup.com.pg

Message from the **CEO**



Scott O'Reilly, OBE
Chief Executive Officer
Scott.OReilly@CEO.iPiGroup.com.pg



Welcome everyone to our 2nd edition for 2021 of the iPi Group's Insider.

As we continue to grapple with the Covid 19 response a new issue looms, that of vaccination. We are being pressured, albeit in a collaborative manner, by some contract principals to move toward a compulsory protocol with our workforce. As a Group we at iPi have decided to utterly support the vaccination of our staff inclusive all associate financial and logistics arrangements, and extended to immediate family members, whom voluntarily desire to be vaccinated. I'm less sure though as it concerns any form of coercive protocol. There's an argument, with which I agree, that employees dealing directly with large numbers of members of the public; for example those involved with food service, should be protected and indeed protect those they deal with, and like any other infectious position risk with food service is to a zero tolerance protocol. I'm less sure though with respect to say back

office individuals and while giving full support toward voluntary decisions believe that the support should be equally extended for both acceptance and for refusal. The sometime mendacious; the glib flippant comedic rendering of reality that I watch on foreign news broadcasts has not taken hold at all here and I remain a firm supporter of the present strategies which our State regulatory authorities are employing.

In this issue Trent Scott, Director of Business Development for the Group summarises a couple of wonderful events during the Quarter; the re-signing of our lengthy partnership with SP Breweries Foodservice, an announcement of new fleet being brought in for Transport under our Puma contract and some encouraging signs of early progress toward reopening at Porgera.

Peter Long my General Manager of Catering likewise speaks to the SP news and early signs of positive progress at Porgera; and touches upon our support with respect to Covid responses and vaccination issues specifically the rollouts around the PNGDF bases of the country where we operate.

Callum McKinnon and Rod King our Project Managers for the PNGDF contract summarise the current status of the service which includes the milestone of 10 million meals to the soldiers, countless high end functions across every base and some "Return to our Country" initiatives with a number of the Dining Halls having been refurbished and painted by us, a number of kitchens upgraded with both new and rebuilt equipment, and various other initiatives that make us proud to be iPi and proud to give back to our Country and communities wherever we financially can do so.

We continue the issue with a recipe for success; the very tasty Highlands Burger!!! One of our talented Inventory Cost Accounting Officers (ICAO) Grace Mogi at Moem Barracks takes questions in a Q & A session and then the Editor (Trent Scott in case you wondered!) includes some advice when faced with potential setbacks or challenges. Certainly Garnet Madu at our Goroka Depot swept the month with fantastic enthusiasm and dealt with all challenges he faced, winning the April employee of the month, and Alex Malabie our driver training coordinator also spent time in Goroka with some in house fuel safe discharge procedural training.

Next in the issue we profile our new Transport and Logistics Manager Brian Warrillow. With over 20 years experience in the Oil and Gas industry inclusive a very senior role with Puma, Brian is a valuable edition to our team; he brings perspicacity and an attitude of principals not personalities win progress. The first review by Brian of a reasonably difficult position paper I put to him resulted in such a positive inciteful response that I asked him to clone himself five times! We also profile one of our Accounts Officers Oliver Kopa a really well regarded positive and talented member of our Transport Finance Department.

Enjoy the read everyone, feedback is always welcome!!!

...Scott

Contents

8



PNGDF Catering Update



15

Training to upskill drivers on safe fuel discharge

18



Raun Raun with iPi

Message from the CEO	2
From the Business Development Desk...	4
General Manager's THOUGHTS...	6
Recipe for Success: Highlands Burger	9
Q&A with Grace Mogi	10
Are You A Taskmaster Or A Prospector?	12
GOOD NEWS Stories...Always a welcome invitation	13
New Employee Profile: Brian Warrillow	16
Staff Profile: Oliver Kopa	18

From the Business Development

DESK...

Trent Scott

Director - Business Development
Trent.Scott@iPiGroup.com.pg



We are now truly well into 2021 with mid-year just around the corner. There is something about this whole COVID19 thing that is making it feel like time is travelling at warp speed...

This quarter started off with our iPi Catering team and our valued partners The SP Brewery committing to further our long term partnership and our continued delivery of a quality onsite food service via their onsite kitchen and canteens.

At The iPi Group we take great pride in being able to always provide alternatives, professional thoughts and positive solutions for our valued clients and our continuation of Catering Services at The SP Brewery facilities in both Lae and Port Moresby is surely a reflection of this and the understanding that when healthy and affordable meals are delivered on site, the following benefits can surely contribute to better business and happier employees:

- > Employee productivity and morale is boosted
- > Employees maintain focus whilst on duty
- > Promotes healthy eating habits
- > Increased bottom line and reduced facility down time

On the Transport front, our growing partnerships continue to develop with business synergies and opportunities coming into place that will further support the industry nationally through the delivery of quality Logistics and Supply Chain Services, Innovation and Best Practice Initiatives.

This brings me to finish on some positive notes by firstly reporting that we are well into the procurement of some new fleet, to underpin our continued industry leadership

and our proud partnership with Puma Energy PNG to deliver fuel not just above national standards but to that of globally recognised benchmarks that contribute to the long term sustainable futures for both the industry and most importantly our people.

The arrival of vaccines for COVID19 and the national rollout are now underway nationally and we are also starting to see some positive signs on the iPi Property front with business houses returning more of their staff to PNG. These positive signs for the country have also contributed to our iconic iPi on Airvos Executive Apartments welcoming a number of new residents to the complex.

With the recent announcement of the Porgera Gold mine 'new Porgera Joint Venture' framework negotiations being agreed, we are continuing to work enthusiastically and remain steadfast in our commitment to assisting the mine operator to be up and operating as soon as possible.. Much has certainly happened over the last 12+ months since the mine went into Care and Maintenance and we are delighted to see some sunshine rising over the mountains.

And so... in closing, I encourage you all to eat healthy, exercise, stay safe, keep smiling... and always do the right thing, even when no one is looking!

Trent

iPi on Ugava



Urban Lifestyle - Relaxing Views

A boutique complex consisting of ten spacious 2 bedroom, each with private ensuite apartments. Centrally located in Waigani's Diplomatic hub. Suiting both Professionals, and FIFO workers.

- Fully furnished with brown and white goods
- Swimming pool, BBQ and Entertaining facilities
- Open plan kitchen, dining and living with modern quality appliances
- Fully equipped laundry, office space and duel undercover parking bays
- 24/7 onsite Security and Back-up power
- Vision City Shopping Mall, Royal Papua Golf Club, Moresby Arts Theatre, Parliament Haus, National Museum, Port Moresby's Jacksons International Airport and more, all located within 5 minutes drive

The iPi Group

Level 4, Stratos Tower, Stratos Ave, Waigani NCD
Tel: 311 3250 Email: iPiGroup@iPiGroup.com.pg

www.iPiGroup.com.pg



General Manager's THOUGHTS...



Peter Long
General Manager iPi Catering
Peter.Long@iPiGroup.com.pg

Hi everyone,

I do trust you enjoy the read; this as I take a moment to reflect back upon the past quarter of 2021 and the activities we have been heavily involved in across the months post the New Year commencement.

Indeed it is worthy of mention that we are still working within the world of Covid-19 and all this throws our way. I am so pleased to be at the forefront of updated medical information dissemination and this to and for all who work out of the POM Head Office, the Defence bases across the NCD, the South Pacific Breweries and additionally further afield. Vital it is that our people receive quality information and background especially and more so with the soon-to-be roll-out across PNG of the AstraZeneca vaccine. In the meantime, we are committed to ensuring that our people follow all the Covid-19 protocols each and every day whether that be at work or at home. Sadly PNG has been drawn further into daily exposure of Covid-19 and our task is to take the lead in guidance and advice beyond that of what is detailed in various media outlets. We remain highly protective of all in our iPi family.

I commend our Catering crews up in Porgera – here they are extending upon their fine work in helping and supporting the great people of Barrick and in particular, providing the professional support to those whom are in self-iso up there prior to commencing their work cycles on site. Whilst the PJV Care and Maintenance program is still front and centre and perhaps expected to remain so for many months to come, we are delighted to learn that steady and positive progress is being made on the aim of Mine re-opening. Obviously we are keen to see a re-start to the mining operation and will

be in-situ to support exactly that. Every measure we can lend to the PJV to see a re-start eventuate will offered. The Porgera communities have suffered greatly over the past 12-14 months with the all but mine shut-down and a great deal of support has been provided by iPi in general. I for one am extremely proud of our direct and positive involvement in and across the Porgera valley and wish the leaders of our communities up there all the very best in all they are endeavouring to achieve.

On both the mine-site and over at Suyan our catering teams are performing brilliantly and I pass on my sincere thanks for their dedication and commitment. I am certain the PJV see the professional support delivered and embrace the same warmly. Likewise at Mountain Lodge we continue to provide the sharp hospitality services to the SOE crews when they are on site. On the topic of on-going support, our Paiam Warehouse staff are indeed at the ready to supply the mining operation all catering requirements and I thank them too for all they deliver. They are central to all we offer in and around Porgera. Please folks, keep up the great work.

Many of you may already know that we have just renewed our lengthy and much valued partnership with the South Pacific Brewery; this in both Lae and Port Moresby and to say that the Catering crews at each establishment are overly excited is perhaps an understatement. They have performed wonderfully and we are most proud of their efforts. Having the South Pacific Brewery as a key Client means a huge amount to the iPi Group and the lengthy professional association we have enjoyed with the SPB is greatly protected. To Ed and his brewery teams at both establishments, I pass on my many thanks for your collective support, involvement and participation in all we achieve.



Food preps before lunch time

Readers, please keep in mind that iPi Catering has now reached a four (4) year milestone in providing, servicing and delivering the essential foodservice to the Papua New Guinea Defence Force and goodness, we are so proud of the achievements. Yes, across all the Bases in PNG we are present, each and every day we delightfully serve the breakfasts, lunches and dinners to the good and decent Defence personnel. Gradually and over the years we have seen the feed strengths expand and this year there is an expectation of an additional intake of new recruits thus our numbers being taken care of daily are increasing. Our catering crews across country are simply adapting to the changes and are doing so with both ease and flair. Our staff are greatly encouraged by our work with the PNGDF.....we remain close to both the mainstream personnel along with the most senior in and across the ranks. Our respect for the work the PNGDF does is of the highest level and given the key support role we are entrusted with makes our daily work a pleasure.

What is wonderful to share with you is news regarding the ancillary work we do for the PNG Defence and this ranges from the likes of garbage/rubbish removal, gen-set maintenance, minor works in and across the messing facilities, electrical upgrades, support by way of Offices for Compliance Managers, repainting of mess dining halls, repainting of dining hall floors, installation of upgraded kitchen equipment, repairs to existing equipment and so the list goes on. Much is never seen by our Client but much is achieved behind the scenes. Further, we are full of additional innovative ideas all of which we openly share with the most senior of ranks. Yes, our work goes well beyond the mess bain-marie's each day best said and that proactive activity will not wain. We firmly stand behind the concept that we provide/deliver a holistic approach to our

work – that we are not merely professional caterers offering only a sharp and impressive foodservice but 'partners' in and across a spectrum of opportunities. It is what makes iPi Catering stand out beyond that of others. Proudly we embed ourselves as support providers and in the case of the PNG Defence Force, we deliver far more than what an expectation is. That is true integrity I believe.

Whilst we have been converted by the general restrictions 'Covid-19 style', please understand that our external community activities have not been put to one side because of. iPi Catering has indeed been front and centre in support for various school groups, Church groups, sporting teams, community events, school and university sponsorships, we have donated to a number of quality causes and participated in a vast number of carefully controlled business ventures. Where we can offer support services, especially towards charitable organisations, we have done so. Budgets are extremely tight but where we can squeeze out a kina or two to offer external assistance we will do so. Our 2021 budget is being hammered accordingly however we are proud that our modest community activities and involvement are valued. We do remain always an important component of the communities we work within. Very proud we are of our social ethics and participation.

In closing, I wish to thank our iPi Catering employees – this one and all – you are very much a part of all we achieve – you are the essence of what we stand for – you are an important component of our successes and as such, we rely on your role and your expertise. Being part of a team which values 'quality' means that we all carry equal responsibility and, for that, I recognise all you do for iPi. Great stuff and please, keep up the terrific work.

Again, always happy to pencil out a note or two for the 'insider' and I do trust my update is of value.

And further, delighted to restate my long standing mantra..."work safe and play safe".

Cheers and we shall talk soon...continue please to stay clear of the 'big sik'.

Peter Long

PNGDF Catering Update

Callum McKinnon and Rodney King
Project Management – PNGDF - iPi Catering



Hello everyone,

We are delighted to have the opportunity to offer our readers an update on all things PNG Defence catering. Yes and as you know, we operate each and every day – indeed a 365 day a year program and proudly across all Papua New Guinea Defence Bases.

As a reminder, these Bases include:

- > HQ Murray Barracks – POM
- > Goldie River Barracks – POM
- > Taurama Barracks – POM
- > The Air Transport Squadron – POM
- > The HMPNGS Base Basilisk – POM
- > Igam Barracks – Lae
- > HMPNGS Tarangau - Manus Island
- > Forward Operating Base Kiunga
- > Forward Operating Base Vanimo and
- > Wewak

iPi Catering has some 150 employees embedded across all project sites and the responsibilities and job roles of our staff vary immensely. Of course the obvious roles are our Head Chefs, Cooks, Kitchen-hands, Dining Room Supervisors/Attendants however there are a raft of other disciplines we cover and these range from Bakery professionals, Veg Preparation staff, and Scullery staff to Stores persons, Cleaners, Drivers, Mechanics, Maintenance staff, Accounting support staff, Quality Assurance and Safety officers.

One assumes that our focus is always the mainstream quality catering iPi Catering is so renown for and on

that note, yes, a significant percentile of our work is the preparation, cooking and service of three (3) fine meals per day and, on each Base. Going further though is the additional works we provide that many of you perhaps would not be aware of...we also address the specialist function needs of and across all ranks, we provide the supplementary rations for security personnel, we deliver the essential rations for the Naval vessels along with in-field rations along with support catering whilst various Military training is taking place.

Our catering responsibilities are primary yet to deliver all this consistently and on a timely basis we rely heavily on our in-house support personnel – these the very people who keep our dedicated vehicles on the road (and in road-worthy condition), our drivers of the same, the highly skilled people who keep in check the maintenance of our kitchen equipment (large and small), the people who keep control of and issue stores and stock, the people who steward our Quality Assurance measures and our Safety compliance and further, we have our dedicated cleaning staff who prep all manner of Kitchen and Dining Room requirements.

In Port Moresby we have a dedicated and very specialist team of function caterers inclusive of service staff. Additional to this and attached to Murray Barracks is a highly talented group of Bakery and Pastry experts.

It is wonderful to see our teams coming together in such a highly coordinated way...examples of such include the excellent prep and delivery of high end functions to the likes of say, the POM waterfront on occasions of Naval vessel arrivals/departures or, VIP meetings on (all Bases) whereby our catering supports Senior Ranks in the execution of their Military responsibilities or, where PNG Government representatives/Australian/New Zealand/American Defence personnel have presence with the Senior PNGDF Ranks. Very much in a day's work to our Defence catering teams. Interestingly enough and on the note of specialist functions, our people delight in being involved as it offers a wonderful platform to showcase their highly talented skills. Never comes an event or an occasion where our dedicated staff back away from doing what they do best.

Talking to Peter Long, our iPi Catering General Manager, he recently reminded us that we have just achieved a four (4) year milestone in catering for the specific and specialist needs of the PNGDF and in saying so, he made reference as

Recipe for Success: Highlands Burger

to how proud he is (on behalf of the entire iPi Group) that we have now:

- > Served just shy of 10,000,000 quality and to spec meals across country
- > Delivered countless high-end functions and on every Base
- > Importantly, achieved a workforce safety record second to none
- > Adapted to constantly changing feed strength numbers on Bases
- > Painted and upgraded a number of Dining Halls
- > Upgraded a number of kitchens with new and rebuilt equipment
- > Continued with steady and applicable staff training
- > Assisted professionally PNGDF Compliance Managers with their tasks and responsibilities
- > Offered commercial opportunities to the PNGDF Commercial Support Program

Peter said that our corporate vision is to not only maintain but further enhance our long term and highly valued partnership with the PNG Military; this where-by iPi Catering continues to deliver real and commercially responsible outcomes for Defence and by default deliver the quality foodservice for the good and decent personnel we cater for.

As an aside but importantly, we thank most sincerely the many Defence personnel we deal with contractually for their individual and collective support. The partnership we enjoy with Defence is ever evolving and we stand ready to react positively to additional opportunities where-ever we see them. Delighted of course, to share the innovative ideas we have...

To our Defence Catering Staff, one and all, thank you for your endeavour and professionalism.

STEP 1

Pork Collarbutt



STEP 2

Coconut milk



STEP 3

Ginger



STEP 4

Onion, salt and pepper



STEP 5

Cover and bake, 4hrs 160°



STEP 6

Carve



STEP 7

Choko tips



STEP 8

Enjoy!!!



Q&A

with Grace Mogi

Grace Mogi on job transitioning and how every job is teachable.



Grace Mogi

Grace with colleagues.

Q: We hear you are an architect by profession, how did you end up working with iPi Catering as an Inventory Cost Accounting Officer (ICAO)?

A: No, I actually am a draftsman. I graduated with a Diploma in Civil Engineering from The National Polytechnic Institute of PNG in 2010 and then went on to work as a draftee with Stocks & Partners Ltd. the following year for the next 5 years. In 2016, I resigned and moved to Wewak with my daughter as my husband is a soldier stationed here in Moem Barracks.

The following year, I heard from family that iPi Catering was holding walk-in interviews at the Compliance office for anyone interested in working with the company. Naturally, I didn't think too much of it since I associated it with catering only and it was definitely not in my field of expertise.

I enquired anyway about what jobs were on offer and I was told they would need someone as an administration officer apart from kitchen jobs so I thought maybe I'd give it a shot since I had a fair bit of knowledge in Microsoft and its applications. I gave it a shot and it was a long shot. In July of the same year, I got an unexpected call from the HR department wanting to know if I had time to be interviewed.

A day later I found myself sitting in-front of the site manager and after his interview with me, I was given the okay to start work the following day and that is basically how I ended up being the ICAO.

Q: That was a massive leap you did there. What was the hardest part of the job transition?

A: The hardest part about making that transition from being a draftee to being an ICAO was the fact that I had no prior knowledge about my new job. To go from drawing structural designs to doing inventory work was quite overwhelming to say the least. The "not knowing what to expect" part of the whole process did weigh on me. In a way I set out to prove myself to my employer and also to myself and that made me anxious. It was a good thing the site manager, Maibi, helped in making the transition easy by teaching me the basics of the job.

Q: What aspect of your role do you enjoy the most?

A: I enjoy the training that comes with the job and the interaction with various departments in the company. I think we all strive to do well in our respective jobs and that is commendable. I don't think I would be where I am today if it weren't for the collective efforts of everyone who is a part of the work that I do on a daily basis.

Q: What's the best advice you can give to someone starting out on a completely different career path that is different to what they are used to??

A: My advice would be that, it's ok to feel all the emotions that come with doing something new but you should not let that define you or stop you from achieving your goals. Work smart, be open minded and have a willingness to learn about your new job. And who knows, you may just love it.

first in tailor-made logistics solutions in Papua New Guinea



iPi Catering

"Qualified, professional,
enthusiastic catering &
industry personnel"



CERTIFIED

ISO 9001:2015

Quality Management and HACCP
Accreditation at multiple locations in PNG



iPi catering is one of the largest volume, industrial caterer and camp service providers in the Asia Pacific region, providing extensive food service operations to the PNG mining, resource and service sectors.

Whether your requirements are for a remote 50 person fly camp, or a 2000 strong multi facility mine site base - no matter what the location or how extreme the conditions, iPi Catering can deliver!

iPi catering successfully balances variety and taste with nutrition, consistency, reliability, food safety and value for money.

All meals are prepared with the best ingredients using the latest food handling procedures and safeguards.

Logistical support in terms of supply chain, storage and administrative assistance, all serve to promote exceptional solutions for all our valued client and partners.



www.iPiGroup.com.pg

The iPi Group PO Box 795 Lae, Morobe Province, PNG

Ph: (+675) 478 4300 Fax: (+675) 475 1417

Email: iPiGroup@iPiGroup.com.pg

Are You A TASKMASTER Or A PROSPECTOR?

Setbacks and challenges are embedded into the fibre of business, education, customer service and parenting. Finding the motivation to get up and keep going is the life blood of success.

The age old question of 'are people more motivated when we use incentives / desire (carrot) or reprimands / fears (stick)?' is flawed. People are not robots that simply respond to external stimulus to determine their next move, but rather, people are bubbles of great creativity, influence and potential that is looking for inspiration.

The carrot or stick question assumes that the answer is either one of these two options, or a 'healthy' combination of both. Applying this archaic and short sighted methodology to evolved people is both insulting and ineffective, and results in people feeling resentful and apathetic.

The next problem is assuming that you can inspire people through negative reinforcement. By providing harsh feedback or having the threat of failure hanging over your head will not bring out an inspiration and enthusiasm. It will bring out compliance and competence not because of a desire to learn and passion to thrive, but rather to simply avoid punishment, embarrassment, or shame. It is not the goal for any organisation to have fearful employees.

If the only measurement of success is outcome, then it won't matter what method you use to motivate people. However, if you want people who take initiative, have passion, and genuine interest in what they do, then you might want to look beyond punishment.

Similarly, trying to entice people to buy into goals and targets using hollow incentives is like the immediate rush you get from chocolate followed by the energy dive and flat feeling caused by a drop in your blood sugars.

Unlike a seedless watermelon or a square tomato, you don't need to artificially engineer motivation. People are naturally self-motivated when they are inspired.

Inspiration isn't manufactured through incentives or fear.

Inspiration isn't manufactured at all.

Inspiration is liberated when a person feels a sense of possibility, probability, and pride.

- > **Possibility** is created when you look at a goal and feel how great it would be to achieve it. When you stretch your imagination beyond what everyone else is doing and think beyond the boundaries and get excited by the idea of what you see. Possibility is the marriage of hope and optimism. When you entertain possibility, it creates a natural spark, and an endless curiosity, that can create enough energy to power a small town. Possibility is fostered when leaders encourage their team to step up and have a vision when creativity and out-of-the-box thinking is rewarded and not shot down because 'it's not how we do things around here'. It happens when people have the courage to be proactive with growth and change.
- > **Probability** is created when you feel you are capable of achieving your goal. It reaffirms that success is within your reach and that you are sufficiently skilled to accomplish it. Probability is destroyed when leadership focus, or comment, solely on your failures, shortcomings, mistakes, or inaccuracies, and neglect to acknowledge your achievements and progress.
- > **Pride** is the positive reflection you have on your actions. It is the building of self-worth that creates a deep sense of satisfaction and fulfilment. Pride is the permission to gloat without boasting, to feel worthy without hierarchy, and to accept accolade with great modesty. Pride is pushed down when self-doubt and negative thoughts take control of your ego. Pride is lost when you buy into the mindset of 'never being good enough', 'can always do better', or 'there is always more that can be done'. Tall poppy syndrome eats up pride for breakfast.

GOOD NEWS STORIES...

Always a welcome invitation

Hello readers the 'insider' here...

On behalf of the team can I please pass on our sincere thank you for all the contributions to this edition of the iPi Group's 'Insider' magazine.

Your stories and your photos are always embraced, and a reminder whilst we do our best to include the photos sent through it is far better that we receive high resolution shots as this does improve the overall look and quality of our publication.

Keep in mind that the iPi Group's 'insider' is your broadcast medium and we highly encourage you to use it. It is your message board and it is a wonderful means of highlighting to all in and associated with the iPi Group the things that are happening around you, your workplace, your community, your province, and your sporting interests and successes as way of example.

We warmly welcome your participation in the publication, and wish to see your happy snaps, hear about your suggestions, your achievements, or your favourite fashion tips...

Keep smiling and happy writing! ...the 'insider'

BusinessDevelopment@iPiGroup.com.pg

A teacher that only comments on what students do wrong, and makes no acknowledgement of what they do correctly drains away enthusiasm and compliance, then they become frustrated and apathetic. It is important to understand that good students can be taught, but great students are inspired.

If you lead or manage people, be inspired as you do it, and look for ways to elevate possibility, probability or pride of those around you. Inspired people lift the energy of others just by the way they are.

What sort of impact are you creating in your workplace?

Republished from the International Institute of Directors and Managers (IIDM) – www.iidmglobal.com



Congratulations to Garnet Madu (left) of iPi Transport Goroka for being April's Employee of the month.



EXECUTIVE STYLE LIVING WITH VIEWS TO MATCH



THE PROPERTY

Modern 3 bedroom apartments, located conveniently on Touaguba Hill's Airvos Avenue, providing easy access to Port Moresby's, business districts, shops and social venues. The apartments are all fully furnished with modern and quality fixtures suiting both professionals and families.

PROPERTY FEATURES

- Views of Fairfax Harbour and Burns Peak
- His & Hers master ensembles
- Open plan kitchen with SMEG appliances
- BOSE Home Theatre systems and surround sound
- Infinity edge swimming pool
- Fitness Centre
- BBQ and Entertaining Facilities
- Fully furnished and serviced daily
- Secure undercover parking and private storage bay
- Onsite manager
- 24/7 Security and back up power
- Waterfront Shopping Mall, Royal Papua Yacht Club, Ela Beach, Harbourside Cafés and Restaurants, all located within 5 minutes drive

The iPi Group

Level 2, Century 21 Building, Kunai St, Port Moresby
Tel: 311 3250 Email: iPiGroup@iPiGroup.com.pg

www.iPiGroup.com.pg

Training to upskill drivers on safe fuel discharge

Alex Malabie

Driver Training Coordinator
iPi Transport



Actively participating.



Drivers undergoing the safe fuel discharge training.

iPi Transport Goroka and Hagen Drivers have undergone a fuel safe discharge procedure training covering both theory and practical aspects of it early this quarter.

This procedure details the task involved for the safe and effective operation of fuel discharge of tankers and applies to all iPi fuel truck operators.

Other trainings also covered included:

- > Defensive driving
- > Fatigue management training
- > On road assessments
- > Truck/tanker pre-start checks
- > Coupling and uncoupling of tanker/trailers
- > Product knowledge training
- > Spill management training
- > Incident and near miss reporting (unsafe practice and condition)

Our training mission is to provide a comprehensive training package where Drivers feel safe in a harmonious training atmosphere that involves flexible learning experience. Providing a feedback at the end of the day on how best Drivers can improve their driving skills is what keeps them enthused to expand their knowledge.

We salute our Drivers for the tremendous effort they put in, in ensuring the safe delivering of our client's precious cargo and bulk fuels across the country.



Truck tanker pre-start check.





New Employee Profile
Brian Warrillow

"I know what I am, and where I stand, and from this position in my own capacity before my time is up here, I'd like to say I help contribute to make iPi great."



1. Tell us a bit about yourself?

I started my career following in my father's earlier footsteps in Oil and Gas. My first stint was with Trend exploration in 1991, gaining experience in remote site Heli-borne field crew operations and logistics. I continued working after college with various other oil and gas companies including Puma Energy as their Transport Manager. With over 20 years of experience, I have seen oil (Kutubu light sweet crude) come out of the ground and watch the end distilled product get carted to the service stations for market consumption all around the country, to top it all off I have seen geologists lick stones.

I'm currently working on my Bachelors in Management through Divine Word University flexible learning program and looking forward to graduate next year. A Masters in Logistics and Supply Chain Management is my next personal goal. I hope to do this overseas.

2. As the new Transport and Logistics Manager for iPi Transport, what values do you hope to encourage and foster in the workplace that will benefit both iPi and more importantly our valued clients?

Apart from my experience, I bring a honest, safe, strategic, no-nonsense, holistic approach to logistics, supply chain and road transport. How can we achieve optimal efficiency in our business, in our people, in our abilities?

How do we work smarter? What can we do to bring value added habits to the forefront and replace bad habits and limiting mindsets to the rear? What can I do to assist the company during these difficult times?

What can I do to help precipitate a proactive culture of continuous improvement? These are all strategy level queries I ask myself daily, am I bringing value add to the company or am I just collecting a pay cheque? I refuse the latter. PNG is a hard place, and has a historical habit of sorting out the wheat from the chaff. I know what I am, and where I stand, and from this position in my own capacity before my time is up here, I'd like to say I help contribute to make iPi great.

3. Why iPi?

When I look into operations I scrutinize for gaps – areas of improvement, inconsistencies within a process cycle that inhibit or impede operational efficiency, a skill I picked up from my auditing background. What prevents an organisation from achieving its goals, what internal and external factors hamper progressive forward momentum? And what can I do about it? I've joined iPi for the challenge, and with a solid team – I'd like to help drive continuous improvement to see iPi not just be good, but great. Often the variance between good and great can be as marginal as 1% so if everyone contributed their 1% how great could we (iPi) become.

first in tailor-made logistics solutions in Papua New Guinea



Innovative



iPi Transport

Transport



iPi Transport's Heavy Vehicle Maintenance Facility, Administrative Centre and experienced Transport Logistics personnel based in Lae, provide total and comprehensive maintenance and fleet control - 24 hours a day, seven days a week, all under our ISO 9001:2015 Quality Assurance Certification.

Our advanced fleet includes Kenworth prime movers, B-Doubles, bulk fuel tankers and general container trailers, Whether your critical cartage needs are for the mining and resource sectors of PNG or for an owner operator business - your business is valued by us!

Solutions



iPi Transport have been delivering precious cargo safely across PNG for over 15 years. Guaranteeing your delivery, whether that be hundreds of thousands of litres of fuel per day or much needed dry cargo, across some of the most rugged landscapes found anywhere in the world is what we do best!



www.iPiGroup.com.pg

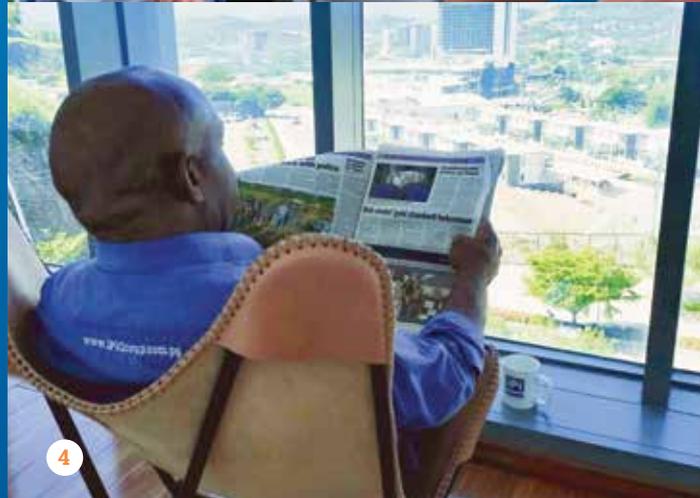
The iPi Group PO Box 795 Lae, Morobe Province, PNG
Ph: (+675) 478 4300 Fax: (+675) 475 1417
Email: iPiGroup@iPiGroup.com.pg



Staff Profile
Oliver Kopa



'Raun Raun' with iPi



1. What is your role?

Accounts Officer

2. How long have you worked with The iPi Group?

1 year 5 months

3. Best thing about working with iPi?

You get to learn a lot by doing other additional tasks, all the more having fun with colleagues including the friendly management team. And one thing is for certain, you know you have a lot of friends (Highway Drivers) when commuting the Highlands highway.

4. What three words would you use to describe your role?

Challenging, unflinching and enthusiastic

5. If you could have dinner with any celebrity, who would you choose?

Undeniably Snoop Dogg

6. What did you want to be when you were growing up?

Growing up I always dreamed of becoming a CPA qualified accountant (following my late dad's footsteps) and now I am on my way to achieving that dream.

7. What is your guiltiest pleasure?

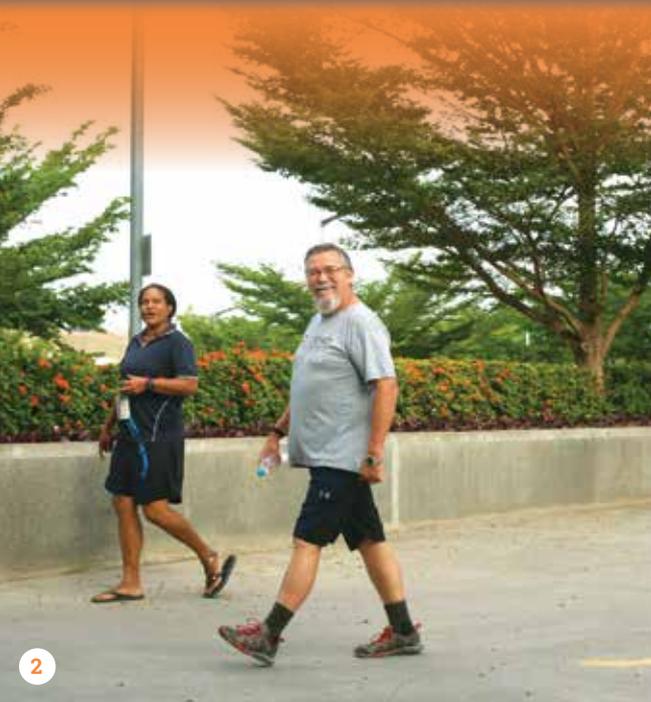
Frankly right now there is a promotion going on with Coca Cola Amatil where you have to participate in buying a Coca Cola product to win a Ford Ranger. The more you buy, the more chances you have of winning so you can imagine the amount of soft drinks I am consuming (lol).

8. If you could bring something extinct back to life, what would you choose?

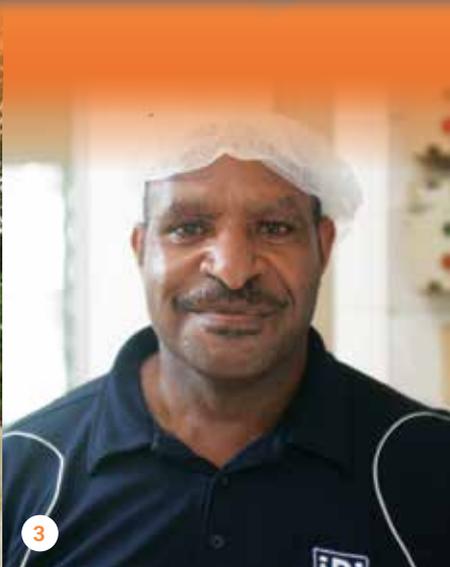
Regrettably my dad, to spend more time with him.

9. What is the most important lesson life has taught you?

I've been through a lot aided and raised by a single parent. The biggest lesson life has taught me is that commitment pays off, either big or small as long as you are devoted to what you doing you will achieve great things in life.



2



3



5



6



8



9



10



12



13

Images from top to bottom, left to right.

- 1: Our CEO and SP CEO Ed Weggemans enjoying some downtime during the Quarter in Milne Bay.
- 2: Catering Operations Manager Dennis Sparks with Group IT Manager Sylvia Aihi heading for an afternoon walk up the hills of Savannah Heights.
- 3: Goldie Barracks Chef Manager Kelly Plele
- 4: Ricky Kepa's having a glance through the paper while enjoying the view overlooking the newly constructed range view plaza and residences.
- 5: Anytime is always a good time for a cuppa coffee.
- 6: (From left to right): Goroka depot supervisor Sylvester Kali with Elijah Riyong from Puma Energy and Gamet Madu posing for the camera after the audit.
- 7: Rest breaks on the highway.
- 8: Sylvester with Transport's QAHSSE Officer Angeline Gene.
- 9: POM Office staff Rebecca Gamesala
- 10: SP CEO Ed Weggemans enjoying some downtime
- 11: Goldie's very own James Koo
- 12: ATW Mess Kitchen Hand Jennifer Ala
- 13: Dora Kepas giving her usual bright smile.

THE iPi GROUP OPERATIONS 2020

First in tailor made logistics solutions in Papua New Guinea



The iPi Group's vertically integrated logistical operations are as varied as the needs of our many clients:

- Commercial Catering
- Fully integrated Camp Management
- Warehousing and dry goods storage
- Transportation of bulk fuels and dangerous goods
- Property development and management



ENGLISH



FRENCH



CHINESE



Level 4, Stratos Tower, Stratos Ave,
 Waigani NCD, PNG
 Ph: (+675) 311 3250 (POM)
 (+675) 478 4300 (LAE)
 Email: iPiGroup@iPiGroup.com.pg

Follow us on:



www.iPiGroup.com.pg